CARLY CHAPMAN

carly.chapman1981@yahoo.com | 262-309-1466 | Oconomowoc, Wisconsin 53066

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Driven Registered Nurse with 6 years of experience 4 years in management caring for patients within Assisted Living and SNIF settings. Smoothly deliver comprehensive patient care and delegate tasks according to patient needs and personnel skillsets. Dedicated to providing top quality care within multidisciplinary team environment.

Skills -

- Patient monitoring
- Patient Satisfaction and Process Improvement
- Staff Development and Precepting
- Long-Term Care

- Patient care planning
- Direct and Indirect Patient Care
- Nursing Plan Development
- Nursing staff leadership

Experience -

Registered Nurse Manager | Marquardt Village Assisted Living DON - Watertown, Dodge | 10/2018 - Current

- Monitored and managed various treatment and care interventions.
- Updated physicians on patient test results and assisted in developing care plans.
- Collected lab specimens, ordering and interpreting diagnostic tests and lab results.
- Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.
- Administered medications, tracked dosages and documented patient conditions.
- Trained new RN hires and ancillary staff members to meet patient service goals, champion standards of care and improve patient overall satisfaction.
- Oversaw patient admission and discharge processes to coordinate related paperwork.
- Prioritized nursing tasks and assignments and accurately reported patient status.
- Counseled patients and caregivers, providing emotional, psychological and spiritual support.
- Maintained personal and team compliance with medication administration standards and patient care best practices.
- Improved patient outcomes and quality of care by determining and suggesting changes to processes.
- Developed and adapted individualized treatment plans according to patient recovery goals.
- Delivered care to patients per day, including coordinating and evaluating interdisciplinary care.
- Acted as patient advocate and implemented total patient care through team nursing process.
- Oversaw patient immunizations against communicative diseases, supporting nurses through vaccine-specific training and supervising administration.
- Maintained comprehensive base of unit supplies to meet expected patient demands, public health emergencies and mass casualty incidences.
- Worked with management to identify and implement initiatives to increase nursing staff retention, morale and satisfaction.
- Counseled caregivers and families on end-of-life planning and educated on patient care options.
- Supervised ancillary staff of 30 + on-call nurses, including scheduling shifts, delegating assignments and monitoring quality of care.
- Prepared for HIPAA and Joint Commission reviews, making required brochures and pamphlets available to patients in clinics.
- Planned and spearheaded in-service educational programs focusing on fall safety, skin care and adherence to core measures.
- Oversaw efficient nursing operations in 44 and 48 bed Assisted Living Facilities.
- Met individually with employees to offer feedback and insight on job performance after careful review.

- Oriented, trained, and directed staff to achieve objectives.
- Improved staff morale by optimizing workload to support work-life balance.

Registered Nurse Assistant Director of Nursing | Bridges Of Milwaukee - Milwaukee, WI | 10/2017 - 10/2018

- Monitored infection control and critical incidents and made changes and improvements to processes where necessary.
- Advised, coached and mentored experienced and student nurses on medical issues, crisis management and appropriate nursing interventions.
- Coordinated and led in-services to facilitate nursing leadership development and career growth.
- Monitored and managed various treatment and care interventions.
- Updated physicians on patient test results and assisted in developing care plans.
- Performed blood and blood product transfusions and intravenous infusions to address patient symptoms or underlying causes.
- Collected lab specimens, ordering and interpreting diagnostic tests and lab results.
- Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.
- Administered medications, tracked dosages and documented patient conditions.
- Trained and mentored new RNs on best practices, hospital policies and standards of care.
- Trained new RN hires and ancillary staff members to meet patient service goals, champion standards of care and improve patient overall satisfaction.
- Oversaw patient admission and discharge processes to coordinate related paperwork.
- Prioritized nursing tasks and assignments and accurately reported patient status.

Registered Nurse Supervisor | Menomonee falls Healthcare center - Menomonee Falls, WI | 05/2016 - 10/2017

- Monitored infection control and critical incidents and made changes and improvements to processes where necessary.
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- Coordinated and led in-services to facilitate nursing leadership development and career growth.
- Monitored and managed various treatment and care interventions.
- Updated physicians on patient test results and assisted in developing care plans.
- Performed blood and blood product transfusions and intravenous infusions to address patient symptoms or underlying causes.
- Collected lab specimens, ordering and interpreting diagnostic tests and lab results.
- Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.
- Administered medications, tracked dosages and documented patient conditions.
- Supervised nurse administration of oral, intramuscular and IV medications to patients as prescribed, monitoring responses for adverse reactions.
- Treated patients suffering from chronic and acute medical concerns, including asthma, seizure disorders and pneumonia.
- Trained new RN hires and ancillary staff members to meet patient service goals, champion standards of care and improve patient overall satisfaction.
- Trained and mentored new RNs on best practices, hospital policies and standards of care.
- Oversaw patient admission and discharge processes to coordinate related paperwork.
- Prioritized nursing tasks and assignments and accurately reported patient status.

Certified Nursing Assistant | Waukesha Memorial Hospital - Waukesha, WI | 01/2004 - 06/2012

- Assisted patients with shaving, bathing and oral hygiene to promote healthy habits and overall wellness.
- Facilitated activities of daily living, personal hygiene management, feeding and ambulation.
- Conducted routine checks on patient vitals, blood pressure, blood sugar and heart rate.
- Exhibited compassionate care and communication regarding issues surrounding death and dying.
- Responded to patient alarms and needs-assessment requests to identify course of treatment.
- Rendered hands-on nursing care under direct RN supervision, adhering to medical center policies and procedures.
- Collected specimens, monitored vitals and maximized patient comfort to maintain optimal environment.

- Fostered relationships with patients, caregivers and healthcare teams to achieve individual care plan targets.
- Used mobility devices to transport patients.
- Documented activities and recorded information in EMR system.
- Delivered personal nursing assistance in pre- and post-operative situations.
- Supported diagnostic and treatment procedures, including setting up and operating specialized medical equipment.
- Provided basic patient care by bathing and grooming patients, changing bedding and assisting in feeding activities.
- Collected and documented vital signs to track current patient conditions.
- Took patients' blood pressure, temperature and pulse and documented height and weight.
- Engaged with patient family and friends to provide courteous visit experience.
- Delivered high level of care to every patient.

Education and Training
Bryant And Stratton College - Newport News Wauwatosa, WI 04/2016
Associate of Science: Nursing
RN License

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