

Tiffany Love

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Eager novice nurse with 18+ years of healthcare experience, including 2 years of emergency nursing care, looking to broaden my skills and elevate while still being able to provide my passion of helping others.

Work Experience

Registered Nurse (RN)

JACKSON PARK HOSPITAL AND MEDICAL CENTER - Chicago, IL
May 2022 to June 2022

I am currently the charge nurse in the emergency department. In addition to providing care within Illinois Nursing scope of practice, I collaborate with nurses, doctors and other members of the healthcare team to ensure we provide patient- centered care using guidelines that are established by OSHA, IDPH, CDC and/or such regulatory departments. I also ensure tasks are delegated appropriately based on the team members' skills experience and level of confidence, as well as handle patient complaints and/or concerns.

Registered Nurse, Emergency Department

Saint Bernard Hospital and Healthcare Center - Chicago, IL
August 2019 to January 2021

- Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.
- Educated patients and families on treatment strategies and at-home care.
- Coordinated care with physicians and other clinical staff to prepare for treatment, conduct interventions and enhance continuum of care to deliver comprehensive services.
- Administered oral, intramuscular and IV medications to patients and monitored responses.
- Delivered quality care and comfort to patients with heart failure, pulmonary hypertension, pulmonary embolisms, and end-stage renal disease.
- Monitored patients for signs of distress or decompensation and alerted staff of emergency situations.
- Maintained composure and efficiency during rapid response situation and emergency codes.
- Delivered direct patient care, including stabilizing patients and identifying treatment options.
- Treated patients suffering from chronic and acute medical concerns, including asthma, seizure disorders and pneumonia.
- Assessed patients' response to treatment and suggested ways to combat side effects.

Patient Registrar

Saint Bernard Hospital and Healthcare Center - Chicago, IL
September 2003 to August 2019

- Collaborated with nurses and other clinical staff to process patients and direct to appropriate departments.
- Greeted visitors and established purpose of visit to complete check-in procedure quickly.
- Verified and entered necessary information such as demographics, insurance, and contacts into the patient management system.

- Set and managed patient appointment schedules using Meditech.
- Coordinated between patients and healthcare professionals to meet patient needs.
- Scheduled and confirmed patient appointments with patients and healthcare professionals.
- Scheduled patient appointment and procedures with Meditech.
- Checked daily doctor schedules and verified insurance.
- Accessed patient information through variety of office software applications, maintaining strict confidentiality to remain compliant with HIPAA regulations.
- Recognized by management for providing exceptional customer service.
- Provided excellent service and attention to customers when face-to-face or through phone conversations.

Education

Associate of Applied Science in Nursing

City Colleges of Chicago-Malcolm X College - Chicago, IL
May 2019

Diploma in Medical Office Assistant

College of Office Technology - Chicago, IL
September 2003

Skills

- Patient monitoring
- Wound care
- Electronic charting
- Catheters
- Monitoring vital signs
- Preparing for procedures
- Seizure management
- Tracheostomy care
- Broad medical terminology knowledge
- IV drug therapy management
- Colostomy care familiarity
- Intake and discharge
- Mobility assistance
- Educator/Advocate
- Nursing
- Triage
- Medication Administration
- Patient Care
- Laboratory Experience
- EMR Systems

- Experience Administering Injections
- ICU Experience
- Critical Care Experience
- Insurance Verification
- Hospital Experience
- Nurse Management
- Medical Records
- Phlebotomy

Certifications and Licenses

RN

ACLS Certification

BLS Certification

PALS Certification

Assessments

Clinical judgment — Highly Proficient

September 2021

Assessing a patient's condition and implementing the appropriate medical intervention

Full results: [Highly Proficient](#)

Protecting patient privacy — Highly Proficient

September 2021

Understanding privacy rules and regulations associated with patient records

Full results: [Highly Proficient](#)

Patient-focused care — Highly Proficient

September 2021

Responding to patient concerns with sensitivity

Full results: [Highly Proficient](#)

Medical terminology — Expert

September 2021

Understanding and using medical terminology

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.