

Bobby Maddox

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Work Experience

Emergency Nurse

AtlantaVeterans Affairs Health Systems - Atlanta, GA

February 2020 to Present

- Provides evidence-based patient care to the acutely ill veteran.
- Coordinates issues to the appropriate level for problem-solving.
- Supports the facility's Standards of Performance and ICARE values.
- Utilizes active organizational, time management, and analytical skills.
- Utilizes expert abilities to manage and prioritize multiple tasks in a fast-paced environment, being highly motivated, and extremely accurate with a focus on quality patient outcomes.
- Employs a positive, professional attitude and a proactive approach to healthcare.
- Ability to work independently on various work assignments as needed.
- Ability to lead and develop others to actively seek excellence in patient for Veterans.
- Functions as a Change Agent - while being Innovative, Politically Astute, and Effective Communicator.

Emergency Nurse

Northside Medical Center

July 2019 to February 2020

- Provided evidence-based patient care to acutely ill patients.
- Coordinated issues to the appropriate level for problem-solving.
- Served as a mentor for staff and providers when appropriate.
- Nursing liaison for patients, families, staff members, physicians, and other stakeholders.
- Daisy Award Nominee.
- Champion for sepsis care delivery improvement

Clinical Nurse Manager, Marcus Trauma and Emergency Care Center

Grady Health System

October 2018 to July 2019

- Addressed all patient and family issues in realtime.
- Managed day to day performance of staff members through an ongoing assessment to improve.

Professional Experience (cont.)

Grady Health System)

- Monitored while addressing service behaviors of the cohort, coaching for consistency amongst all staff.
- Provided input for accurate preparation of the annual operating & capital budgets.
- Managed resources that achieve safe, cost-effective, and clinically appropriate.
- Supported the development of staff members by providing substantive feedback.
- Served as an active member of Grady Health System's Emergency Management Team.
- Managed patient flow solutions to eliminate delays and decreasing the potential for patient care issues.

- Direct manager for Mental Health Emergency Services within the emergency department.
 - Directed Performance Improvement activities to prevent of revenues with 30% plus savings.
 - Utilized active organizational, time management, and analytical skills while management.
 - Utilized expert abilities to manage and prioritize multiple tasks in a fast-paced environment, being highly motivated, and extremely accurate with a focus on quality patient outcomes.
 - Functioned as a Change Agent - while being Innovative, Politically Astute, and Effective Communicator.
 - Represented the emergency department for performance improvements of Stroke, Sepsis, and Stemi outcomes.
 - Nurse educator for off tours.
 - Active ENA Member.
 - Instituted measures unit-wide to improve core measures and outcomes for Stroke, Stemi, and Sepsis with nurse educators' assistance.
 - Implemented sepsis research to improve outcomes throughout the community and the nation.
 - Worked with the interdisciplinary team and administration to promote and protect patient rights. Prevented and addressing patient abuse, as mandated by law and professional licensure.
 - Worked with patients, families, significant others, and staff to provide support and information for taking a more proactive role in self-advocacy to improve the quality of life/care for individual patients and those who live and work within the Personal Care and the community at large.
 - Analyzed patient records (PCC) to determine the efficiency and effectiveness of care.
 - Made meaningful rounds of all patients utilizing Patient Assessment in PCC.
 - Recommended conference with the Director of Nursing as needed and participate in staff meetings to keep staff performing at the optimum level.
 - Ensured that new employees and current employees receive proper training and education according to generally accepted nursing practices in Georgia.
 - Educated staff regarding cultural diversity and each staff member's importance when caring for patients.
 - Demonstrated problem-solving and conflict negotiation skills in issues of staff to staff, staff to patients, staff and family, and patient to patient and between various departments.
 - Demonstrated leadership and management skills, dependability and a positive demeanor
 - Able to work in a culturally diverse environment and consistently exhibit behaviors of equal opportunity and inclusivity
 - Demonstrated ability to set priorities and make appropriate clinical and supervisory decisions. Must possess good problem-solving skills.
- Professional Experience (cont.)

