# Ha Nguyen

BSN, RN Oakland, CA 94601 Haknguyenn@gmail.com +1 510 418 1689

Motivated new RN looking to enhance current knowledge and skills towards advancing and promoting quality patient care.

Willing to relocate: Anywhere

Work Experience

## **Registered Nurse**

Kindred Hospital SFBA – Medical Surgical - San Leandro, CA January 2022 to Present

• Provide exceptional care to high-acute patients needing complex care such as ventilator management, extensive wound care and rehabilitation.

· Collaborated with Interdisciplinary Team members to target patient needs and personalize care plans.

· Interpreted diagnostic results and reported to appropriate team members to determine next course of action, while managing rapidly changing conditions.

 $\cdot$  Carried out doctor's orders to include medication administration, blood transfusion, telemetry monitoring and carefully documented findings.

· Advocated for patients by communicating care preferences to practitioners, verifying interventions met treatment goals and identifying insurance coverage limitations.

 $\cdot$  Educated patients, families and caregivers on diagnosis and prognosis, treatment options, disease process and management and lifestyle options.

 $\cdot$  Delegated and oversaw tasks performed by LVNs and CNAs to ensure proper care.

## Medical Assistant/Registered Nurse

MacArthur Gastroenterology - Oakland, CA May 2017 to Present

 $\cdot$  Assisted with endoscopic procedures (pre, intra & post-op), reviewing health history, initiating IV for sedation, documenting events of occurrence, and monitoring patient recovery.

 $\cdot$  Educated patients on the preparation of endoscopic procedures, medication regimen, and lifestyle modifications.

 $\cdot$  Collaborated with physicians, pharmacists and insurance companies to advocate for medication and specialized care specific to patient needs and limitations.

 $\cdot$  Ensured diagnostic labs were ordered, completed and reviewed with physicians, assisting with the development of care plans.

· Trained new nurses in proper techniques, care standards, operational procedures and safety protocols.

## **Registered Nurse**

Windsor Rosewood Care Center - Sub Acute - Pleasant Hill, CA July 2021 to January 2022

• Assessed and implemented patient's care plan including wound and tracheostomy/ventilation care.

- Provided physical and psychological support.
- Collaborated with physician and multidisciplinary team members to promote patient health.
- Interpreted physical and laboratory findings and intervened appropriately.
- Advocated patient's health care wishes and best interest.
- Educated patient and family members on treatment plan.

#### **Assistant Manager**

Quickly's Cafe - Oakland, CA June 2012 to October 2017

- $\cdot$  Balanced currency in cash drawers at the beginning and end of shifts
- $\cdot$  Counted and replenished inventory
- · Resolved customer complaints
- · Trained and oversaw employees
- $\cdot$  Assessed project impact on workforce and raised concerns when needed
- $\cdot$  Completed customer's order in a quick and efficient manner

#### Front Desk/Medical Assistant

International Pediatrics - Oakland, CA August 2015 to April 2017

- $\cdot$  Obtained patient's vital signs
- $\cdot$  Provided guidance to patient's paperwork and financial concerns
- $\cdot$  Verified patients insurance before appointments and ensured accurate payments
- · Administrative work to include answering phone calls, scheduling appointments and filing documents

#### Education

## **BS in Nursing**

West Coast University January 2019 to April 2021

## **Certified Nursing Assistant**

Quest Nursing School June 2015 to July 2015

## **BA in Psychology**

University of California - Santa Cruz, CA September 2010 to December 2014

## Skills

- BLS/CPR, ACLS Certified
- NIH Stroke Certified
- Bilingual: Fluent English and conversational in Vietnamese
- Epic
- IMS
- MD Reports

- Point Click Care
- Pro-Touch
- Word
- Excel
- PowerPoint
- Nursing

## Languages

- English Fluent
- Vietnamese Intermediate

Certifications and Licenses

**RN License** 

**BLS Certification** 

**ACLS Certification** 

**CPR** Certification