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| Jessika Teeples331 Flyway RoadGoosecreek, South Carolina**(209) 900-3955****Jessikalizama@gmail.com** |  |
| SKILLS* Works well in fast paced environments
* Great listening skills
* Very teachable

**EXPERIENCE**Applegate Teeples Drilling, Ceres — *Receptionist*March 2015 - July 2016 Received and directed customer calls to ensure quality customer service* Scheduled appointments and relayed messages

**McDonalds,** Oakdale - Crew MemberMarch 2016 - June 2016* Provided customers with fresh hot food with a smile in a timely manner
* Maintained clean and stocked station during shift

**Taco Bell,** Oakdale - Shift Lead July 2016 - March 2o17* Worked as a crew member, providing quality customer service
* Took all classes required to become Shift Lead and passed certification
* Ensures employees get required breaks, maintain their area, and provide great, quick service

**Bank of the West,** Modesto - Service Banker II March 2017 - December 2017* Computer productivity software proficient
* Able to build strong rapports with clients
* Great teamwork ability
* Sense of urgency
* Exceptional communication skills

**Starbucks** - Shif LeadMarch 2018 - current* Flexible and works well with a team
* Takes initiative and works well independently
* Ability to work well under pressure with high customer traffic

EDUCATIONOakdale High School, Oakdale, CA — *High School Diploma*August 2011 - May 2016Modesto Junior College, Modesto, CA — *General Education AD*August 2016 - May 2019 |  |

**Bryant and Stratton College,** Richmond, VA— Nursing ADN

January 2020 - current