

Demetria White, RN BSN, PA – CRC, UM RN

210-213-9304

Whitedemetria1@ yahoo.com

Summary of Qualification: Bachelor of Science Degree in Registered Nursing (BSN) - MSN Candidate Seasoned nursing professional offering proven clinical knowledge, natural interpersonal strengths and technical abilities. Considered critical thinker and problem-solver due to dynamic patient care planning and understanding of Medicare guidelines. Known for having great rapport with providers and insurance carriers. Knowledgeable about EMR charting, medication administration and interdisciplinary collaboration. Quality-focused and efficiency-driven leader.

Experience:

Molina Healthcare RN – PA CRC

2/2022 – Current

Evaluated medical guidelines and benefit coverage to determine appropriateness of services. Provide Prior Authorization for members seeking outpatient care, DME, and surgical procedures according to IL Medicare guidelines using MCG, Interqual, and MCP/MCR criteria. Help facilitate peer-to-peer and reconsideration determinations through collaboration with medical director, care managers and providers. Refer and resolve UM Management review criteria for appropriate care.

Advocate Healthcare, UM RN

8/2019 – 10/2021

Obtained authorization from multiple insurance carriers for various levels of care. Supervised and maintained all utilization review documentation through MCG. Submitted cases to PA's appeals, denials and support care for criteria failures and helped facilitate resolutions and approvals. Communicated with healthcare team members to plan, implement and enhance treatment strategies. Leveraged feedback and process improvement opportunities to create safer and healthier environment and increase patient satisfaction. Accurately documented all elements of nursing assessment, including treatment, medications and IVs administered, discharge instructions and follow-up care. Evaluated patient histories, complaints and current symptoms. Participated in Safety Groups and Utilization policy meetings.

Advocate Healthcare, RN PACU

3/2016-2/2019

One of thirteen hospitals in the Advocate Hospital system providing not-for-profit acute care patients with comprehensive inpatient and outpatient medical care.

Float areas: Endoscopy Recovery, Ambulatory Care Services.

Provided direct patient care, stabilized patients and determined next course of action. Managed care from admission to discharge, including patient assessments, care planning, health educations and discharge support. Provided didactic and clinical instructions to orient new nurses and potential student nurses to achieve training outcomes. Collaborated with physicians to quickly assess patients and deliver treatment while managing rapidly changing conditions. Orchestrated quality-driven, cost-effective care in high-volume surgical setting

North Central Baptist Hospital, RN ICU

2/2014 – 2/2016

One of four hospitals in the Baptist system holding Joint Commission certification with specific concentration on innovation in women's health and critical care services.

Float areas: PCU, ED.

Patient Types: General ICU respiratory failure, post cardiac arrest, COVID, sepsis, post cardiac arrest, post-surgical. Trained new nurses in proper techniques standards, operational procedures and safety protocols. Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions. Delivered age-appropriate medical care for adult, adolescent and geriatric ICU patients. Teamed on trauma and emergency interventions involving serious head injuries, gunshot wounds and thoracic trauma. Maintained respectful treatment environment that honored patients' and families' cultural and religious traditions and preferences. Coordinated patients' post-discharge treatment plans with physicians and other nurses to promote continuity of medical care. Followed HCA ethical values and principles and adhered to HIPAA medical record regulations to promote patients' privacy.

Christus Spohn Memorial Hospital, RN ICU

7/2012 – 2/2014

Second Largest hospital in the Christus Health system, and leading emergency facility in the area containing the only Level II Trauma facility south of Austin Texas.

Float Areas: CV ICU, Trauma

Collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions. Delivered age-appropriate medical care for adult, adolescent and geriatric ICU patients. Teamed on trauma and emergency interventions involving serious head injuries, gunshot wounds and thoracic trauma. Maintained respectful treatment environment that honored patients' and families' cultural and religious traditions and preferences. Coordinated patients' post-discharge treatment plans with physicians and other nurses to promote continuity of medical care. Teamed on Trauma and emergency interventions involving serious head injuries, gunshot wounds and thoracic trauma. Participated in critical care departmental quality improvement initiatives to achieve higher standard of patient care.

Education:

Chamberlain University MSN candidate

Chamberlain School of Nursing BSN
Coastalbend College ADN

Skills and Affiliations

ACLS BLS PALS TNCC NIH
Phi Theta Kappa Honors Society Membership
American Nursing Association
American Association of Managed Care Nurses