**Felicia Holden**

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**Professional Summary**

Registered nurse highly motivated and energetic medical professional seeking a position that will provide the opportunity to broaden knowledge and experience in the healthcare industry as newly graduated Registered Nurse by providing excellent patient care services. Dedicated to the overall healthcare of patients by helping foster a positive environment; while providing first-rate patient advocacy, leading to employer and patient satisfaction. Exceptionally talented Medical Surgical Nurse experienced in managing care for patients with a host of illnesses and conditions. Promoting patient advocacy, effective decision-making skills and a drive to deliver undeniable care and support.

**Skills**

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| Colostomy care  Pharmacology knowledge | Sterile dressing changes & wound care  Injection and administration of medication  CPR Certified, Documentation, Medication administration, nursing, patient care, Evaluate patient, Pharmacology, Supervision, plan of care, Vital signs, wound care |

**Work History**

**Registered nurse-Case Manager**, 03/2019-Present  
**Jencare-Berwyn, IL**

* Coordinates the integration of social services/case management functions in the pre-acute, ER, acute and post-acute setting. Coordinates the patient care, discharge and home planning processes with hospital case management departments, and other healthcare facilities.
* Establishes a trusting relationship with patients and their caregivers.
* Collaborates with clinical staff in the development and execution of the plan of care and achievement of goals. Reports variations to PCP/Transitional Care Physicians (TCP) and implements actions as appropriate.
* Directs referrals to preferred providers.
* Introduces self to patient/family and explains Nurse Case Manager’s role and processes to contact the Nurse Case Manager for questions, guidance and education.
* Provides telephonic or outpatient visits to patients at high-risk for readmissions (as identified by CM Plan) to the ER or hospital, to patients with active care planning requirements, to disease management patients per the Disease Management Plan and to others as referred via transitional care team, acute case managers and Transitional Care team.

**Registered nurse-Weekend Agency Nurse Covid,** 12/2020- Present

**Northwestern Hospital**  
Medical Surgical Nurse

* Utilized the nursing process to assess, plan, implement and evaluate patient care.
* Medication administration and documentation utilizing E-Mar.
* Documented the patient's plan of care using identified nursing diagnoses, expected patient outcomes, and selected nursing interventions.
* Assessed signs and symptoms indicating physiologic and psychosocial changes in the patient's condition.
* Supervision of patient care assistants

**Registered Nurse-Weekend After hours RN,** 08/2019-11/2020  
**Residential Hospice-** Downers Grove, IL

* Communicate regularly with agency nursing staff to review problems or unique issues from on-call hours
* Emergency admission
* Head to toe assessments, medication administration and wound care

Registered Nurse-Agency Nurse, 12/2015 to Current

Nova Staff Nursing Services – Downers Grove, IL

* Supported nursing staffs at various medical facilities.
* Communicated with and educated patients.
* Documented nursing assessments.
* Worked one-on-one with private patients.

Registered Nurse, 03/2017 to 5/25/2019

St. Margaret Hospital – Hammond, IN

Medical Surgical Nurse

* Utilized the nursing process to assess, plan, implement and evaluate patient care.
* Medication administration and documentation utilizing E-Mar.
* Documented the patient's plan of care using identified nursing diagnoses, expected patient outcomes, and selected nursing interventions.
* Assessed signs and symptoms indicating physiologic and psychosocial changes in the patient's condition.
* Supervision of patient care assistants.

Registered Nurse-Case Manager, 08/2016 to 09/2017

Peace Hospice – Naperville, IL

* Evaluate patient's physical condition and develop care plans Admissions and recertification Documentation and coordinating care with Interdisciplinary team members.

**Education**

**Master of Science:** Nursing, October, 2020  
**Capella University**-Minneapolis, MN

Bachelor of Science: Nursing, October, 2018

Grand Canyon University – Phoenix, AZ

**Associates Degree:** Nursing, March, 2016

Breckinridge School of Nursing and Health Sciences - Orland Park, IL

**Diploma:** License Practical Nursing, January, 2009

Brown Mackie College - Merriville, IN

**Certification**

Certified Train the Trainer, July 2019

ACLS   
BLS