

# Jessica Jordan

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Lufkin, TX 75904

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+1 936 465 6917

Accomplished Registered Nurse, Case Manager with 8+ years of experience dedicated to quality care of diverse patients. Skillfully blend hands-on skills with advanced background in ICU, Critical Care, LTAC, Medical Surgical, Telemetry, Orthopedics, and Home Health settings. Works effectively with all levels of healthcare providers, physicians, and administrators to address patient needs. Interpersonal skills and commitment to helping patients receive effective care in line with preferences and standards. Attentive nursing professional presenting high level of care, patient assistance, medication review, and complete patient assessment during each shift. Considered hardworking and driven. Ready for a new opportunity to apply exceptional nursing skills in an Intensive or Acute Care setting.

Authorized to work in the US for any employer

## Work Experience

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### **Registered Nurse**

Huntsville Memorial Hospital - Huntsville, TX

November 2021 to May 2022

Medical/Surgical, IMU, ICU

- Critical Drip titration and protocol
- Code/Rapid Response protocol
- Isolation status protocol
- Chest tube care/management
- Ventilator care/management
- Tracheostomy care/management
- ET Tube care/management
- Medication administration
- IV initiation/maintenance
- Central line care/management
- Foley care/initiation/management
- PEG/J/G tube care/management
- Wound care/management
- Wound Vac care/management
- Observed patient health and side effects from treatments and medications, noting all details in the patient chart.
- Created patient assessments and care plans for individual care needs.
- Oversaw delivery of care for all patients on a 42-bed medical-surgical/telemetry unit, providing direct care to up to 8 patients, delegating nursing assignments and supervising a team comprised of RNs, LPNs, CNAs, technicians, and unit clerks.

- Oversaw delivery of care for all patients on a 30-bed ICU/SD, providing direct care to up to 6 patients, delegating nursing assignments and supervising a team comprised of RNs, LPNs, CNAs, technicians, and unit clerks.
- Observed patient health and side effects from treatments and medications, noting all details in the patient chart.
- Oversaw delivery of care for all patients on a 24-bed ICU/Critical Care unit, providing direct care to up to 6 patients, delegating nursing assignments and supervising a team comprised of RNs, LPNs, CNAs, technicians, and unit clerks.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Monitored patient condition, including tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Administered heart and blood pressure medication to cardiac patients as prescribed by physicians.
- Followed all policies and procedures and hospital regulations to ensure compliance and patient safety.
- Utilized specialized equipment to track and monitor patients' vital signs in medical-surgical/telemetry unit.
- Provided patients with information on such subjects as side effects from medications and benefits of proper nutrition to help promote better outcomes.
- Facilitated therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities to prevent further disability.
- Delivered medications via oral, IV and intramuscular injections, monitoring responses to catch and address new concerns.
- Communicated with healthcare team members to plan, implement and enhance treatment strategies.
- Educated family members and caregivers on patient care instructions.
- Used first-hand knowledge and clinical expertise to advocate for patients under care and enacted prescribed treatment strategies.
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Implemented interventions, including medication and IV administration, catheter insertion and airway management.
- Monitored patient reactions after administering medications and IV therapies.
- Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care.
- Managed patients recovering from medical or surgical procedures, including facilitating wound care, ostomy care, pressure ulcer prevention and pain management.
- Addressed disruptions in patient care, including delays in discharge, postponed procedures and discharge equipment unavailability.
- Educated patients and answered questions about health conditions, prognosis and treatment.
- Participated in education activities, including evidence-based practice project implementation, nursing competency development and nursing simulation activities.
- Identified previous and current existing conditions by conducting health screenings and reviewing patient histories.
- Collected blood, tissue and other laboratory specimens and prepared for lab testing.
- Reviewed post-operative orders and continuously monitored patients' postoperative vitals, set up PCA and fluids and oriented patients to unit to achieve optimal outcomes.

- Followed all personal and health data procedures to effectively comply with HIPAA laws and prevent information breaches.
- Offered exceptional care and support to individuals recovering from acute incidents and dealing with chronic conditions.
- Adhered to strict safety measures by carefully determining proper dosages before administering medications.
- Partnered with physicians, social workers, activity therapists, nutritionists and case managers to develop and implement individualized care plans and documented all patient interactions and interventions in electronic charting systems.

