

# Desiree Burrell-Martin

Green Bay, WI 54311

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A Certified Nursing Assistant with over 8 years of experience working in multiple areas of healthcare. I have developed a passion for the healthcare field and working very close with people.

Authorized to work in the US for any employer

## Work Experience

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### **Med Tech/Caregiver**

Wyndemere Assisted Living - Green Bay, WI

August 2017 to Present

### **Med Tech/Caregiver**

Grancare Gardens - Green Bay, WI

September 2013 to October 2018

I have skills doing direct cares with patients, passing medication, house keeping and very good customer service skills.

### **Customer Service Representative**

APAC Customer - Green Bay, WI

January 2012 to April 2015

Answer inbound calls for providers in regards to health insurance.

### **CNA - Certified Nursing Assistant**

Wyndemere Assisted Living - Green Bay, WI

January 2012 to March 2013

Assist residents with their daily ADLs.

## Education

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### **Some college in Medical Assisting**

NWTC - Green Bay, WI

January 2017 to February 2019

### **High school**

## Skills

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- Customer Service (3 years)
- RECEPTIONIST (3 years)

- RETAIL SALES (3 years)
- Medication Administration
- Vital Signs
- Caregiving
- Memory Care
- Patient Care
- Medical Terminology
- Laundry
- Cleaning Experience
- Dementia Care
- Food Preparation
- Meal Preparation
- Alzheimer's Care
- Medical Office Experience
- Home Care
- Infection Control Training

## Certifications and Licenses

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### **CNA**

#### **Certified Medication Technician**

## Assessments

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### **Direct Care — Proficient**

January 2020

Showing sensitivity and enthusiasm while providing care to patients.

Full results: [Proficient](#)

### **Work Style: Reliability — Expert**

January 2020

Tendency to be dependable and come to work

Full results: [Expert](#)

### **Scheduling — Proficient**

March 2022

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Proficient](#)

### **Attention to detail — Proficient**

March 2022

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

## **Verbal communication — Proficient**

March 2022

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.