

JOYCE KOOMSON
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EDUCATION

Bachelor of Science

May 2020

Major: Nursing

ACEN Accredited Program

Anna Maria College, Paxton MA.

License number - **RN2351147**

Bachelor of Arts in English and History

June 2007

University of Cape Coast, Ghana.

PROFESSIONAL EXPERIENCE

APRIL 2021 - Present

Registered Nurse

Worcester Recovery Center

Responsible for taking care of individuals with mental health problems, court and forensic issues.

Fairlawn Rehabilitation center. Worcester - Ma.

Responsible for taking care of neuro and stroke patients, amputation, hip replacement, and general surgery patients.

American Addiction center

DEC 2021 - JANUARY 2022

Responsible for taking care of clients with mental health disorder and addiction problems.

CVS Pharmacy

November 2021 – January 2022

Responsible for administering vaccine to Clients

Acclaim homecare .Worcester -Ma

August 2021 – January 2022

Responsible for taking care of geriatric patients at home, Hospice care, End of life care, wound care and patients who require continuous care at home.

Phlebotomist

Quest Diagnostics Incorporated

December 2009 – May 2021

Marlboro-MA.

Responsible for registering patients for blood draws. Performing basic laboratory testing like Helicobacter pylori, micro albumin urines, hcg urines and chlamydia.

Federal and forensic drug screens of patients. Giving reports and results to ordering physicians. Obtaining samples of blood from pediatrics .Hair drug screening for federal hiring purposes.

Traveling to houses of old people eligible for home draws ,Coumadin patients for their daily INR, patients with no access to mobility. Going to nursing homes to obtain blood from the aged and the sick.

Skills Used : Venipuncture , Point of care testing {POCT}

BEHAVIOR SPECIALIST.ASSISTANT SUPERVISOR

October 2007- December 2009 Worcester –MA.

Responsible for preparing ADL'S for patients.

- Responsible for family liaison with facility and giving reports
- Scheduling of employees work hours and managing call outs and Temp workers.
- Responsible for giving care to individuals with brain injury, daily activities with residents assisting them with personal care and protecting helpless individuals from aggressive ones.

- Helping to revive patients in emergencies like choking and passing out .
- Helping to select meals for patients and feeding those who cannot eat themselves, organizing trips, programs, games and social activities to enable residents participate in their community.

Skills Used.

CPI ,First Aid and AED, CPR ,Heimlich Procedure

DIRECT SUPPORT STAFF **October 2007 –December 2009**
Alternatives Incorporated. Whitinsville, MA

Responsible for giving personal care to patients and feeding.

Providing activities to patients and helping them participate in community programs.

Transporting residents to appointments and grocery shopping.

OUT PATIENT DEPARTMENT SUPERVISOR **May 2004 – July 2006**
Kumasi South Urban Health Care. Kumasi – Ghana

Analyzed scheduling and call –out logistics, submitted proposals and implemented new staffing policies.

Directly supervised 30+ staff and assessed the work of staff ;effectively recommended personnel actions related to performance, leaves of absence, grievances and disciplinary procedures.

Assisted with documentation and implementation of facility’s policies and procedures and continually evaluate performance benchmarks for the team to ensure consistency, productivity and quality of care.

Skills Used

Leadership ,mentoring and fostering relationship based on mutual respect and professionalism

OTHER EXPERIENCE

Phlebotomist Certificate	September 2022
Home Health Aid Certificate	August 2021
CPI Certificate	April 2022
CPR Certificate	March 2021

ACTIVITIES, AWARDS AND HONORS

Work as a volunteer Phlebotomist at the Saint Anne’s Free Medical Clinic in Shrewsbury, MA.

The Head of Sate Award Scheme Award: GOLD HONOR for the Duke of Edinburgh Award of Humanity.

Behavior Specialist Supervisor.

Writers club President. University of cape coast Ghana.