## **Registered Nurse**

Post Acute Medical, LTAC/ICU/Med/Tele - Lufkin, TX

May 2020 to September 2021

- Critical Drip titration and protocol
- Code/Rapid Response protocol
- Isolation status protocol
- Chest tube care/management
- Ventilator care/management
- Tracheostomy care/management
- ET Tube care/management
- Medication administration
- IV initiation/maintenance
- Central line care/management
- Foley care/initiation/management
- PEG/J/G tube care/management
- Wound care/management
- Wound Vac care/management
- Observed patient health and side effects from treatments and medications, noting all details in the patient chart.
- Oversaw delivery of care for all patients on a 24-bed LTAC/ICU unit, providing direct care to up to 6 patients, delegating nursing assignments and supervising a team of RNs, LPNs, CNAs, technicians, and unit clerks.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Monitored patient condition, including interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Administered heart and blood pressure medication to cardiac patients as prescribed by physicians.
- Followed all policies and procedures and hospital regulations to ensure compliance and patient safety.
- Utilized specialized equipment to track and monitor patients' vital signs in medical-surgical/telemetry unit.
- Provided patients with information on such subjects as side effects from medications and benefits of proper nutrition to help promote better outcomes.
- Facilitated therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities to prevent further disability.
- Delivered medications via oral, IV and intramuscular injections, monitoring responses to catch and address new concerns.

- Communicated with healthcare team members to plan, implement and enhance treatment strategies.
- Educated family members and caregivers on patient care instructions.
- Used first-hand knowledge and clinical expertise to advocate for patients under care and enacted prescribed treatment strategies.
- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
- Implemented interventions, including medication and IV administration, catheter insertion and airway management.
- Monitored patient reactions after administering medications and IV therapies.
- Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care.
- Managed patients recovering from medical or surgical procedures, including facilitating wound care, ostomy care, pressure ulcer prevention and pain management.
- Addressed disruptions in patient care, including delays in discharge, postponed procedures and discharge equipment unavailability.
- Educated patients and answered questions about health conditions, prognosis and treatment.
- Participated in education activities, including evidence-based practice project implementation, nursing competency development and nursing simulation activities.
- Identified previous and current existing conditions by conducting health screenings and reviewing patient histories.
- Collected blood, tissue and other laboratory specimens and prepared for lab testing.
- Reviewed post-operative orders and continuously monitored patients' postoperative vitals, set up PCA and fluids and oriented patients to unit to achieve optimal outcomes.
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- Partnered with physicians, social workers, activity therapists, nutritionists and case managers to develop and implement individualized care plans and documented all patient interactions and interventions in electronic charting systems.

### **Registered Nurse, Case Manager**

Agape Home Care - Lufkin, TX

December 2017 to May 2021

- Developed care plans based on nursing diagnosis and incorporated therapeutic, preventive and rehabilitative nursing methods.
- Participated in the patient and family planning process, as well as provided instructions and addressed questions and concerns.
- Trained new nurses in proper techniques, care standards, operational procedures and safety protocols to optimize performance and safety.
- Advocated for patients by communicating care preferences to practitioners, verifying interventions met treatment goals and identifying insurance coverage limitations.
- Consulted with clinicians to devise and manage effective ongoing care plans for at-risk patients.
- Created patient assessments and care plans for individual home care needs.
- Authored initial assessments of patients and family to develop plans for individual home care needs.
- Authored clinical notes and updates to be reviewed by the patient's primary physician.

- Effectively communicated with physicians regarding patient needs, performance, medications and changes.
- Delivered medications via oral, intravenous, topical, and intramuscular injections, monitoring responses to catch and address new concerns.
- Used Axxess Software to maintain a database of relevant information for practitioners to access and coordinate patient care.
- Took an active role in the patient and family planning process, detailing instructions and responding appropriately and effectively to questions and concerns.
- Thoroughly assessed and examined patients and documented history of current and previous conditions, diseases and injuries along with medications currently being taken.
- Worked with suppliers and vendors on provision of medical equipment, items and services.
- Vaccinated patients to protect individuals from influenza and other illnesses of concern.
- Coordinated rehabilitative and preventive nursing processes and procedures.
- Prepared clinical notes and updates for review by primary physician.
- Initiated appropriate preventive and rehabilitative nursing procedures.
- Actively engaged in on-call rotations to deliver continuous quality care to patients.
- Educated and supported home healthcare providers with training, guidance, mentoring, and resources required to achieve goals.
- Followed all instructions for medication administration and treatment plans as prescribed by physicians.
- Provided home healthcare providers with training, guidance, support and supervision to achieve objectives.
- Performed evaluations on a consistent basis to address changes in patient needs, conditions and medications, altering care plans when required.
- Administered physical examinations and documented history of current and previous conditions, illnesses and injuries.
- Performed IVIG therapy for patient's in the home with continuous monitoring and documentation.
- Performed Central and Peripheral line care and management for patient's.

