# Stephanie Frederic

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Seeking a position in a friendly environment

Willing to relocate: Anywhere

# Work Experience

## **Medical Assistant**

Delta p center - Orlando, FL August 2020 to February 2022

Back office, performed phlebotomy, injections and experienced in collecting COVID-19 PCR specimens.

## **Front Desk Receptionist**

Pediatric Associates - Orlando, FL April 2019 to May 2020

#### **Child Care Worker**

Child Care Careers - Plantation, FL May 2017 to November 2017

## **Deli/Bagger Associate**

Publix

September 2016 to April 2017

#### Sales

Trillium Sales group March 2015 to December 2015

## Sales, Telemarketer

MSF Company June 2014 to November 2014

# Crew Cashier, Sandwich Maker

Checkers January 2014 to April 2014

## Crew, Folding Clothes, Customer Service

Tommy Hilfiger
November 2013 to December 2013

## Education

#### **Associate in Education**

Valencia college - Orlando, FL May 2019 to Present

#### **Associate in Education**

Broward college - Coconut Creek, FL March 2018 to November 2018

## High school diploma in MA certificate

Florida Career college - Lauderdale Lakes, FL January 2016 to January 2017

## **Certified Medical assistant in Medical assistant**

Florida Career College-Miami

## Skills

- Successful at completing tasks on time
- Able to handle any stressful situation
- · Able to come to work on time
- Willing to learn any new objective that is presented
- Telemarketing
- Childcare
- Curriculum Development
- Front Desk
- Teaching
- Classroom Management
- Medical Office Experience
- Medical Receptionist
- Customer Service
- Medical Records
- Medical Billing
- Medical Scheduling
- Insurance Verification
- · Medical Assisting
- HIPAA
- OSHA
- Medical terminology
- eClinicalWorks

#### **First Aid Certification**

**BLS** 

**Basic Life Support (BLS)** 

**CPR Certification** 

**CMA** 

## Assessments

## **Medical receptionist skills — Proficient**

December 2021

Managing physician schedules and maintaining accurate patient records

Full results: Proficient

## Filing & organization — Proficient

May 2020

Arranging and managing information or materials using a set of rules.

Full results: Proficient

# Electronic health records: Best practices — Proficient

May 2020

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: Proficient

## Work style: Reliability — Expert

January 2020

Tendency to be dependable and come to work

Full results: Expert

## **Work motivation — Expert**

May 2020

Level of motivation and discipline applied toward work

Full results: Expert

## **Customer focus & orientation — Proficient**

August 2021

Responding to customer situations with sensitivity

Full results: Proficient

## **Workplace safety — Highly Proficient**

November 2020

Using safe practices at work

# Full results: Highly Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.