# Connie Cenatiempo

ADON, BSN, RN

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Objective: To utilize my excellent customer service, critical thinking, and strong clinical skills in the provision of quality patient care.

Authorized to work in the US for any employer

# Work Experience

## **RN Clinical Supervisor**

Twin Pines Healthcare Center - West Grove, PA February 2020 to Present

RN, BSN Nursing Supervisor; responsible for overseeing entire facility every weekend, assuring adequate staffing, documentation, procedural implementation, accurate assessments, and maintenance of quality nursing care for 120 residents. Completed New admissions, handled all customer concerns/ complaints, administered medications/treatments, administered Covid testing and vaccinated staff, maintained IV lines, instructed all staff and in-serviced as indicated reviewed labs with MD follow-up, assisted Administration with Quality Assurance/Risk Assessment completion of documentation.

#### Assistant Director of Nursing (ADON)

Saber Healthcare - West Grove, PA June 2019 to Present

Oversee and assist in direct provision of care for all residents, with focus on customer service, risk management, quality assurance, infection control, etc. Responsible for managing all aspects of the Nursing Department for LTC and short-term Rehab facility.

Serve as Director of Nursing in absence of same.

Participate in QAPI, Staff In-serves, Re-hospitalization reviews, Risk-management meetings/ review/Pips, CMS updates, Audits, Clinical review and follow-up.

### **RN Supervisor**

Fair Acres Geriatric Center - Lima, PA June 2011 to July 2019

Manage multiple nursing units, responsible for overseeing and assuring quality patient care and outcomes. Additionally, monthly weekend rotation with supervision, responsibility and accountability for eight nursing units (short-term Rehab, LTC, Geri-psych wander-guarded units)

#### RN Unit Manager

Fair Acres Geriatric Center - Lima, PA June 2011 to July 2019

Manage and coordinate safest provision of care and services for LTC and short-term Rehabilitation residents.

Maintain compassionate, professional, nurturing and home-like environment.

Evaluate and implement corrective measures to meet compliance with facility and State mandated policies and procedures.

Assure employee adherence to mission statement, policy, resident rights, with sensitivity to culture change and provision of resident dignity.

Foster a team environment with customer service and communication a priority.

Consult Physicians and all disciplines to determine best plan and implementation of resident care.

Evaluate outcomes for trends and investigate incidents for solutions.

Educate, evaluate, develop, discipline staff according to facility policies to meet compliance required. Attend resident council meetings with Administration, with prompt follow-up for solutions.

Participate in Fall risk and Pain committees, DOH and COSA reporting, State Survey, Performance Improvement and Infection Control Audits, Behavioral Meetings, IDC meetings.

# RN Charge Nurse, RN per diem

Delaware County Courthouse - Media, PA April 1999 to June 2011

Attended to all resident care needs on a part-time and per diem basis, including taking immediate charge of assigned skilled Nursing floors according to staffing needs. Trained new hires, scheduled and assigned staff, supervised residents and staff. Completed RN assessment of new admissions and post-hospital residents. Provided complete resident care including safe administration of medication, wound treatments, and assistance meeting all activities of daily living requirements as needed. Comprehensive experience from admission through death/ discharge of residents, Experience in IV therapy, enteral feeding tubes, wound vac, trach care, insulin therapy.

#### Education

# **Bachelor's in Nursing**

West Chester University of Pennsylvania - West Chester, PA September 2009 to May 2011

#### **Associate in Allied Health, Nursing**

Delaware County Community College - Media, PA September 1996 to May 1998

### Skills

- Experience with PCC, EPIC, Blue Step, IMAR, Microsoft Office, Word
- Home Care
- · Nursing Home
- RN
- Data Entry
- English
- Customer Service
- Phone Etiquette
- Skilled Nursing
- · Assisted Living

- Supervising Experience
- Tube Feeding
- Hospice Care
- Infection Control Training
- Medication Administration
- MDS
- Administrative experience
- Home Health
- Med Surg
- · Toddler care

# Certifications and Licenses

### **IV Certification**

Annual renewal

#### CPR/AED

BLS, AED

# Registered Nurse (RN)

April 2019 to April 2021

RN524973L

# **BLS Certification**

# Additional Information

CPR certified BLS

Graduated with Honors in Nursing; Sigma Theta Tau and Phi Theta Kappa Honor Societies.

Twenty years Business Manager and Owner experience

Knowledgable in wound vac, IV, trach, enteral tubes, Rehab/Restorative care, Treatment/Devices, MDS, Roster/CMS, Department of Health Regulations/Reporting

REFERENCES FURNISHED UPON REQUEST