

# STACEY HEISSERER

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[newbabydell@msn.com](mailto:newbabydell@msn.com)

Seeking to be part of a successful organization where I can use my skills and years of experience to provide superior patient care.

## EXPERIENCE

**OCTOBER 2021 – CURRENT**

**OFFICE NURSE**, SAINT FRANCIS MEDICAL CENTER- THORACIC AND VASCULAR SURGERY CLINIC

Telephone triage, patient education, obtained vital signs, assisted with exams and in-office procedures, coordination of care, wound care, suture/staple removal, surgical site assessments, safety officer for the department

**FEBRUARY 2019 – PRESENT**

**UTILIZATION REVIEW CLINICIAN**, SAINT FRANCIS MEDICAL CENTER

Identify, report and perform all utilization review processes and functions for all payers, complies with standards/requirements for regulatory agencies and payers, including but not limited to managed care contracts, Medicare/Medicaid regulations, CHAMPUS, Illinois Public Aid, TJF standards and PRO regulations using MCG criteria. Expediting denials to the appropriate personnel.

**NOVEMBER 2019 – OCTOBER 2021**

**UTILIZATION REVIEW CLINICIAN**, DELANOIS GROUP

Conduct and manage medical consultation for hospitals, provide decision making for observation and inpatient, provided overnight coverage as well as weekends and holidays. Providing physicians with consultation in regarding to admission of patient using MCG criteria.

**AUGUST 2017 – OCTOBER 2021**

**CLINICAL RESOURCE NURSE- VEIN CENTER COORDINATOR**, SAINT FRANCIS MEDICAL CENTER- VEIN CENTER

Patient education regarding procedures and post-op care, order and stock supplies for vein center, monitors patients pre-, intra- and post- procedure, contacts patient after procedure for follow-up, provide information for pre-certification for procedures, assist provider with procedures, set-up and maintain sterile field

**MARCH 2000 – AUGUST 2017**

**THORACIC AND VASCULAR SURGERY TEAM COORDINATOR**, SAINT FRANCIS MEDICAL CENTER SURGERY DEPARTMENT

Provides nursing care during the intraoperative care phase, provides patient and family education, present annual competencies for the surgery department, accurately and thoroughly

complete patient assessments, gathers necessary supplies and equipment for each case, reviews faxes and surgery schedule to ensure proper equipment is necessary for the upcoming surgeries, updates surgeon preference cards, present new equipment or supplies to the team, provide input on instruments and equipment for capital purchases, orders and stocks supplies, assisted in design of handoff tool, served on multiple committees, preceptor for onboarding new employees

**JUNE 1998 – MARCH 2000**

**CHARGE NURSE, SAINT FRANCIS MEDICAL CENTER**

Accurately and thoroughly completed patient assessments, charge nurse for 20 bed unit, coordinates with administration and staff in making assignments and taking admissions, round with physicians, updates family and patients regularly, patient education regarding medications and disease processes, respond to code events

## **EDUCATION**

**MAY 1998**

**BACHELORS OF SCIENCE IN NURSING, SOUTHEAST MISSOURI STATE UNIVERSITY-CAPE GIRARDEAU, MO**

**MAY 1991**

**HIGH SCHOOL DIPLOMA, MEADOW HEIGHTS HIGH SCHOOL- PATTON, MO**

## **SKILLS**

- CPR Certification
- Utilization Review