

Keona Banks-Todd

BSN, Registered Nurse

Simpsonville, SC 29680

keonabanks.consultant@gmail.com

+1 864 385 5991

Experienced, energetic, Registered Nurse with a nursing background including, clinical and non-clinical Nursing of 15+ years of Nursing experience. Clinical areas including Medical Surgical, Telemetry, inpatient rehabilitation, acute skilled rehabilitation, family medicine, long term care, long term acute care, and neonatal intensive care unit. Knowledgeable and experienced of many EMR software including EPIC, Cerner, Allscripts, ECW, Mckesson, LTAC, Soarian, Mosaic, Empower, Meditech and more. Experienced EPIC analyst consultant including end-user Training, At The Elbow go-live implementation support, chart abstraction, protocol conversion and technical dress rehearsal testing.

Authorized to work in the US for any employer

Work Experience

Registered Nurse

CareRev

November 2020 to Present

Per Diem, RN filling in roles at various Hospital inpatient facilities.

Medical Surgical, Medical Surgical Telemetry, Neonatal Intensive Care Unit, Rehabilitation

RN

Advance Nurse Associates - Greenville, SC

May 2011 to Present

Per Diem & FTE Float and charge nurse for various facilities including; outpatient and inpatient facilities and hospitals such as; Medical Surgical, Orthopedic, vein/ vascular surgery, LTAC, Acute Rehabilitation, Urology, Family Medicine and Occupational Health.

Provide nursing care to facilities that are in need of supplemental staff.

Triage patients and patient care related issues, Assess and collect patients data, and complete required documentation accordingly, provide care including prescribed medications, treatments and procedures.

Assist and assess patients of all ages.

Document and experienced using various Electronic Medical Records Including but not limited to; Epic, Mckesson, Cerner, Mosaic and more.

Assists doctors with surgeries and non-invasive procedures.

Collects blood, tissue and other laboratory specimens and prepare them for lab testing.

Ensured HIPAA compliance.

Closely monitor acute conditions.

Instruct patients and family members on proper discharge care.

Registered Nurse

Newberry County Memorial Hospital - Newberry, SC

January 2022 to March 2022

Independent Contractor RN filling for short term per diem staffing need

Medical Surgical- Telemetry RN
Acute Care
Documentation provided using Meditech charting

Medical Surgical Telemetry Crisis RN

Grand Strand Medical Center - Myrtle Beach, SC

July 2021 to August 2021

Floating within hospital to designated units- Emergency Department & Progressive Care Unit
Assess and monitor patients on covid and non-covid Medical Surgical/Telemetry units

Monitor and treat patients post- op for all types of surgeries and procedures

Notify Provider of any and all Acute changes. Administer IV infusions, hydration and medication treatments as prescribed to patients

Monitor patients on telemetry and high flow oxygen

Administer blood products as ordered and as needed

Assess and monitor vascular access

Clinical documentation using Meditech electronic documentation

Medical Surgical Telemetry Crisis RN

New York Community Hospital - Brooklyn, NY

March 2021 to June 2021

Short term covid crisis float pool RN. Floating within hospital designated units

Assess and monitor patients on covid and non-covid Medical Surgical/Telemetry units

Monitor and treat patients post- op for all types of surgeries and procedures

Notify Provider of any and all Acute changes. Administer IV infusions, hydration and medication treatments as prescribed to patients

Monitor patients on telemetry and high flow oxygen

Administer blood products as ordered and as needed

Assess and monitor vascular access

Clinical documentation using Empower Medical Record System

Medical Surgical Telemetry Covid Crisis RN

Adventist Health - Tulare, CA

February 2021 to February 2021

Short term covid crisis float pool RN. Floating from hospital to hospital within hospital network to work designated units

Assess and monitor patients on covid med Surg units

Monitor and treat patients post- op for all types of surgeries and procedures

Notify Provider of any and all Acute changes. Administer IV infusions, hydration and medication treatments to patients

Monitor patients on telemetry and high flow oxygen

Administer blood products as ordered and needed

Assess and monitor vascular access

Clinical Documentation using Cerner Medical Record charting system

Medical Surgical/ Telemetry Covid Crisis Float RN

Sanford Health - Bismarck, ND

November 2020 to January 2021

Covid Crisis Response- Float RN.

