

Brooklynn Wright

Self motivated and enthusiastic worker with experience in all aspects of healthcare and extensive experience dealing with customer service, retail, and many transferrable skills.

Eldorado, IL 62930

bwright7295@gmail.com

+1 618 294 2571

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Sales Associate/Cashier

Family Dollar/Dollar Tree Stores - Eldorado, IL

March 2022 to Present

- Handled returns and exchanges
- Maximized sales transactions
- Monitored inventory
- Restocked merchandise
- Responsible for general cleaning
- Helped ensure customer satisfaction
- Organized new merchandise
- Applied critical thinking and problem solving to each task at hand

Waitress/Bartender

Wooded Hills Bar and Grill - Harrisburg, IL

February 2022 to April 2022

- Greeting and serving customers with a smile ensuring their needs were met to a high standard
- Providing detailed information on menus
- Multi-tasking various tasks to ensure everything goes as planned.
- Took initiative to helping other co-workers anytime the opportunity was to arise.
- Ensured a clean/healthy environment at all times.
- Worked in a fast-paced, high demanding environment.
- Prepped bartender

Registered Nurse

Massac Memorial Hospital - Metropolis, IL

September 2021 to March 2022

- Demonstrated excellent communication and interpersonal skills.
- Had a complex understand on how to utilize many different soft-ware systems.
- Applied critical thinking in all aspects.
- Maintained patient safety at all times ensuring each patient had proper safety tactics in place tailored to their specific needs
- Communicated effectively with case management to ensure patients were equipped to return home.
- Scheduled appointments for patients based on their availability.

- Taught importance of attending appointments and maintain optimal health.
- Dealt with public of all ages.
- Performed patient assessments.
- Administered oxygen and blood products following precisely to guidelines
- Analyzed and completed electronic charting.
- Provided life-saving interventions
- Evaluated nursing care delivered by other non-licensed student workers

Registered Nurse

Trade Industries - McLeansboro, IL
2020 to 2021

- Supported and provided health maintenance for consumers of different backgrounds working specifically with those with developmental disabilities.
- Utilized company transport van to take consumers to doctor appointments across the region advocating for those with communication barriers.
- Took initiative to tailor my educational teaching methods to focus on the ability for the consumers to understand health concerns based on learning ability and capability.
- Scheduled appointments and procedures for clients ensuring it coincides with the client's individual schedule as maintaining a routine are imperative when working with this population.
- Utilized templates, Power Points, and online documents throughout the day.
- Remained on-call every other week always allowing myself to be available for any emergency that may arise.
- Assessed patient physical, social, language or mental needs

Registered Nurse

Wabash Christian Village - Carmi, IL
2019 to 2021

- Administering important medications to residents ensuring to follow guidelines.
- Advocating for persons with communication barriers and assisting them in meeting their needs.
- Supervised outings in the community for the resident's being prepared to intervene if medically necessary.
- Accurately monitored and recorded data in a professional and timely fashion.
- Maintained an open-line of communication with doctors providing care.
- Continuously monitored patients' conditions
- Provided life-saving interventions

Registered Nurse (PRN)

Active Day - Paducah, KY
2017 to 2019

- Assisted with Medical Needs and made critical decisions.
- Collaborated with co-workers in problem-solving situations.
- Supported growth of business in promoting awareness of various types of positive things the company offered to community.
- Worked specifically with individuals with developmental delays and Alzheimer's creating a specialized daily routine adaptive to meet their basic and comfort needs.
- Strong interpersonal relationships built with clients and direct family members.
- Answered phone calls regarding company enrollment and available resources provided by Active Day.
- Ensured proper conflict-resolution strategies.

