# Michella Hayes

#### **Registered Nurse**

Monroe, LA 71203 michellahayes@gmail.com +1 318 307 1076

Highly motivated, responsible, hardworking and dedicated nurse. Seeking employment with a healthcare facility where I can bring immediate value and strength whilst developing my skills further. Making me a positive asset to the team of healthcare professionals.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

### Work Experience

### **Registered Nurse/ADON**

St. Joseph's Continuing Care - Monroe, LA April 2022 to Present

- Assists the DON in developing and managing the nursing services and ensuring sufficient number of qualified staff to assess patient needs
- Ensures that continuous performance improvement initiatives are designed to measure and improve quality of care delivered and are consistent with the organization priorities
- Works collaboratively with other patient care and support departments, fostering a climate of open communication and mutual problem-solving activities, initiates and participates in joint performance improvement activities
- Assumes primary responsibility for projects or task groups assigned, keeping colleagues informed of the progress toward desired outcome
- Assessment of patients
- Evaluation of therapeutic interventions
- Delegation of task within C.N.A's scope of practice
- Communicate with physician or NP in plan of care for patients
- Document physician orders, in person and/or over the phone
- Receive/give rapport with fellow employers
- Provide supportive care to patients and families of patients
- Communicated clear concise medical information to patient and responsible parties (Patient education)
- Maintain HIPAA laws and patient rights for each patient
- Collect specimens from patients
- Provide a broad range of general nursing services
- Vital signs, accuchecks, EKG, catheter, feeding tubes, IV therapy
- · Conduct initial assessment of patients upon admission and discharge planning

#### **LPN** (Licensed Practical Nurse)

St. Joseph's Continuing Care - Monroe, LA October 2019 to April 2022

- Medication Administration
- · Assessment of patients

- Evaluation of therapeutic interventions
- Delegation of task within C.N.A's scope of practice
- Communicate with physician or NP in plan of care for patients
- Document physician orders, in person and/or over the phone
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- Conduct initial assessment of patients upon admission and discharge planning

#### **LPN (Licensed Practical Nurse)**

St. Francis Medical Center - Monroe, LA October 2019 to September 2020

- Medication Administration
- Assessment of patients
- Evaluation of therapeutic interventions
- Delegation of task within C.N.A's scope of practice
- Communicate with physician or NP in plan of care for patients
- Document physician orders, in person and/or over the phone
- Receive/give rapport with fellow employers
- Provide supportive care to patients and family of patients
- Maintain HIPAA laws and patient rights for each patients
- Collect specimens from patients
- Provide a broad range of general nursing services

Vital signs, accu checks, EKG, catheter, feeding tubes, IV therapy

- · Conduct initial assessment of patients upon admission and discharge planning
- Assisted in Therapy outcomes in order for patient to discharge

#### LPN

St. Francis Medical Center - Monroe, LA October 2019 to September 2020

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- Evaluation of therapeutic interventions
- Delegation of task within C.N.A's scope of practice
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- Vital signs, accu checks, EKG, catheter, G,J, and NG tubes, IV therapy
- · Conduct initial assessment of patients upon admission and discharge planning

#### LPN

Glenwood Regional Medical Center - West Monroe, LA March 2019 to October 2019

**Medication Administration** 

Assessment of patients

Evaluation of therapeutic interventions

Delegation of task within C.N.A's scope of practice

Communicate with physician or NP in plan of care for patients

Document physician orders, in person and/or over the phone

Receive/give rapport with fellow employers

Provide supportive care to patients and family of patients

Maintain HIPAA laws and patient rights for each patients Collect specimens from patients Provide a broad range of general nursing services

Vital signs, accu checks, EKG, catheter, feeding tubes, IV therapy

Conduct initial assessment of patients upon admission and discharge planning

#### LPN

Landmark Nursing & Rehab Center - West Monroe, LA February 2018 to April 2019

- Medication Administration
- · Assessment of patients
- Evaluation of therapeutic interventions
- Delegation of task within C.N.A's scope of practice
- Communicate with physician or NP in plan of care for patients
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### **Private Caregiver**

Rayville, LA

2012 to December 2018

Rayville, La

- Trustworthy Companion
- Compassionate Caregiver
- Medication Administration
- Assisted with ADL's

#### **Sales Specialist**

Victoria's Secret - Monroe, LA

#### 2011 to 2018

- Ensured superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot.
- Managed wide variety of customer service and administrative tasks to resolve customer issues quickly and efficiently.
- Provided an elevated customer experience to generate a loyal clientele.
- Routinely answered customer questions regarding merchandise and pricing.
- Greeted customers entering the store to ascertain what each customer wanted or needed.
- Recipient of multiple positive reviews acknowledging dedication to excellent customer service.
- Built long-term customer relationships and advised customers on purchases and promotions.

### Education

### **Practical Nursing License in Nursing**

Louisiana Delta Community College - West Monroe, LA June 2015 to Present

## **Nursing Licenses**

#### PΝ

Expires: January 2022

State: LA

#### RN

Expires: January 2023

State: LA

### Skills

- IV Therapy (2 years)
- Telephone Skills (6 years)
- Medical Terminology (4 years)
- Patient Care (6 years)
- Customer Service (6 years)
- Medication Administration (2 years)
- Documentation (5 years)
- Assessment (2 years)
- CNA
- LPN
- Nursing
- Acute care

## Certifications and Licenses

## **CPR/First Aid**