Assess and monitor patients on covid medical units and ICU Overflow, Med Surg, Cardiac and Orthopedic units

Monitor and treat patients post- op for all types of surgeries and procedures

Notify Provider of any and all Acute changes. Administer IV infusions, hydration and medication treatments to patients

Monitor patients on telemetry, high flow oxygen and ventilator wean

Administer blood products as ordered and needed

Float RN designated to fill in on needed units

NICU RN/ EPIC ClinDoc Floor Support

Prisma Health Upstate - Greenville, SC

January 2019 to December 2020

NICU level 3

Provide specialty critical care to neonates through infant ages in a decreased stimuli, calm, and quiet environment

Administer prescribed orders, orally, nasogastric , IV or through injections as ordered.

Provide daily support and assist mom of baby with breastfeeding

Prepare breast milk, formula, protract and more for infant feedings as ordered

Assess level of pain and pain management

Ongoing communication with caregivers

Ongoing point of care electronic documentation

Cardiac monitoring

Head to toe assessment identifying normal versus abnormal and warranted provider of critical or abnormal changes

EPIC Clinical trainer and department Superuser for all department new hires

Clinical Advisor for new grad RN's

Preceptor for new staff RN orientees and practicum nursing students

NICU RN

Grady Memorial Hospital & Emory Healthcare - Atlanta, GA

February 2020 to March 2020

Level 3 NICU contracted through Grady Memorial assisting with Grady patients temporarily located at Emory Healthcare Decatur campus

52 bed neonatal unit

Provide specialty critical care to neonates through infant ages in a decreased stimuli, calm, and quiet environment

Administer prescribed orders, orally, nasogastric , IV or through injections as ordered

Provide daily support and assist mom of baby with breastfeeding

Provide ongoing education to parents and guardians

Prepare breast milk, formula, prolacta and more for infant feedings as ordered

Ongoing communication with caregivers

Ongoing point of care electronic documentation

Cardiac monitoring

Head to toe assessment identifying normal versus abnormal and warranted provider of critical or abnormal changes

EPIC Beacon/ ClinDoc Implementation Analyst Consultant

CHI Franciscan Health- St. Joseph Medical Center - Tacoma, WA

June 2018 to June 2018

EPIC inpatient Oncology Implementation Physician and nurse support analyst at St. Joseph Medical Center
Identified and corrected any performance issues

Escalated issues and ticketing incidents to EPIC command center per client request

Provided one on one At The Elbow provider and nurse assistance during implementation supporting medical and radiation oncologists and Oncology breast surgery

Ensured and assisted principal trainer with necessary tip sheet for workflow related to best practices

Assisted with maintaining course curriculum and training materials

EPIC Ambulatory Implementation Analyst Consultant

Main Line Health System - Philadelphia, PA

February 2018 to March 2018

Go-live implementation support analyst for one of the top busiest practices at Main Line Health System.

Triage patient care related issues

Provide support to individuals and large group of ambulatory clinical Physicians, Nurse Practitioners, Registered Nurses

Provided hands on assistance in testing and workflow validation prior to and during live implementation

EPIC Beacon/ ClinDoc/Ambulatory Implementation Analyst Consultant

John Muir Health Community Connect - Dublin, CA

February 2018 to February 2018

Go-live implementation Physician support analyst at Epic Care Oncology office.

Identified and corrected any performance issues

Triage patient care related issues

Escalated issues and ticketing incidents to John Muir site lead and command center per client request

Provided one on one At The Elbow provider assistance during implementation supporting medical and radiation oncologists, Oncology breast surgery and nurse practitioners.

Assisted Principal trainer with build, testing, and workflow validation for necessary best practices

EPIC Beacon/ ClinDoc Implementation Analyst Consultant

BSA Ardent - Amarillo, TX

November 2017 to December 2017

Go-live implementation support analyst elbow provide and support both Providers and Nurses at Harrington Cancer Center

Triage patient care related issues

Trained end users on the proper use of hardware and software.

Escalated unresolved issues to appropriate level.

Maintained records of daily data communication transactions, problems and remedial actions taken

Followed internal procedures for change management, incident management and escalation

EPIC Cadence Implementation Analyst Consultant

City of Hope Hospital - Duarte, CA

November 2017 to November 2017

Assisted Radiation Oncology department with appointment transfer movement from Mosaic into EPIC
Assisted end users and management with soft go-live Epic conversion

EPIC Beacon/ ClinDoc Implementation Analyst Consultant

Erlanger Health System - Chattanooga, TN

October 2017 to November 2017

Go-live implementation At the elbow support provided for ambulatory Oncology Infusion Center.
Supported both nurses and providers.

