

Heather Ostrowski

LPN/Nursing student looking for direct patient care positions.

Appleton, WI 54915

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I am a nursing student who is looking to provide direct patient care. I have a passion for patient advocacy and want to ensure patients feel comfortable, confident, and involved with their care. I am willing to travel for the right position and look forward to making a positive impact on patients and their families.

Willing to relocate to: Wisconsin - -

Authorized to work in the US for any employer

Work Experience

Clinic Secretary

Cadre/Children's - Neenah, WI

July 2018 to Present

- Provide welcoming environment while performing check-in process
- Answer and triage calls
- Communicate with nursing and physician staff
- Proficiently perform data entry tasks
- Assist in training and preparing new hires for role as a clinic secretary

Certified Veterinary Technician

Wisconsin National Primate Research Center - Madison, WI

July 2017 to June 2018

- Communicated with different departments to achieve optimal animal health and well being
- Maintained accurate and up-to-date health records
- Induced patients and administered anesthesia for various procedures
- Restocked medication, medical supplies, and equipment
- Set up and cleaned operating rooms

Animal Research Technician

Wisconsin National Primate Research Center - Madison, WI

February 2017 to July 2017

- Performed blood draws and intramuscular injections on non-human primates
- Created a variety of engaging enrichment within a strict deadline
- Maintained proper cleanliness while passing between different housing statuses
- Administered oral medications and recovered animals from anesthesia

Veterinary Technician Intern

Corriente Veterinary Services - Plover, WI

October 2016 to December 2016

- Aided in surgical prep, lameness exams, dental procedures, and radiographs

- Performed laboratory tests, blood draws, and animal husbandry duties
- Used Microsoft Office programs and Infinity Veterinary Practice Management Software
- Assisted in communicating with clients and entering data into Excel documents

Education

Associate's degree in Nursing

Northeast Wisconsin Technical College - Green Bay, WI
Present

A.A.S. in Veterinary Technology

Globe University - Appleton, WI
December 2016

Skills

- Comfortable using Epic Systems
- Excellent multitasking and time management abilities
- Able to handle challenging situations in a calm and polite manner
- Perform well under pressure while remaining detail oriented
- Productive in a group and as an individual
- Mac OS
- Microsoft Office
- Veterinary Technician Experience
- Animal Restraint
- Nursing
- Computer Skills
- Medication Administration
- Venipuncture
- EMR Systems
- Insurance Verification
- Patient Care
- Vital Signs
- Medical Records
- Phone Etiquette
- Medical Office Experience
- Anatomy Knowledge

Certifications and Licenses

Veterinary Technician Certification

2017 to 2019

LPN

May 2022 to April 2023

Basic Life Support (BLS)

November 2020 to November 2022