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Summary

Patient-oriented, compassionate nursing professional experienced in patient care and advocacy within units. Accomplished at implementing policies, procedures and protocols to achieve core measures benchmarks. Caring and attentive preceptor dedicated to optimizing nurses' skills and knowledge.

Skills

- Care plan management
- Procedure development
- Patient record auditing
- Duty delegation

Experience

Passages Hospice | New Orleans, LA Charge Nurse 08/2017 - Current

- Quality assurance controls
- Patient assessments
- Staff Development and Precepting
- Coordinated and performed patient admissions, transfers and discharges.
- Oversaw medication administration, monitored distribution and documented responses.
- Created and applied tailored care plans that would meet each patient's individualized needs.
- Utilized effective interpersonal, writing and active listening skills to build and cultivate positive relationships with patients, caregivers and physicians.
- Delivered respectful, compassionate care to each patient and family member.
- Assessed patient conditions, monitored behaviors and updated supervising physicians with observations and concerns.
- Coordinated with healthcare team to establish, enact and evaluate patient care plans.
- Administered oral, IV and intra-muscular medications and monitored patient reactions.
- Utilized computerized Resource and Patient Management System (RPMS) and Electronic Health Record (EHR) system.
- Provided training and supervision to inpatient & outpatient staff.
- Guided patients' loved ones and caregivers in pain management, wound care and medication dosing.
- Built and maintained strong working relationships between nursing department and other disciplines.
- Coordinated and performed patient admissions, transfers and discharges.
- Oversaw medication administration, monitored distribution and documented responses.
- Educated patients, caregivers and families on diagnoses, treatment and disease prevention.

University Hospital New Orleans | New Orleans, LA **Charge Nurse** 08/2015 - 12/2021

- Collaborated with multidisciplinary healthcare specialists to devise, implement and modify plans of care defining patient outcome goals
- Supported physicians and consultants with tests and procedures.
- Audited patient charts in real-time, verifying accuracy and completion of information.
- Distributed assignments to RNs, LPNs and resident advisors, guided work and delivered training to promote proper care standards for patients.
- Trained and mentored new RNs on best practices, hospital policies and standards of care.
- Performed IV infusions, intramuscular injections, peritoneal dialysis, IV pushes and oral subcutaneous.
- Directed unit staff and promoted quality care for diverse patients.

Education and Training

Charity School of Nursing | New Orleans, LA Associate of Science in Nursing 05/2015