

Karim Hemadeh

Security Officer

Karim Hemadeh

Glendale,CA

(734) 868-2417

Karimhemadeh123@gmail.com

Skills

- De-escalation skills,during my 2 years of work as a security officers,I never had to use any type of force even when dealing with very hard to deal with people
- Customer service where I greeted our clients and visitors and assisted them in reaching their assigned destination
- Report Writing,as a security officer,report writing is one of the most fundamental and important things you must be accustomed to
- Observing and reporting.As a security officer,I learned that Prevention is key to avoid any issues or problems that may arise.This is why I'am always on the lookout for any potential suspicious activity.
- Foot/Vehicle patrols inside the company's building and outside on the premises since patrolling is very important in ensuring that no trespassers or intruders enter the property.
- Former experience as a waiter/server provided me with the skills necessary to interact with the general public.In addition to that,having experience as a security guard gave me the necessary experience in performing and providing security services

Experience

Server at Rockbird

September 2019-May 2020

Worked as a server in a fast paced restaurant where I was responsible for typical server duties/Responsibilities where I assigned the customers to their tables and took thier orders . Working there have helped me master my time management skills due to the fast paced nature of the restaurant.In addition,it helped me learn how to professionally interact with the general public,

GardaWorld Security officer

June 2020-June 2022

- Internal/external foot and vehicle patrol on company's property to make sure there are no trespassers on the premises.
- Monitoring Surveillance cameras(CCTV) to make sure that there are no suspicious activity going on
- Detailed incident and daily reports to maintain records and provide information for any potential investigation or Insurance claim

- Observe and Report any potential suspicious activity to make sure No potential harm is done to our company's property or employees.
- Responding to any Emergency Situations and providing backup to coworkers in case of a high risk situation.
- Checking that all points of entry/exit are locked in order to avoid any breach of the company's premises.
- Responding to any alarms/false alarms and making sure that all safety equipment such as fire alarms are working properly
- Controlling traffic flow while being posted on a gate to make sure that only authorized personnel are allowed on the property by making sure of their identity and checking their name on the roster.
- Descalating any situations that arise to make sure that no force is used and calling the proper law enforcement authorities if needed

Education

School Name / Degree

Pasadena City College

-Currently enrolled in PCC and have 10 credits left for my associates in Psychology.

Certificates

- Guard license
- ServSafe Certificate
- OSHA 10
- Proficient in English and Arabic