

Malik Bracey

Customer Service 3+ Years | Online Marketing 5+ Years | Online Seller 7+ Years | Musical Engineering 2+ Years

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Hello, Employer I'll start by saying others would describe me not only as a perfectionist but also as an overachiever. As a goal driven person I have a very committed desire and passion for my job. I display excellent teamwork and friendly vibes to establish good relationships with my peers. (co workers and customers) I have a multitude of experience in the work field and will pursue gaining much more in order to educate and prepare myself in my future career in business management. Working has a lot of benefits to my life such as supporting myself while saving funds to attend college etc. The things that stand out that make me a great candidate are the constructive ideas i can discuss among our association to move forward and prosper as a group, my longevity/will to make sacrifices to climb the corporate ladder, and my precise work ethic. I have met many milestones for every job i have worked ranging in raises in pay, promotions, best character, and successful progress reports. I take an immense amount of pride in my work I hope you enjoy the resume.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Staff

College Hunks Hauling Junk and Moving - Fort Washington, MD

August 2021 to Present

I am part of the moving team responsible for packaging and transporting.

Marketing Assistant

Gold Millennial Inc - Bethesda, MD

March 2022 to June 2022

A face to face marketing company advertising and selling products from Verizon, Inspire, Hershey etc.

Outback Steakhouse

Oxon Hill, MD

January 2020 to August 2021

I have experience in the role of being a server and constantly moving in a fast paced environment.

Retail Sales Associate and Cashier

Grille No.13 - Waldorf, MD

March 2019 to August 2019

First full time job in a restaurant as an intern through a summer youth program I loved it. Everyday i worked i rotated positions working as a host greeting customers seating them with menus and silverware while taking phone calls and pickup orders, food prep/line cook completing orders according to company recipes, dishwashing cleaning all Grille No.13 merchandise and keeping up with what needs to be done.

I also worked partially as a waiter taking orders ensuring customer satisfaction to secure payment. My significant accomplishment would be the suggestion to the company to rearrange the frozen products in the fridge due to mold and failure to freeze, this helped pass inspection and save a lot of company money.

Furniture Manager and Cashier

Big Lots - Waldorf, MD

September 2018 to March 2019

Working full time at Big lots I have the upmost knowledge and work experience with all positions including the role of a sales floor associate: engaging with customers helping them locate products, collecting carts, cleaning, and taking commands from the on duty manager. Cashier: money handling, phone operating and customer checkout. Stocking: overnight and early morning unloading of products from company trucks opening the product properly while disposing cardboard in a baler machine, moving products on pallets accordingly with many different equipment. Furniture Management: lead role of keeping track of furniture, taking any orders regarding to furniture whether online or in person, assembling the product while securing it with safety wrap or a coat of protective equipment, and moving the product from an outside trailer storage unit to the customers vehicle after the completion of the transaction process. I have many accomplishments during my time period of the job such as pay raise, promotion to furniture management, employee of the month four times in a row, and paid advertising outside of the job for upcoming events.

Training Program Assistant

Little Caesars - Waldorf, MD

July 2018 to July 2018

Working with Little Caesars through a 3 day program helped me get a more definite feel for the cooking experience. I trained alongside my instructor making pizza and other menu items from scratch and operated the oven. I also boxed the items and learned how to use the restaurant's POS as a cashier. I accomplished being the first to sell the most pizza in one shift.

Cook/Cashier

Popeye's Louisiana Kitchen, Irvington - Waldorf, MD

February 2018 to June 2018

Popeyes was the most busiest fast paced environment i had as a career. Popeyes gave me an acceptable amount of knowledge I enjoy working in fast paced environments and can display great teamwork! I worked full time at Popeyes as a cook and cashier, my roles were to take orders and prepare them based on menu ingredients, operate the deep fryer, move products from the outside fridge to the kitchen, help co workers serve customers in the drive thru window, clean bathrooms and lobby, and count drawer money at the end of my shift. I was a big help to Popeyes but my best accomplishment was helping with flood control. The entire kitchen floor was flooded with water due to a clogged drain, I maintained a constant pace mopping and removing all incoming water for 6 hours while the restaurant was in a state of panic. I soon resided due to a foot injury.

Sales Associate and Cashier

Lindt & Sprungli - Oxon Hill, MD

August 2017 to April 2018

I have worked part time for a seasonal job as a cashier, sales associate, stocker, and lead role working numerous positions while multi tasking in a fast pace environment, everything from unloading and loading products from delivery trucks to handing out samples of the product while educating our

customers about the history. As a seasonal job i not only accomplished making thousands of customers happy but getting employee of the month twice in a row.

Education

Bachelor's degree in Cyber Security

College of Southern Maryland - Maryland

January 2018 to December 2021

High school or equivalent in Electrical Construction

North Point High School - Waldorf, MD

January 2013 to December 2017

High school or equivalent

Skills

- Electrical Construction (2 years)
- Customer Service (3 years)
- Audio Editing (2 years)
- Audio Engineering (2 years)
- Leadership Experience (7 years)
- Reading and writing (10+ years)
- Cash Handling (3 years)
- Athletics (10+ years)
- Online Marketing (5 years)
- Online Selling (7 years)
- Mathematics (10+ years)
- Modeling (Less than 1 year)
- Stocking (2 years)
- Sales Experience (3 years)
- Advertising (5 years)
- Computer Skills (10+ years)
- Music Production (1 year)
- Social Media Marketing (7 years)
- Social Media Management (7 years)
- Cooking Experience (1 year)
- Crew Member (3 years)
- Food Service (1 year)
- Machine Learning (1 year)
- Mac OS (8 years)
- Video Editing (5 years)

- Photography (1 year)
- Website Design (5 years)
- Business Management
- Technical Support
- Construction Management
- Python
- Shell Scripting (2 years)
- Information security (2 years)
- Azure (1 year)
- Bash (2 years)
- Technology (10+ years)
- Linux
- Technology sales (2 years)
- Java
- SQL
- Microsoft SQL Server
- Git
- Scripting
- Computer Science
- PaaS (1 year)
- PowerShell (1 year)

Certifications and Licenses

4.0 GPA

October 2017 to Present

I was awarded a certificate for my outstanding performance.

Additional Information

In my free time i like to market and advertise myself for being a pioneer of what i want to expand into the biggest global support system. I want to network with other platforms to create a more diverse social media that will also be a collective driven on helping people of need. I have reliable transportation and am willing to work a flexible schedule feel free to call text or email me. My cell phone number is 202-839-5415 my house phone number is 240-377-1166,

I also have co workers that can approve of my work ethic as references:

- Kavita Woodland 240-210-1080 KavitaWoodland@gmail.com
- Jaleel Agee 240-353-6075 Jgleel@gmail.com
- Daniel Proctor 240-585-0365 Ddanielproctor@yahoo.com