- Assisted in preparing the nursing services budget. Investigates and provides anticipated expenses for various accounts. Provided input into goals and objectives of nursing services.
- Periodically discuss with supervised staff members to discuss progress toward their achievement and to develop future action to achieve successful outcomes.
- Reported and investigated significant events such as patient complaints or issues which have legal implications to the appropriate management. Meant personally with family, patients, and staff to resolve concerns or stressful situations.
- Identified staff and patient educational needs based on clinical situations. Assists in developing, conducting and evaluating staff in-services

Critical Care Nurse, MICU

Tennessee Valley Health Systems - Nashville, TN

February 2012 to October 2018

- Provided evidence-based patient care to the acutely ill veteran.
- Coordinated issues to the appropriate level for problem-solving.
- Mentored staff and providers when appropriate.
- Served as an active participant in the Performance Improvement activities.
- Supported the facility's Standards of Performance and ICARE values.
- Served as a member of Disaster Emergency Medical Personnel System (DEMPS).
- Utilized active organizational, time management, and analytical skills with staff management.
- Utilized expert abilities to manage and prioritize multiple tasks in a fast-paced environment, being highly motivated, and extremely accurate with a focus on quality patient outcomes.
- Employed a positive, professional attitude and a proactive approach to healthcare.
- Ability to work independently on various work assignments as needed.
- Strong project management and presentation skills.
- Ability to lead and develop others.
- Worked as NOD in Murfreesboro.
- Functioned as a Change Agent - while being Innovative, Politically Astute, and Effective Communicator.

Admissions Coordinator/ Bed Management/ Patient Flow

Saint Thomas Health System - Nashville, TN

November 2017 to April 2018

- Coordinated and facilitated patient admission according to patient acuity, bed availability, and required services.
 - Collaborated with the nursing staff and multidisciplinary team members to place the patient at an appropriate level of care to achieve the best possible outcome.
 - Initiated care management process including pre-registration and insurance verification.
 - Contributed to Mission effectiveness by promoting the spirit embodied with the Mission Statement:
A. Service to the poor - Support the cause of those who lack resources for a reasonable quality of life. B. Reverence - Respect and compassion for the dignity and diversity of life. C. Integrity - Inspiring trust through personal leadership. D. Wisdom - Integrating excellence and stewardship. E. Creativity - Courageous Innovation. F. Dedication - Affirming hope and joy in our ministry.
 - Exceptional phone etiquette - to both internal and external stakeholders while maintaining a calm, attentive voice to confirm that the caller is the top priority at that time.
- Professional Experience (cont.)

Saint Thomas Health System)

- Prepared written documentation of bed placement, acceptance of patients and intervening factors.
- Harmonized admissions/ transfers of various levels of urgencies into an appropriate accepting facility with requested services.
- Provided systematic processing of patient acuity and expert level of clinical decision-making, to facilitate patient flow throughout the care continuum.
- Documented and prioritized patient information to formulate an accurate picture of the patient and his/her condition for accepting physicians, nurses, or other healthcare workers.
- Screened admissions, using approved criteria, for appropriateness of the level of care and bed assignments. Educated nurses, physicians, and ancillary staff on the level of care and admissions/transfer issues while identifying opportunities for improvement.
- Tracked and trended barriers to patient flow. Facilitated patient throughput with an ongoing focus on patient safety, quality of care, the efficiency of services, and exceptional customer service.
- Recognized the common purpose of serving our patients and community. That we are team members with our physicians and co-workers and that we each deserve respect and support.

- Built positive relationships with nursing units, nursing managers, supervisors, and Nursing Leadership to ensure the appropriate placement of patients based on priority, acuity, care needed, as well as treatment anticipated.
- Coordinated with Bed Placement Specialist for timely transfer, appropriate bed assignment while ensuring patient data accuracy.

Critical Care Nurse, Case Manager, Emergency

Nashville General Hospital - Nashville, TN

February 2010 to February 2012

- Developed and implemented successful performance improvement plans.
- Improved overall morale of supervised staff.
- Assumed key responsibilities for operations in a critical care setting.
- Assisted management of patient flow to identify and eliminate delays while decreasing the potential for issues.
- Worked with patients, families, significant other, and staff to provide support, and information, for taking a more proactive role in self-advocacy to improve the quality of life/care for individual patients and those who live and work within the Personal Care and the community at large. able to work in a culturally diverse environment and consistently exhibit behaviors of equal opportunity and inclusivity

Administrative House Supervisor

Select Medical Corporation - Nashville, TN

2011 to 2011

- Provided input with financial, scheduling, staff, and patient management responsibilities while remaining hands-on as a critical care nurse.
 - Effectively managed resources during assigned shift
 - Created a healthy work atmosphere that promotes both team and individual growth
 - Regularly monitored the workplace to ensure all company policies and procedures are being maintained
 - Served as a clinical resource
- Professional Experience (cont.)

