

# Brittney Pickens

Southaven, MS 38671

[pickens.bdeanna@gmail.com](mailto:pickens.bdeanna@gmail.com)

+1 901 237 8593

## Work Experience

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### **Care Coach/Case Manager**

Molina Healthcare - Southaven, MS

April 2018 to Present

- Secure information, such as medical, psychological and social factors contributing to clients' situations
- Refer clients to community resources and other organizations
- Perform follow-ups to determine quantity and quality of service provided to clients and status of their case
- Specialize in providing, monitoring, and evaluating services provided to older adult

### **Community Health worker/Transition of Care**

United Healthcare - Ridgeland, MS

May 2014 to April 2018

- Visited homes to determine patient and family needs, developed plan to meet needs and provided nursing services
- Instructed family in the care and rehabilitation of patients, maintenance of health and prevention of disease for family members
- Assisted community members and health field personal to assess, plan for, and provide needed health related services
- Observed patients and reported adverse reactions to medication or treatment to medical personnel in charge

### **License Practical Nurse**

Priority Healthcare - Flowood, MS

December 2013 to August 2016

- Worked collaboratively with an interdisciplinary team to ensure the needs of each resident were met
- Performed technical patient care and related clerical functions in the urgent care setting by coordinating all elements of the patient visit
- Observed the resident for change in physical, social, or mental status and document signs and symptoms and status of residents and related matters through written/oral reports to RN/ RN manager/ Supervisor / Designee/Medical Staff and Family as indicated
- Assured proper procedures were followed at all times

### **Licensed Practical Nurse**

Priority Healthcare - Jackson, MS

April 2014 to April 2015

- Assisted Registered Nurses and other superior nurses to develop best care plans for the patients
- Accomplished scheduled immunizations, visual acuity testing, nebulizer treatments, and regulate TB tests

- Enter the data related to the record of patients in computer systems.
- Undertook various office responsibilities: answered calls and replied to messages and executed triage within the scope of a Licensed Practical Nursing practice in an acute and precise way

### **Licensed Practical Nurse**

Golden Age Nursing - Greenwood, MS

August 2011 to June 2013

- Performed duties in care of patients in nursing home under directions of nursing and medical staff
- Turned and repositioned bedfast patients to prevent bedsores
- Recorded temperature, blood pressure, pulse and respiration rates food and fluid intake and output, as directed
- Cleaned, sterilized, stored, prepared and issued dressing packs, treatment trays and other supplies

Skills Highlights/ Trainings

- Exceptional interpersonal skills/ Cultural Diversity training
- Transition of Care/Case Management training
- Pediatric Tracheostomy training
- Interdisciplinary clinical rounds experience

## Education

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### **Associate of Applied Science in Registered Nursing**

Southwest Tennessee Community College - Memphis, TN

May 2021

### **License in Nursing**

Hinds Community College - Raymond, MS

January 2012

### **Diploma**

Mississippi Delta Community College - Clarksdale, MS

August 2010

## Skills

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- Microsoft Word
- Excel
- PowerPoint
- Outlook.
- Vital Signs
- Nursing
- Case Management
- EMR Systems
- Documentation review
- Computer literacy

- Typing
- Microsoft Office

## Certifications and Licenses

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### **LPN**

### **Registered Nurse (RN)**

August 2021 to Present