Trained end users on the proper use of hardware and software.

Escalated unresolved issues to appropriate level.

Maintained records of daily data communication transactions, problems and remedial actions taken.

Followed internal procedures for change management, incident management and escalation

EPIC Beacon Implementation Analyst Consultant

UMass Memorial Medical Center - Worcester, MA

October 2017 to October 2017

Go-live implementation support analyst for EPIC Beacon

Provided wave 2 Inpatient Beacon Implementation analyst support at the largest Healthcare system in Central Massachusetts.

Triage patient care related issues

Support resource during go live implementation assisting both Providers and Nurses in Radiation Oncology clinics, Oncology Infusion Centers, and BMT clinics.

Trained end users on the proper use of hardware and software.

Escalated unresolved issues to appropriate level.

Maintained records of daily data communication transactions, problems and remedial actions taken.

Followed internal procedures for change management, incident management and escalation

EPIC Beacon Implementation Analyst Consultant

Vanderbilt University Medical Center - Nashville, TN

September 2017 to October 2017

EPIC Go-live implementation Physician support analyst

Triage patient care related issues

Identified and corrected any performance issues

Escalated issues and ticketing incidents to John Muir site lead and command center per client request

Provided one on one At The Elbow provider assistance during implementation supporting medical and radiation oncologists, nurse practitioners and nurses.

EPIC Beacon/ClinDoc Implementation Analyst Consultant

Houston Methodist Willowbrook - Houston, TX

May 2017 to June 2017

Go-live EPIC Beacon implementation support analyst for Inpatient 2017 wave 3 EPIC Go Live.

Triage patient care related issues

Support provided for both Oncology Ambulatory Infusion Center and Inpatient Medical Oncology unit.

Trained end users on the proper use of hardware and software.
Escalated unresolved issues to appropriate level.
Followed internal procedures for change management, incident management and escalation.

EPIC Beacon /ClinDoc Implementation Analyst Consultant

Thomas Jefferson University and Hospitals - Philadelphia, PA

March 2017 to April 2017

Implementation support analyst for both EPIC Beacon and ClinDoc
Support consultant for 2017 Inpatient wave 2 Epic Go-Live Oncology unit.
A 957 bed hospital with over 7,200 employees including 1,200 medical staff employees. Also, provided support and assisted both nurses and providers at Ambulatory Infusion Sites.
Escalated unresolved issues to appropriate level. Identified and corrected performance issues.
Ensured proper installation of cables, operating systems and software.
Trained users in the proper use of hardware or software.

EPIC Command Center IT Support Analyst

Spartanburg Regional Hospital - Spartanburg, SC

July 2016 to October 2016

Provided wave two and wave three Ambulatory and inpatient Command Center Analyst at Spartanburg Regional Healthcare System Connect One Command Center located in IT conference space with analysts, Project Managers, and Physician Champion.
Identified solutions and resolution resolved
Monitored network performance and provided network performance statistical reports for both real-time and historical measurements.
Referred major hardware/ software problems and defective products to instructional design team for service.
Collaborated with all EPIC Modules for inpatient units and outpatient facilities to implement new technology and Electronic Health Record software.
Addressed end users unresolved issues with specific organization third party ticketing intake software for incident management ticketing process.

EPIC Beacon Credentialed Trainer & Consultant

Greenville Health System - Greenville, SC

September 2015 to June 2016

Successful completion of Epic Beacon Credentialed Trainer at Greenville Hospital System.
5-hospital implementation with 9500 end users - 1550 providers trained.
Prior to Go live implementation trained classroom training to end users.
Composed classroom training using the curriculum, lessons, and training materials outlined for end user specific roles.
Administered proficiency assessments and evaluation processes measuring end users competency.
Provided support with the organization's Principal Beacon analysts to provide feedback on additional end-user learning needs, remediation of identified issues and continuous quality improvement activities.
Updated desktop integration testing/ configuration, hospital Go-Live implementation Cut over, Data Migration, and printing and mapping workstations.
Provider and nurse one on one assistance
Triage patient care related issues

Provided at-the-elbow support to end users for 3 weeks during the Go-live implementation
Assisted Instructional Designer with maintaining Beacon curriculum, testing workflow validation, and maintaining training environment prior to and during live implementation

RN Staff Nurse

Michelin Family Health Center- Premise Health - Greenville, SC

January 2013 to December 2015

Primary care and occupational health center.