- Assisted non-licensed staff with duties to ensure they were not overwhelmed.
- Analyzed and completed electronic charting
- Assisted nursing team in a variety of services

Registered Nurse

Baptist Health - Paducah, KY

2016 to 2018

- Delivered nursing care to patients with specific diagnoses related to but not limited to Vascular, Urology, Gastroenterology, and Post-Op Care working a floor nurse.
- Demonstrated ability to work under pressure in managing healthcare and safety of high acuity patients in large assignments.
- Educated patients prior to discharge on specific to continue maintaining proper health.
- Collaborated with Case Management in addressing the needs of patient to be discharged out of hospital and into community.
- Learned basic knowledge of insurance related to payments during stay and offered resources to better help patient succeed.
- Experience in Charge Nurse position responsible for distributing patient assignments appropriately.
- Maintained ability of open mindfulness to other opinions and advice to aide the patient appropriately, remained judgment free treating every patient with the up-most respect regardless of situation.
- Acquired leadership skills while working role as charge nurse.
- Eager to help out co-workers with any tasks as I strongly believe collaboration with your team makes any stressful environment easier to perform under.
- Provided care to anywhere from 5-8 patients at a time each with their own specific complications or illnesses.

Technician/Receptionist

A&R Solutions - Carmi, IL

2015 to 2016

- Worked multiple positions at this organization consisting of basic secretary skills including managing safe and inventory counts after shift.
- Reported immediately any signs of abuse of rights, funds, or medical treatment to immediate DR on duty.
- Assisted with emotional support to patients with mental health issues with heightened awareness of need for extra resources and support.
- Avoided stereotyping clients that seek help from the company ensuring trust as a key factor in the professional relationship proven to better help client achieve an optimum outcome.
- Faxed, Copied, and Scanned Documents for the attending Doctor.
- Conducted admission assessments and intakes for program ensuring requirements were met.

Psychiatric Technician

Mulberry Center - Harrisburg, IL

2014 to 2015

- Conducted client rounding every 15 minutes to ensure safety of all patients.
- Observed any possible side effects of medications initiated by DR ensuring to notify immediately.
- Applied education to client's who sought to leave AMA (against medical advice) while respecting their wishes to have an open-decision.
- Sharp conflict-resolution skills and ability to de-escalate situations that could lead to potentially dangerous outcomes as stress remained high in this psychiatric facility.

- Worked on both the "Adult Psychiatric Unit" as well as "Geriatric Psychiatric Unit"

Education

Associate Degree in Nursing in Healthcare

Southeastern Illinois College - Harrisburg, IL

August 2013 to August 2016

High school diploma in General Studies

Eldorado High School - Eldorado, IL

August 2009 to August 2013

Skills

- Developmental Disabilities Experience
- Presentation skills
- Guest services
- Windows
- Communication skills involving active listening, observing, speaking, and empathizing. (5 years)
- Critical Care Experience
- Medication Administration
- Customer service
- Stocking
- Food preparation
- Communication skills
- Cashiering
- Cash handling
- Administrative experience
- Nursing
- Hospital Experience
- EMR Systems
- Vital Signs
- Alzheimer's Care
- Dementia Care
- Epic
- Clerical experience

Links

<https://www.daisyfoundation.org/daisy-award/honorees/brooklynn-wright>

Awards

DAISY AWARD FOR EXTRAORDINARY NURSE

January 2015

PLEASE SEE ATTACHED LINK ABOVE FOR FULL DETAILS OF NATURE OF AWARD.

Certifications and Licenses

Food Handler Certification

CPR/BLS - AMERICAN HEART ASSOCIATION

NURSES_LICENSE_RN

Registered Nurse (RN)

Bartender License

AED Certification

Assessments

Retail customer service — Proficient

February 2022

Responding to customer situations in a retail setting

Full results: [Proficient](#)

Advanced attention to detail — Completed

April 2022

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Completed](#)

Cooking skills: Basic food preparation — Proficient

January 2022

Preparing food, using cooking equipment, and converting ingredient measurements

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

REFERENCES:

AYN BARTOK

(ALL IN ONE REAL ESTATE)
Harrisburg, IL
(618) 841 - 2439

Kelsey Strong
Registered Nurse
Metropolis, IL
Massac Memorial Hospital

(618) - 638 - 4386

Jane Liddle
Charge Nurse
Salem, IL
Massac Memorial Hospital
(618) 315 - 9068

Patrick Hunn
Hunn Law Group
Harrisburg IL 62946
(618) 252-0875

Tammy Adams
LPN
Eldorado, IL 62930
(618) 499-2188

MaryLynn Randolph
Eldorado, IL 62930
(618) 926-1806