

# Amy McDowell

## **RN**

Chattanooga, TN 37421

[bell.amy7222@gmail.com](mailto:bell.amy7222@gmail.com)

4239948689

See resume. More than 15 years experience. Management a plus.

Relocating

Authorized to work in the US for any employer

## Work Experience

---

### **Branch Director**

Adoration Hospice - Chattanooga, TN

April 2020 to Present

Works closely with the Administrator to maximize the agency's clinical and operational performance. Following and being compliant with State and Federal regulations, agency policies and procedures. Provides oversight of clinical activities, audits QA, education/ inservice.

### **Rehab RN**

Swanee medical agency with Healthsouth - Chattanooga, TN

April 2018 to Present

Rehab agency nurse working 3 to 5 days a week

### **Directors assist fill in ADoN/Supervisor**

NHC

August 2019 to March 2020

Assist DON. Audits. Compliance. Poc reports.

### **Unit Manager**

Acadia Healthcare - Chattanooga, TN

October 2018 to August 2019

Manager of Geriatric unit

### **RN Utilization Review**

BCBS

October 2017 to January 2018

Um review nurse for home health Auth request. Only prn contract

### **RN Supervisor**

Alexian Brothersrehab Center - Chattanooga, TN

March 2017 to November 2017

Supervisor of 6 units, staffing, care plan meetings, filling in for call outs

**RN**

Parkridge - Chattanooga, TN  
October 2016 to March 2017

Contract with them cardiac step down. Drips, cardiac procedures, post care .

**RN Case Manager**

Memorial Home Health - Chattanooga, TN  
March 2016 to October 2016

Case Manager in Home Health oversee care approximately 40 patients

**RN PRN Float Er**

Memorial Hospital  
October 2015 to March 2016

Emergency services float between both Memorial Hospitals

**Registered Nurse rehab**

Siskin Hospital for Physical Rehabilitation - Chattanooga, TN  
July 2015 to October 2015

Responsibilities

Nursing Assessment and medication administration.

Accomplishments

Quality and quantity of patient care

Skills Used

All nursing skills, state readiness, and documentation.

**RN Case Manager**

Avalon - Chattanooga, TN  
December 2014 to June 2015

Responsibilities

Case management for hospice patients. Comfort measures. Oversee CNAs.

Accomplishments

Satisfaction care provided.

Skills Used

Case management, quality assurance, patient care.

**RN prn**

State of TN for MH - Chattanooga, TN  
September 2014 to December 2014

Responsibilities

Monitor and assess patients. Follow plan of care. Work closely with social worker and MD.

Accomplishments

Just started as prn

## Skills Used

Assessment. And documentation.

## **Manager of Clinical Practice**

Gentiva - Chattanooga, TN

September 2012 to August 2014

### Responsibilities

As a RN Manager of Clinical Practice and Quality Assurance, you will:

- Review all Medicare and other episodic payers' clinical records at the local level to assure appropriate documentation for reimbursement. This review includes verification of appropriate documentation, quality of care provided, visits utilization, appropriate contacts with physicians, adherence to the care plan, and evidence of communication between disciplines.
- Oversee the maintenance of clinical records and files to comply with Conditions of Participation (COPs), using measurements, as licensure, certification, and accreditation results.
- Audit charts for clinical oversight and compliance and adherence to the Medicare guidelines.
- Manage clinical activities, including patient assessments, care plan development, service level determination, on-site field visits, and the implementation/coordination/maintenance/evaluation of care plans.
- Be responsible for direct supervision of clinical staff. Participate in the recruitment, interviewing, selection, and orientation of team members; evaluate their performance relative to job goals/requirements; coach staff and recommends in-service education programs and ensure adherence to internal policies/standards. Manage the assignment of clinical associates.
- Ensure service quality and participates in care coordination to ensure proper communication between caregivers, patients, referral sources and payers. Discuss operational issues, update staff on new/changed regulations and review records/documentation to ensure regulatory and in-house compliance.
- Have oversight of clinical integrity of appropriate documentation, quality of care provided, visits utilization, appropriate contacts with physicians, adherence to the care plan, and evidence of communication between disciplines.
- Be accountable for financial responsibility related to budget goals through utilization, documentation, providing appropriate and accurate patient care, case mix weight, and appropriate utilization of delivery of patient care.
- Conduct and/or delegate the assessment and reassessment of patients, including updating of care plans and interpreting patient needs, while adhering to Company, physician, and/or health facility procedures/policies.
- Coordinate communication between team members/attending physicians/caregivers to ensure the appropriateness of care and outcome planning and ensures compliance through review of documentation and care coordination activities.
- Participate in performance improvement activities, maintain ongoing clinical knowledge through internal/external training programs, provide interpretation of knowledge and direction to staff.
- Identify clinical problem areas and documents deficiency trends in a proactive approach.
- Educate administrative and clinical associate staff in the correction of these deficiencies.
- Assist with quality improvement and Medicare compliance training program. Utilize Gentiva Health Services approved reference materials to resolve inadequacies.
- Review OASIS documents for accuracy and completeness prior to locking and submitting data electronically. Explain and mentor clinicians and staff on COP's and on billable skilled visits.