## **Registered Nurse**

Woodland Heights Medical Center, Med/Tele/ICU/SD - Lufkin, TX

October 2014 to August 2017

- Critical Drip titration and protocol
- Code/Rapid Response protocol
- Isolation status protocol
- Chest tube care/management
- Ventilator care/management
- Tracheostomy care/management
- ET Tube care/management
- Medication administration
- IV initiation/maintenance
- Central line care/management
- Foley care/initiation/management
- PEG/J/G tube care/management
- Wound care/management
- Wound Vac care/management
- Observed patient health and side effects from treatments and medications, noting all details in the patient chart

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- Monitored patient condition, including tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.
- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Administered heart and blood pressure medication to cardiac patients as prescribed by physicians.
- Followed all policies and procedures and hospital regulations to ensure compliance and patient safety.
- Utilized specialized equipment to track and monitor patients' vital signs in medical-surgical/telemetry unit.
- Provided patients with information on such subjects as side effects from medications and benefits of proper nutrition to help promote better outcomes.
- Facilitated therapeutic communication, conflict resolution and crisis intervention by redirecting negative behaviors and helping patients regain or improve coping abilities to prevent further disability.
- Delivered medications via oral, IV and intramuscular injections, monitoring responses to catch and address new concerns.
- Communicated with healthcare team members to plan, implement and enhance treatment strategies.
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- Quickly responded to situations impacting safety and security to unit, actualizing crisis prevention interventions to control and de-escalate situations.
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- Addressed disruptions in patient care, including delays in discharge, postponed procedures and discharge equipment unavailability.
- Educated patients and answered questions about health conditions, prognosis and treatment.
- Participated in education activities, including evidence-based practice project implementation, nursing competency development and nursing simulation activities.
- Identified previous and current existing conditions by conducting health screenings and reviewing patient histories.

- Collected blood, tissue and other laboratory specimens and prepared for lab testing.
- Reviewed post-operative orders and continuously monitored patients' postoperative vitals, set up PCA and fluids and oriented patients to unit to achieve optimal outcomes.
- Followed all personal and health data procedures to effectively comply with HIPAA laws and prevent information breaches.
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## Education

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### **Associate of Science in Nursing**

Angelina College - Lufkin, TX

May 2014

### **High School Diploma**

Diboll High School - Diboll, TX

May 2007

Stephen F Austin State University - Nacogdoches, TX

## Nursing Licenses

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### **RN**

Expires: July 2023

State: TX

## Skills

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- Direct patient care
- Intravenous therapy
- Critical drip initiations
- Indirect patient care
- Collecting vitals and titrations
- Case management
- Home care
- Ventilator management
- Medication administration
- Central line care and
- Chest tube management

- Chronic disease management management
- Tube feeding
- Acute care management
- Peripheral line care and management
- EMR / EHR management
- Isolation precautions
- Patient assessments
- Tracheostomy care
- IV starts / blood draws
- Strong charting and clinical
- Oxygen saturation
- Surgical incision, drain documentation standards management and
- Strong clinical background
- Strong clinical aftercare experience judgment
- Strong oral and written
- Staff management
- Patient management communication skills to
- Insulin medication assistance
- Care plan development communicate with
- Disease process education
- Med Surg/Tele care patients and health care
- PEG/J-tube management
- LTACH providers
- Critical Care
- Problem solving and
- Orthopedic care conflict resolution skills

## Certifications and Licenses

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**PALS Certification**

**BLS Certification**

**RN**

**ACLS Certification**

**CPR Certification**

**AHA Certification**