

# Tuyet-Hanh Pham, RN

9710 West Claire Avenue Cheney, Washington 99004 • Cell: 850-602-4516 • tuyethanhpham2015@gmail.com

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## SUMMARY

A determined and ambitious bi-lingual nurse with 3 years of experience providing excellent quality patient care. Highly motivated, flexible, and patient-focused with proven expertise in patient assessment, problem solving, terrific communication skills, quality assurance, and organizational planning. Motivated to promote the highest level of care while focusing on patient safety, remaining competent, professional and ethical.

## EDUCATION

Associates of Science in Nursing; ACEN Accredited Fortis Institute Pensacola, FL 09/2018

Bachelor of Science in Pre-Professional Biology; University of West Florida Pensacola, FL 05/2016

## CERTIFICIATIONS

- State of Florida Registered Nurse License # 9498885; Exp. 07/31/2024
- State of Washington Registered Nurse License #61301379; Exp. 02/04/2023
- Basic Life Support, American Red Cross; Certified Exp. 09/2023

## RELEVANT SKILLS/ATTRIBUTES

- Bi-lingual speaking, English and Vietnamese
- Ability to work under pressure
- Self-motivated
- Good communication
- Organization and time management
- Able to multitask
- Strong delegating and prioritizing skills
- Work independently or as a team member
- Fortis Institute Dean's List: Fall 2016, Winter 2016, Spring 2017
- Fortis Institute Award for Compassionate Care, Summer 2018

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## Work Experiences

HCA Florida West Hospital, Pensacola, FL

03/2019-Current

### Registered Nurse

#### 5 North Med Surg. /Post-Operative Floor

- Performing patient assessment and total care of patient including IV insertion/disconnection, wound care, urinary catheters, NG tubes, and tracheotomy care
- Administering oral, IV, intramuscular and subcutaneous medications
- Able to function independently or as part of interdisciplinary team
- Supports Charge Nurse in operating the unit by determining patient care assignments, admitting patients Discharging patients
- Monitor and communicate patient health status with an interdisciplinary team of nurses and patient care Professionals

HCA Florida West Hospital, Pensacola, FL

02/2021-Current

### Assistant Nurse Manager

#### 5 North Med Surg. /Post-Operative Floor

- Manage shift operations efficiently and effectively
- Conducted staff meetings and consulted patient needs and operations to promote directly of care
- Reported personnel ad patient care status, issues and information
- Assessed daily patient care needs and developed and distributed patient care assignments
- Evaluated staff performance in conjunction with the Floor Manager, Director of Nursing and House Supervisors
- Ensured that procedures, standards of care and practice and regulations are upheld
- Reported discrepancy and ensured all discrepancies are resolved prior to anyone leaving duty

The Home Depot, Pensacola, FL

05/2007-02/2021

### Customer Service Associate/ Appliance Sales Associate/ Sales Associate

- Assist customers in any way necessary by cashiering, helping with merchandising, and answering questions in a polite and knowledgeable manner
- Greet customer and determine their needs and wants
- Received money and completed accurate transaction
- Handled credits, refunds, and payments of merchandise in all forms
- Trained and supervise new employees
- Communicate with customer regarding Special Orders, comment and complaints
- Demonstrate respect, friendliness, and professionalism at all times
- Maintain a clutter-free, clean and safe work environment
- Able to work multiple department in the store to include Cashier's, Paint, Flooring, and Return's

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## VOLUNTEERISM

- Senior Class Project – My Father’s Arrows 07/2018-09/2018
- My Father’s Arrows work day at “Mama’s House” 08/2018
- Ascension Medical Mission at Home 04/2018
- The Team Depot Project at The American Legion Post 78 05/2018

## Professional References:

### **Tina D. Taylor, Ph.D., MSN, RN**

*The University of West Florida, Faculty/Lecturer*  
11000 University Pkwy, Pensacola, FL 32514  
Email: ttaylor1@uwf.edu  
850-473-7761

### **Tamara Davis**

*HCA Florida West, Nurse Supervisor*  
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### **Rory Grimes-Graeme**

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### **April Mistovich**

*HCA Florida West, Assistant Nurse Manager*  
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### **Amber Radford**

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