- Educate and mentor clinicians one on one (in person or over the phone) regarding concerns, questions, accuracy of OASIS data, and other related documents, that are being reviewed.
- Facilitate the ICD-9/10 coding of the Plan of Treatment based on OASIS data and patient assessment documentation that is assessed at the bedside.
- Collaborate with Branch leadership to ensure effective and efficient episodic management, utilizing Gentiva Health Services reports such as Projected vs. Actual, PPS Unbilled and Post Billing Adjustment, to identify trends

Coding, Oasis correction, oversee compliance and documentation and clinical staff.

Accomplishments  
Improving revenue

Skills Used  
Management and oasis

### **WSS - Registered Nurse Charge Nurse**

Hamilton Medical Center  
August 2011 to August 2012

Only PRN)

Provide skilled nursing care to med/surg/ respiratory/cardiac patients/ and patients with abuse, suicidal and homicidal idealizations. Perform total patient assessments including neurologic, cardiovascular, respiratory, gastrointestinal, genitourinary, IV site/line, PICC lines, surgical trauma wounds, tracheostomy, urinary catheters, NG tubes, G tubes, Chest tubes, and ostomies. EKGs and prepping for cath.

### **Director of Nursing**

Amedisys  
April 2009 to August 2011

As a Director Of Nursing,  
Oversee the general management of branch operations. Develop annual branch budget and monitor expenditures. Ensure the highest Standards of clinical excellence and patient quality care is provided. Analyze gross profit factors, market conditions, business volume, competition and operational costs. responsible for the management of clinical staff and care of center operations. Assure state and federal regulatory compliance with Hospice and reimbursement insues. Educate all staff about the state and federal rules and regulations. Liaison between staff, patients, physicians, and other health care personnel. Continually monitor clinical episodes of management and provide direction as needed. Recruit, hire, orient, assignments, schedules, and evaluate staff to the need of the facility and patients. Make sure there is quality care delivered to the patients and work on continuously improving the company efficiently. Ensure branch growth by expanding new and existing client base and working with business and development. Partner with recruiter to attract and hire branch staff and clinicians. Evaluation and hiring process. Partner with clinical resources to oversee

patient intake and inquiries and assess patient needs. Conduct Team conference and inservices.

### **Baylor Weekend Supervisor RN**

Hamilton Medical Center

August 2007 to May 2009

As a Baylor Weekend Supervisor RN,

Provided skilled nursing care to

med/surg/ respiratory patients and supervised/ mentored nursing staff as well as patient care technicians on a 36 bed floor. Performed total patient

assessments including neurologic, cardiovascular, respiratory,

gastrointestinal, genitourinary, IV site/line, PICC lines, surgical trauma

wounds, trachostomy, urinary catheters, NG tubes, G tubes, Chest tubes, and ostomies.

### **Senior Care Unit**

Care Unit

January 2007 to August 2007

Admission Coordinator/ Supervisor: (Prn)

Lockdown unit

As a Admission Coordinator/ Supervisor,

Performed total patient assessments and

supervised/ mentored nursing staff as well as patient care technicians for 24

bed lock down unit. Arranged intake of patients and departure of patients.

Accurate documentation and chart audits. Monitoring of geriatric psych

patients. IV's and lab draws. Scheduling of staff.

### **Weekend RN Supervisor**

CCA Correctional Facility

April 2004 to August 2007

As a Weekend RN Supervisor,

Responsible for intake of new inmates and assessments. Responsible for accurate documentation, EKG's, nurse sick call,

Emergency's, psych inmates, having the knowledge of when to send inmate out to hospital, lab draws, medication administration, and supervised / mentored

nursing staff. Responsible for providing staff evaluations and assessments as well and for correctional officers.

### **Weekend RN Overhouse Supervisor and ICU**

Appling County Hospital

August 2002 to 2005

Nurse

Responsible for over seeing the quality of care of the patients, management of staffing, assisting and directing in emergency situations, filling in when needed. Patient care assignments. As ICU

nurse: Overseeing care and management of critical ill patients, IV's,

medication administration, foley and NG tubes, blood transfusing, and accurate

documentation. Supervising and mentoring other nursing staff.

### **Supervisor**

NHC - Rossville, GA

August 2019

Assist DON and only prn 32 hours

## Education

---

### **Associates of Science in Nursing**

South Georgia College - Douglas, GA

2002

## Nursing Licenses

---

**RN**

**RN**

## Skills

---

- RN
- Microsoft Office
- Nurse Management
- Nursing
- Medication Administration
- Microsoft Excel
- Supervising experience
- English
- Microsoft Word
- Home care
- Administrative experience
- ICU Experience
- Tube Feeding
- Utilization Management
- Critical Care Experience
- Case Management
- Documentation review
- Vital signs
- EMR systems
- Epic

## Certifications and Licenses

---

**BLS, ACLS**

## Additional Information

---

### Qualifications:

Associates Degree (in the process of going back to school to finish MSN and MBA)

Minimum of five years healthcare experience

Minimum of 2 years supervisory / management experience

Success in growing the agency and meeting numbers quarterly

Budget and profit and management experience

Understanding leadership, managerial skills

Good organizational, interpersonal and communication skills

Dependable,

Direct, and Knowledgeable.