

Allison Nnaka

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Highly qualified professional with extensive clinical experience combined with administration supervision and staff leadership, consequential in high-performing clinical units with exceptional quality and service standards. Develop and execute programs to improve productivity and effectiveness with target on patients care. Collaborated as part of teams to meet needs of patients in a high demanding environment. Apply a solution-oriented approach to resolve conflict, manage staff and work with strategic partners to achieve optimal results.

Leadership Competencies

- Ability to quickly establish trust and credibility with leadership across the Health system
- Excellent analytical and negotiating skills, with the ability to think critically
- Ability to be flexible and receptive to change
- Knowledge of how to achieve results in a health system environment
- Knowledge of nursing principles, theories, and practice standards
- Ability to synthesize multiple points of view and accurately represent the view of both patients, leadership, and stakeholders
- Integrity of the highest order, as demonstrated in personal leadership behavior and decision, and tact
- Excellent interpersonal skills to work with physicians, staff, and professionals in multiple settings and in a multi-cultural environment promoting inclusion in the workplace
- Goal oriented and excellent team player

Authorized to work in the US for any employer

Work Experience

Comprehensive Psychiatric Emergency Program

May 2019 to August 2020

Supervision of Mental Health and Substance Use Disorder Treatment

- Responsible for supervised practice ensuring that supervisee is delivering services in accordance with Center policies and procedures
- Directly responsible/accountable to the Chief Nursing Officer.
- Responsible for ensuring that the Center are sufficiently staffed for their respective shift with the proper mixture of nursing expertise to meet the needs of the shift and the special needs of patients.
- Responsible for managing all administrative aspects of the nursing operation of the Center and is the Center focal point for all Center operations after hours and all weekends.

Senior Clinical Nurse (Inpatient Psych/Behavioral Health)

University of Maryland

December 2018 to July 2019

- Provides clinical education and evaluation to nursing and patient care staff and facilitates evidenced-based research within a specialized area of nursing.

- Provides educational leadership to patients and care providers to enhance specialized patient care within established clinical protocols.
- Assists patients and caregivers with educational needs, problem resolution, and health management across the continuum of care.
- Collaborates with medical providers, patient care staff, and unit management in the planning, implementation, and delivery of educational curricula.
- Provides direct specialized nursing services to an assigned group of patients, providing specialized patient care within nursing protocols and assisting in the performance of all related nursing duties.
- Develops patient care plans, incorporating evidenced-based research and national standards; consults with and serves as a clinical resource for unit management to ensure quality patient care.
- Educates technical and patient care staff in the use of new equipment, supplies, and instruments; coordinates in-service training for staff.
- Ensures proper care in the use and maintenance of equipment and supplies; promotes continuous improvement of workplace safety and environmental practices.
- Follows all facility, departmental and personnel policies and procedures. Complies with the Employee Code of Ethics.

Senior Charge Nurse (Weekend)

Sibley Memorial Hospital
March 2011 to April 2019

- Directed patient care Management.
- Managed and developed performance review of the nursing team.
- Participated in performance improvement activities.
- Delegated work and supervising staff accordingly.
- Managed budgets and resources efficiently and effectively.
- Conducted staff performance reviews.

Nursing Supervisor (Correctional/Behavioral/Mental Health)

Jennifer Road Detention Center
2018 to 2019

- Planned, implemented, and evaluated all nursing services, to include associated administrative operations and activities.
- Reviewed, establishes and maintains patient care protocol and standards, ensuring that all federal and state, Well-path and facility policies, regulations and guidelines for patient care are met; establishes and coordinates quality improvement, safety and infection control programs; and reviews pharmacy utilization to ensure adherence to formulary.
- Directed and coordinated nursing, program, and clinical educational and in-service activities for the department.
- Monitored and enforced Infection Control policies and procedures; served on organizational committees such as the CQI and conducted regular staff meetings.
- Responded to requests from Security Staff as well as Well-Path Staff in accordance with Well-Path and Facility Guidelines. This always includes following the rules and regulations for employee conduct/behavior and chain of command set forth by the command staff while working within the detention/prison.
- Performed other duties as assigned.

Director of Nursing (Behavioral /Mental Health Rehabilitation)

Sibley Memorial Hospital

December 2016 to December 2018

- Directed all day-to-day operations of the Nursing/Health Services Department and staff to ensure the delivery of quality general and psychiatric nursing care to patients in treatment of psychiatric problems including chemical dependency.
- Monitored the effectiveness of staff e.g., assessment, evaluation, and implementation of the standards of nursing and health service practice.
- Understood and incorporated a staffing grid, and flex staffing techniques.
- Collaborated with the Infection Control Nurse to incorporate infection control policies and procedures to provide a safe environment for patients and personnel.
- Oversaw the pharmacy and laboratory services.
- Ensured department's budgetary guidelines were maintained. Monitored expenditures in areas of nursing supplies, equipment, and materials.

Director/Manager of Medical and Clinical Operations-Maryland

Sibley Memorial Hospital

January 2015 to January 2017

- Reviewed and implemented medical and clinical protocol for staff oversight and development.
- Case management and coordination of care
- Ensured compliance of medical and clinical operation programs and services
- Engaged and educated staff in proper documentation
- Focused on work that was clearly aligned with organizational objectives, changing work direction as required.
- Delegated work and allocate resources to maximize productivity and monitors progress to ensure that schedule; budget and other requirements were met.
- Incorporated different measures of quality into goals and expectations and works to make sure they were achieved.

Clinical Nurse Coordinator/ Supervisor

National Rehabilitation

May 2006 to April 2015

- Directed and coordinated services related to direct patient care.
- Streamlined and improved strategic planning, operations, and quality care in compliance with national standard, Joint Commission regulations, Organization policies and Nurse Practice Act.
- Evaluated and assessed employee performance, terminated underperformance, hired new staffs; performed monthly coaching to monitor and measure professional development and conducted mid-year and annual assessments.
- Lunched and piloted hourly rounding protocols established new skin assessment management standard and standardized skin assessment toolkit for the units, which reduced the hospital acquired pressure ulcer.
- Served as committee member for Skin/Pressure Ulcer prevent team, Core measure, service excellence committee and ambassador for staff and patient.

Charge Nurse /Clinical Nurse (ER/Med/Surg)

National Rehabilitation

September 2006 to February 2010

- Supervised staff engaged in direct patient care and ensured quality services.
- Managed shift operation efficiently and effectively.
- Assessed staff performance, guided, and motivated.

- Completed administrative tasks and ensured high level of patient care.

Clinical Nurse (ER/Med/Surg)

Awo-omanma Community Hospital
December 1996 to January 2004

Education

Master's in Psychiatry Nursing

Walden University - Minneapolis, MN
2021

Master's in Nursing & Master's in Health Administration

University of Phoenix - Phoenix, AZ
2013

Bachelor's in science

Delegating Nurse -State
2009

Nursing Licenses

RN

Skills

- Addiction Counseling
- Analysis Skills
- Case Management
- Employee Evaluation
- Project Leadership
- Program Development
- Conflict Management
- Behavioral Health

Certifications and Licenses

BLS Certification