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| Jessika Teeples  331 Flyway Road  Goosecreek, South Carolina  **(209) 900-3955**  **Jessikalizama@gmail.com** |  |
| SKILLS  * Works well in fast paced environments * Great listening skills * Very teachable   **EXPERIENCE** Applegate Teeples Drilling, Ceres — *Receptionist*March 2015 - July 2016Received and directed customer calls to ensure quality customer service  * Scheduled appointments and relayed messages   **McDonalds,** Oakdale - Crew Member March 2016 - June 2016  * Provided customers with fresh hot food with a smile in a timely manner * Maintained clean and stocked station during shift   **Taco Bell,** Oakdale - Shift Lead  July 2016 - March 2o17   * Worked as a crew member, providing quality customer service * Took all classes required to become Shift Lead and passed certification * Ensures employees get required breaks, maintain their area, and provide great, quick service   **Bank of the West,** Modesto - Service Banker II  March 2017 - December 2017   * Computer productivity software proficient * Able to build strong rapports with clients * Great teamwork ability * Sense of urgency * Exceptional communication skills   **Starbucks** - Shif Lead  March 2018 - current   * Flexible and works well with a team * Takes initiative and works well independently * Ability to work well under pressure with high customer traffic  EDUCATIONOakdale High School, Oakdale, CA — *High School Diploma*August 2011 - May 2016Modesto Junior College, Modesto, CA — *General Education AD* August 2016 - May 2019 |  |

**Bryant and Stratton College,** Richmond, VA— Nursing ADN

January 2020 - current