

Robert Greenier

Greeneville, TN 37745

ragreenier@gmail.com

+1 423 470 1365

- Worked efficiently in high stress situations of the emergency department while ensuring patients were treated with dignity
- Provided, coordinated, documented, and input patient care data in computer
- Applied strong commitment to quality control by ensuring cohesiveness through effective communication among care staff
- Served as liaison between patient and doctor
- Several years' experience in manufacturing and production management.
- Experienced in lean manufacturing, process improvement, safety initiatives, and quality improvement.
- Human resource management of department personnel
- Fiscal budget management of department
- Department layout changes and planning
- Tele-communication program use, training, and communication
- Telehealth program use, training, and communication
- Community health practice
- Trauma (Level 1,2, and 3) health services
- ECG interpretations
- Triage (ESI)
- Cardiac Cath Lab
- Monoclonal Antibody Infusion

Work Experience

Emergency Department Registered Nurse

Department of Veterans Affairs (Mountain Home VA Medical Center) - Mountain Home, TN

August 2020 to Present

- Directed and managed critical care patients within the acute care/trauma settings
- Monitored and documented patient's vitals
- Administered cardiac drips and injections
- Provided education and discharge instructions
- Triaged patients in the acute care / trauma settings
- Provided direct care of up to 12-24 patients per shift within the acute care / trauma settings
- Carried out the care plan planning
- Preparing the clinical environment, which may include preparing medical and telecommunications equipment to be used for clinical examination and treatment.
- Preparing the clinical environment, which may include preparing medical and telecommunications equipment to be used for clinical examination and treatment
- Monitoring and maintaining schedules of rooms, patients, technologies, clinical providers and presenters as needed to ensure efficient telehealth operations

- Communicating effectively with clinical and administrative staff at the assigned local site and those located at remote sites of care
- Mountain Home VA ER Infusion/scheduling RN for monoclonal antibodies for Covid-19 patients
- Emergency Department Charge Nurse for 23 bed ER and Monoclonal Antibody infusion clinic responsible for patient flow and ER staffing/assignments of patient care

Emergency Department Registered Nurse

HealthTrust Workforce Solutions - HCA (Mission Health System) - Asheville, NC

August 2019 to May 2021

- Directed and managed critical care patients within the acute care/trauma settings
- Monitored and documented patient's vitals
- Administered cardiac drips and injections
- Provided education and discharge instructions
- Triage patients in the acute care / trauma settings within a Level 1 Trauma setting
- Provided direct care of up to 12-24 patients per shift
- Carried out the care plan planning
- Providing education and training to clinical staff and providers on the use of telehealth technologies and serving as a point of contact to answer questions and address concerns related to these technologies.
- Participating in performance improvement activities aimed at improving the efficiency of the patient telehealth processes
- Developing reporting procedures, sampling techniques and measurements at various points in the telehealth processes to identify/analyze inherent weaknesses in work and procedures
- Coordinating clinic set up and monitoring of workload capture and issues for assigned patient and provider clinics including telehealth resource-based scheduling
- Supporting designated complex telehealth programs that require advanced technical skillsets
- Preparing the clinical environment, which may include preparing medical and telecommunications equipment to be used for clinical examination and treatment
- Monitoring and maintaining schedules of rooms, patients, technologies, clinical providers and presenters as needed to ensure efficient telehealth operations
- Communicating effectively with clinical and administrative staff at the assigned local site and those located at remote sites of care
- Arranging and completing test video calls with patients to prepare the patients for clinical encounters using telehealth technologies

Emergency Department Registered Nurse

Ballad Health - Greeneville Community Hospital - East - Greeneville, TN

May 2018 to August 2020

- Directed and managed critical care patients within the acute care/trauma settings
- Monitored and documented patient's vitals
- Administered cardiac drips and injections
- Provided education and discharge instructions
- Triage patients in the acute care / trauma settings
- Provided direct care of up to 12-24 patients per shift within the acute care / trauma settings
- Carried out the care plan planning
- Providing education and training to clinical staff and providers on the use of telehealth technologies and serving as a point of contact to answer questions and address concerns related to these technologies.

- Participating in performance improvement activities aimed at improving the efficiency of the patient telehealth processes
- Developing reporting procedures, sampling techniques and measurements at various points in the telehealth processes to identify/analyze inherent weaknesses in work and procedures
- Coordinating clinic set up and monitoring of workload capture and issues for assigned patient and provider clinics including telehealth resource-based scheduling
- Supporting designated complex telehealth programs that require advanced technical skillsets
- Preparing the clinical environment, which may include preparing medical and telecommunications equipment to be used for clinical examination and treatment
- Monitoring and maintaining schedules of rooms, patients, technologies, clinical providers and presenters as needed to ensure efficient telehealth operations
- Communicating effectively with clinical and administrative staff at the assigned local site and those located at remote sites of care
- Arranging and completing test video calls with patients to prepare the patients for clinical encounters using telehealth technologies

Nurse Extern II

Greeneville Community Hospital - East - Greeneville, TN
May 2017 to May 2018

Cardiac Catheter Lab, ED, Med Surge, and OB clinical settings

Production Supervisor / Assistant Supervisor / Department Trainer

Jarden Zinc Products - Afton, TN
June 2013 to June 2015

Onsite Account Manager / MSP / Recruiter - Strategic Accounts & Operations

Kelly Services LLC - Morristown, TN
March 2012 to May 2013

Manager / Branch Trainer

AccuForce Staffing LLC - Greeneville, TN
July 2010 to September 2011

Account Supervisor / Safety Manager

LandAir Transport Inc - Greeneville, TN
March 2008 to July 2010

Infantry Noncommissioned Officer

US Army
August 1998 to December 2008

Education

Bachelors of Science in Nursing in Nursing

Tusculum University - Greeneville, TN
May 2018

Associates of Science in General Education in General Education

Walter State Community College - Morristown, TN

May 2013

Skills

- REGISTERED NURSE (3 years)
- ACLS (4 years)
- NRP (4 years)
- KRONOS (2 years)
- PEOPLESOFT (2 years)
- TNCC (4 year)
- BLS (6 years)
- TELE-COMMUNICATION (5 years)
- TELE-HEALTH (3 years)
- PALS (4 years)
- EPIC (4 years)
- EMERGENT / ACUTE CARE (4 years)
- CPRS (1.5 years)
- BCMA (1.5 years)
- CERNER (4 years)
- MEDITECH (2 years)
- MICROSOFT OFFICE (10+ years)
- CRITICAL CARE (4 years)
- TRAUMA CARE LEVEL 1 & 2 (2 years)
- CPI (2 years)
- ECG interpretations (4 years)
- Triage Assessments and Accuity Levels (ESI) (4 years)
- NIHSS (4 years)
- Medication Administration
- EMR Systems
- Hospital Experience
- Lean Manufacturing
- Production Management
- Recruiting
- Employee Orientation
- Patient Care
- Human Resources Management
- Vital Signs
- Phlebotomy
- Quality Assurance
- Nursing

Certifications and Licenses

NIHSS Certification

RN License

TNCC Certification

PALS Certification

ACLS Certification

NRP Certification

CPI Certification

BLS Certification

Compact State Nurse License

AED Certification

CPR Certification