Providing direct nursing care for established, new and acute patients.

Patients include Michelin employees and families of Michelin employees.

Triage patients and patient care related issues, Performed lab tests, collection of specimens, drug testing, pulmonary function testing and communicated results.

Performed DOT Physical screenings, audiogram testing and visual screen testing.

Setup and scheduled referrals for radiology, physical therapy, and all outpatient referral office appointments and procedures.

Liaised between patients and physicians to ensure patient comprehension of prescribed treatment orders.

Ensured HIPAA compliance.

Documented patient information obtained during interviews.

Followed infection control procedures.

Collected blood, tissue and other laboratory specimens and prepared all specimens for lab testing.

Trained new primary care nurses

Licensed Practical Nurse

Advance Nurse Associates - Greenville, SC

May 2011 to December 2013

Per Diem float nurse for various facilities including; outpatient and inpatient facilities and hospitals

Provide nursing care to facilities that are in need of supplemental staff

Liaised between patients and physicians to ensure patient comprehension of prescribed treatment orders

Triage patient care related issues

Ensured HIPAA compliance

Documented patient information obtained during interviews

Followed infection control procedures

Collected blood, tissue and other laboratory specimens and prepared all specimens for lab testing

Licensed Practical Nurse- Charge Nurse

Summit Place Living Center - Simpsonville, SC

February 2009 to March 2011

Rehabilitation floor nurse, managed care for acute care and post-operative patients from admission through discharge.

Liaised between patients and providers to ensure patient comprehension of treatment plans.

Supervise Certified Nursing Assistants.

Write, transcribe and implement physician orders, interpret labs and assist provider with procedures as needed.

Assist physicians with bedside procedures.

Administer medications and prescribed treatments as ordered.

Licensed Practical Nurse

Southampton Memorial Hospital - Franklin, VA

September 2006 to February 2009

Strong Float nurse provided inpatient care for a 30-bed Orthopedic, 30-bed Med/Surg, 120-bed LTAC, a 13-bed SNF unit.

Managed care for acute care and post-operative patients from admission through discharge.

Liaised between patients and providers to ensure patient comprehension of treatment plans.

Supervise Certified Nursing Assistants.

Write, transcribe and implement physician orders, interpret labs and assist provider with procedures as needed.

Assist physicians with bedside procedures.

Self-directed with astute judgment skills. High level of personal accountability.

Instructed patients and family members on proper discharge care.

Monitored patient reactions to medications and carefully documented progress of individuals participating in clinical trials.

Closely monitored acute conditions.

Ensured HIPAA compliance.

Followed infection control procedures.

Collected blood, tissue and other laboratory specimens and prepared them for lab testing.

Provide post op orthopedic surgical care

Managed patients on ventilators and tracheostomies.

Education

Bachelor's in Nursing

Clafin University - Orangeburg, SC

August 2018 to July 2019

Associate of Applied Science in Healthcare

Tri County Technical College - Pendleton, SC

2013

Practical Nursing Diploma in Nursing

Southampton Memorial Hospital School of Practical Nursing - Franklin, VA

September 2005 to September 2006

Nursing Licenses

RN

Expires: April 2022

State: SC

Skills

- RN
- Med Surg
- Hospital
- Staff Nurse
- Critical Care
- Medical Surgical
- EHR Analyst (5 years)
- Attention To Detail (10+ years)
- Epic
- EMR Systems
- Primary Care Experience
- Cerner
- Triage
- Acute Care
- McKesson
- Experience Administering Injections
- Medication Administration
- Pain Management
- IT Support

Awards

Alpha Kappa Mu Honor Society

March 2019

Good academic standing with a cumulative GPA of 3.8, demonstrate leadership, community activities and community service

Certifications and Licenses

Epic Beacon Credentialed Trainer

Present

BLS

October 2020 to October 2022

NRP

May 2019 to May 2021

American Heart Association ACLS

January 2021 to January 2023

Additional Information

Experienced nurse of 15 years

Strong clinical judgment expertise knowledge of EPIC

Reliable nurse & consultant with the ability to quickly learn efficiently in organization and prioritization

Strong Interpersonal skills

Current certification in BLS, NRP

Execute tasks efficiently in high-pressure environments independently and as a team

Very highly motivated to learn and perform