Danielle McCrea-Canty

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EXPERIENCE

MUSC Health Florence Medical Center, Florence, SC — *Registered Nurse*

July 2019 - PRESENT

Perform health care acts of the nursing process that involves assessment, analysis, interventions, and evaluations—requiring specialized independent judgment and skills based on knowledge and application of biophysical and social sciences principles. Acted as charge and float nurse throughout the hospital with experience in labor & delivery, med/surg/otho/neuro, cardiovascular, MICU, IMCU, oncology/renal for the last two years.

Assurant Specialty Property, Florence, SC — *Customer Service Specialist II*

October 2015 - August 2017

Answered an average of 45–50 calls per day by addressing customers' inquiries, solving problems, and providing new product information.

Improved call center functionality and service capacity by resolving customers' complaints efficiently and quickly.

Managed high call volume with tact and professionalism.

Defused volatile customer situations calmly and courteously.

Strong organizational skills with results of customer satisfaction.

Walmart Pharmacy, Florence, SC — *Pharmacy Technician*

October 2013 - October 2015

Helps health care providers and patients by greeting them in person and by phone; answering questions and requests; referring inquiries to the pharmacist.

Maintained pharmacy inventory by checking pharmaceutical stock to determine inventory level; anticipating needed medications and supplies; placing and expediting orders; verifying receipts; removing outdated drugs.

Maintained a safe and clean pharmacy by complying with procedures, rules, and regulations.

Protects patients and employees by adhering to infection-control policies and protocols.

SKILLS

Assessing the health status of persons and groups.

Analyzing the health status of persons and groups.

Establishing outcomes to meet identified health care needs of persons and groups.

Prescribing nursing interventions to achieve outcomes.

Implementing nursing interventions to achieve outcomes.

Administering and delivering medications and treatments prescribed by an authorized licensed provider.

Delegating nursing interventions to qualified personnel.

Providing for the maintenance of safe and effective nursing care rendered directly and indirectly.

Providing counseling and teaching for the promotion and maintenance of health.

Evaluating and revising responses to interventions, as appropriate.

Teaching and evaluating the practice of nursing.

Managing and supervising the

Contributes to team effort by accomplishing related results as needed.

Maintained records by recording and filing physicians' orders and prescriptions.

Organizes medications for pharmacists to dispense by reading medication orders and prescriptions; preparing labels, calculating quantities; assembling intravenous solutions and other pharmaceutical therapies.

EDUCATION

Francis Marion University, Florence, SC —

Bachelor's Degree of Science in Nursing

January 2021 - December 2021

Studies to prepare the associate degree, diploma, or pre-nursing personnel for a baccalaureate degree in nursing. Introduces nurses to topics such as patient care technology, research, health promotion, safety, and quality within the healthcare system.

Florence-Darlington Technical College, Florence, SC —

Associate's Degree in Applied Science of Nursing

August 2017 - May 2019

Studies of gaining core knowledge and clinical skills in the field of nursing.

Francis Marion University, Florence, SC —

Bachelor's of Health Science

August 2009 - December 2013

Study of the correlation of science on health. Applying the study of medicine, nutrition, and other essential healthcare knowledge and skills to help build professional skills such as critical thinking, problem-solving, leadership, information literacy, and information management in the world of healthcare.

PROJECTS

E.N.G.A.G.E — Every Nurse Guaranteed A Great Experience

This program/project is geared toward enhancing our recruitment of nurses and retaining/engaging them in the organization by increasing hourly rates, improving communication among nursing staff and management across the board, penalties for continuous call-outs unless otherwise discussed with management, nursing floor assignments are made fair and appropriate based on experience, acuity, and scope of

practice of nursing.

Collaboration with other health care professionals in the management of health care

Participating in or conducting research, or both, to enhance the body of nursing knowledge.

Consulting to improve the practice of nursing.

Performing additional acts that require special education and training and that are approved by the board.

AWARDS

2020-2021 Nurse Nominee of the Year

Rising Star: Novice Nurse 2019

President's List for Spring and Fall Semesters of 2021

Highest GPA of Class 2019 & 2021

CERTIFICATIONS

BLS (Basic Life Support) Certified

ACLS (Advance Cardiopulmonary Life Support) Certified

NIHSS (Natioanl Institute of Health Stroke Scale) Certified

First Aid Certified

practice, and nursing staff is properly trained on new skills, new equipment, and skills building.