- Worked cooperatively as an ancillary interdisciplinary team member to identify and solve patient-specific and facility-wide needs and improve operations
- Ensured all regulatory requirements are met
- Ensured FTE's are optimal for safe patient care.
- Provided hospital-wide leadership to all departments through the effective use of advanced competencies in communication, job knowledge, professionalism, and business skills to promote the creation of a center of excellence for staff recruitment and retention, and in clinical and business outcomes.
- Exercised professional judgment in carrying out a various of activities that maximize the well-being and quality of life of patients.
- Analyzed patient records (PCC) to determine the efficiency and effectiveness of care.

Charge Nurse

Skyline Medical Center - Nashville, TN

August 2005 to February 2010

- Directed the day-to-day functions of nursing aides and other staff being supervised.
- Gived direct nursing care to patients.
- Visited all assigned patients at regular intervals during the tour of duty.

- Notified the physician when the patient's condition warrants.
- Performed administrative duties.

Charge Nurse

Southern Hills Medical Center - Nashville, TN
July 2003 to August 2005

- Direct the day-to-day functions of nursing aides and other staff being supervised.
- Give direct nursing care to patients.
- Visit all assigned patients at regular intervals during the tour of duty.
- Notify the physician when patient's condition warrants.
- Perform administrative duties.

Charge Nurse

Whole Health Nissan Production Plant - Smyrna, TN
July 2002 to July 2003

- Provided treatment for job-related injuries and illnesses.
- Conducted pre-employment health screenings and immunization clinics.
- Ensured compliance with applicable workplace safety laws and regulations. May also conduct safety training programs.
- Provided employee counseling and referrals for occupational injuries and illnesses as well as other health-related matters.
- Monitored trends and causes of employee safety events and work with colleagues to identify areas of safety risk.

Emergency Nurse

Summit Medical Center - Hermitage, TN
February 2000 to July 2000

- Implemented and monitored patient care plans. Monitored, recorded, and communicated patient condition, as appropriate.
 - Served as a primary coordinator of all disciplines for well-coordinated patient care. Assessed and coordinated patient's discharge planning needs with members of the healthcare team.
- Professional Experience (cont.)

Emergency Nurse

Nashville Veterans Affairs Medical Center - Nashville, TN
January 2000 to January 2000

- Implemented and monitored patient care plans, monitors, records, and communicate patient condition as appropriate.
- Served as a primary coordinator of all disciplines for well-coordinated patient care.
- Noted and carried out physician and nursing orders.
- Assessed and coordinated patient's discharge planning needs with members of the healthcare team.

Emergency Nurse, FL

Miami Children's Hospital
February 1998 to January 2000

- Noted and carried out physician and nursing orders for pediatric patients.
- Assesses and coordinates patient's discharge planning needs with members of the healthcare team.

Correctional Nurse Manager

Everglades Correctional Facility - Miami, FL

October 1996 to February 1998

- Provided holistic nursing care within the appropriate scope of practice to incarcerated patients.
- Worked under the direction of the Director of Nursing and/or Nursing Supervisor and collaborate with a multidisciplinary team to identify, assess and respond to a wide range of physical, psychological and social needs of the patient.

Staff Nurse

Tuscaloosa Veterans Affairs Medical Center - Tuscaloosa, AL

August 1991 to October 1996

- Carried out prescribed physician's orders and document in the patient medical record.
- Communicated pertinent patient data to charge nurse and/or physician as appropriate
- Administered medications and IV therapies

Education

Masters of Business Administration in Business Administration

Grantham University - Lenexa, KS

2017

Masters of Science in Nursing

Liberty University - Lynchburg, VA

2015

Bachelor of Science in Nursing

Liberty University - Lynchburg, VA

2012

Associated

State Community College - Tuscaloosa, AL

1990

Skills

- Windows-based
- Microsoft Office Suite (Word, Excel, PowerPoint, Outlook) Adobe CS 4 Photoshop
- Email
- CPRS
- BCMA Superuser
- SharePoint
- Statistical and Analytical software
- Advance Patient Record Software (Cerner, Central Logic, and Power Chart)
- Call Management Software
- Epic patient care system Superuser

- Krono Management Superuser
- Time and Attendance Software.
- Critical Care Experience
- Nursing
- Nurse Management
- Emergency Management

Certifications and Licenses

RN

ACLS Certification

BLS Certification

AED Certification

CPR Certification

Compact State Nurse License