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Dawong Miller

Objective:

A position as a Registered Nurse in a Health Care facility where I can make the most of my nursing education and training, in addition to my interpersonal skills to provide the highest level of patient care.

Experience:

- Nov. 2017- May 2022 Ascension St. Joseph's Milwaukee, WI**
Registered Nurse (Traveler until 10/29/18): PACU Charge Nurse/ Day Surgery (Pre-op)/ Endoscopy- GI
- Utilize comprehensive assessment skills to monitor newly post-op patients of all ages
 - Maintain airway, monitor vital signs, surgical site, and pain level of post-operative patients
 - Provide exceptional management of post-operative pain and nausea
 - Completed required documentation in an accurate and timely manner while complying with patient evaluation, treatment, and documentation guidelines described
 - Provide discharge instructions to patient verifying understanding and follow-up appointment
 - Administer intravenous fluids and medications per physician orders or anesthesia protocol
 - Monitor patients requiring respiratory support using the BiPAP, CPAP, or ventilator
 - Postoperatively receive patient from anesthesia as well as OR nurse and obtain report
 - Maintain accurate, detailed reports, and records of pre and post operative patients
 - Prepare patients for surgical procedures- verifying that preadmission testing has been completed and report results to anesthesiologist, surgeon, and cleared for surgery
 - Ensure patient safety until stable and ready for discharge protocol
 - Perform pre- operative assessments and intravenous line starts
 - Discharge patients home or to floor when stable per anesthesia protocol
- May 2017- Nov. 2017 Christ Community Health Services, Inc. Memphis, TN**
Registered Nurse: Medical Site Manager
- Oversee team- based huddles and pre-visit planning
 - Provide expert, day to day guidance, consultation, and leadership to medical support staff.
 - Ensure efficient patient flow within clinic
 - Assist director of nursing with hiring and managing employees clinic performance
 - Train medical support staff as improvements within the clinic are identified
 - Oversee and coordinate on site employee health files
 - Assess complex issues, recommended changes, and resolve problems.
 - Schedule staff meetings on a regular basis
 - Include support for site manager in management of clinic and direction of clinical work flows
 - Collaborate with lead physician to improve areas that are identified in monthly meetings and provide feedback to lead physician on clinical issues/ concerns

- Maintains inventory of medical equipment , medications, medical supplies, and printed material
- Provide patients with treatments, medications, vaccinations, and performs phlebotomy as needed

October 2016- April 2017 Hamilton Eye Surgery Center Memphis, TN

Registered Nurse: PACU Charge Nurse

- Provided direct quality care to post- operative eye surgery patients
- Implemented post- surgical treatment plans
- Provided post- operative education to patient and responsible driver of post- operative instructions: including infections, potential complications, medication administration, and preventive measures
- Recognized clinical abnormalities and communicated with board anesthesiologist in reference to diagnosing and treating clinical issue identified
- Established safe and encouraging post- operative environment for patients and families
- Oversees and provides direct nursing care, procedures, and/or other related care to patients as needed.
- Educated patients on various pain management techniques
- Notified management of weekly staffing issues
- Attentively monitored post- operative vital signs
- Documented all aspects of patient care during stay in PACU
- Performed medication counts at the end of shifts
- Delegated appropriate assignments to patient care assistants and unlicensed employers.

June 2015- Sept. 2016 Regional One Health Memphis, TN

Registered Nurse: Police Detention Unit/ Emergency Department

- Utilized the nursing process to assess, plan, and evaluate emergent patient situations
- Delegated appropriate assignments to patient care assistants and unlicensed employers.
- Closely monitored ED patients and notified physicians, nurse practitioners, and physician assistants of any patient status change
- Adhere to proper safety and sterilization protocols to ensure adequate infection control
- Knowledge of dealing with mental health crisis in an analytic and professional manner
- Verified use of sound judgment with clinical expertise to ensure optimal patient care
- Skills: administered intravenous and P.O. medications, inserted IV's, performed 12-lead EKGs, interpreted labs, triaged critical patients, initiated and monitored blood transfusions, utilized MedHost system for clinical documentation, inserted foley catheters and NG tubes, collaborated with all individuals assigned to the patient's plan of care, performed wound care on trauma and medicine patients as needed

Nov. 2014- Oct. 2016 Baptist Memorial Hospital Memphis, TN

Registered Nurse: Pre- and Post Op

- Utilize critical thinking skills to the nursing process: assessed conditions, demonstrated effective decision making, implemented appropriate interventions, anticipated potential complications, and evaluated care outcomes.
- Documented nursing procedures, maintained medical records and patient status, maintained a clean, sanitized and safe working environment.
- Administered medications and treatments as prescribed by a physician.
- Delegated appropriate assignments to patient care assistants and unlicensed employers.

- In-depth knowledge of communicating and collaborating with patients, families, physicians and other health care professionals in achieving quality patient care.
- Telemetry monitoring/ Used epic to accurately document, chart, and obtain information/ Provide direct patient care to pre- and post- operative general surgical patients/ Assessed patient status (conditions) and notify physicians of clinical changes.

May 2014-Jan. 2010 The University of Tennessee Knoxville, TN
Office Assistant –Bailey Education, Health, and Human Sciences Advising

- Answer telephones/Schedule appointments.
 - File important documents.
- Assist students with general questions about the college different majors.

Education:

- Present - 2020 University of Wisconsin- Milwaukee Milwaukee, WI
- Doctor of Nursing Practice
- February 2017- 2015 Walden University Minneapolis, MN
- Master of Science in Nursing Education
- May 2014- 2009 The University of Tennessee Knoxville, TN
- Bachelors of Science in Nursing , minor in psychology
- May 2009 - 2005 Wooddale High School Memphis, TN
- Honors Diploma

Licensure:

Registered Nurse: Multistate compact licensure- WI (#244878- 30)

Certifications/ Honors:

- Basic Life Support (BLS) and Acute Cardiac Life Support (ACLS)
- Sigma Theta Tau International Honor Society of Nursing – 2016
- Human Subjects CITI Training Certificate- 2022
- Privacy- HIPAA Training Certificate- 2022
- Crisis Prevention Intervention (CPI) certified: Nonviolent Crisis Intervention- 2016

References:

Available upon request.

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