

Jennifer Griggs

Broadview, IL 60155

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Dedicated and compassionate Registered Nurse (RN) with a progressive career history in direct patient care, triage, and care coordination in a fast-paced environment. Proven to remain calm under pressure and skillfully handle difficult patients and high-stress situations.

Consistently developing strong relationships with patients and families through empathetic communication, respectful attitude, and excellent customer service.

Work Experience

Registered Nurse, PCU

West Suburban Medical Center - Oak Park, IL

October 2021 to Present

Provided exceptional care to high-acute patients needing complex care such as ventilator management, extensive wound care and rehabilitation.

Implemented medication and IV administration, catheter insertion and airway management.

Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.

Registered Nurse, Medical-Surgical Unit

West Suburban Medical Center - Oak Park, IL

March 2021 to Present

Administered medications via oral, IV and intramuscular injections and monitored responses.

Managed quality care for patients with heart failure, end-stage renal disease and coronary artery disease.

Monitored patient condition by interpreting and tracking EKG readings, identifying irregular telemetry readings and updating team members on changes in stability or acuity.

Caregiver

Private individual - Broadview, IL

January 2019 to January 2019

Helped clients manage money, pay bills and shop for groceries or personal items.

Provided safe mobility support to help patients move around personal and public spaces.

Engaged patients in meaningful conversation, socialization and activity while providing personal care assistance.

Senior Lead Benefits Verification

CVS Health Headquarters - Buffalo Grove, IL

Actively listen to customers' requests, confirming full understanding before addressing concerns.

Conducted research, gathered information from multiple sources, and presented results.

Led projects and analyzed data to identify opportunities for improvement.

Traveled to other facilities to train in benefits verification process and in

Epic system

Education

Resurrection University - Chicago, IL
December 2020

Triton College
May 2019

Skills

- RN license active March 2021
 - ACLS Provider
 - BLS Provider
 - Intravenous therapy
 - Home care
 - Epic and Cerner System
 - Direct patient care
 - Professional bedside manner
 - Patient Assessments
 - Precepting
- Nursing
- Experience Administering Injections
- Critical Care Experience
- Microsoft Outlook
- Communication skills
- Computer literacy
- Computer skills
- EMR Systems
- Project Leadership
- Employee Orientation
- Medication Administration
- Laboratory Experience

Certifications and Licenses

RN License

ACLS Certification

BLS Certification

CPR Certification

First Aid Certification