

# ERRICK L. DIXON

6808 Bellrose Drive Apt. 24  
El Paso, Texas 79925

Cell: (404) 992-1660  
errickdixon@yahoo.com

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## BIOGRAPHIC INFORMATION

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Citizenship: U.S.A.

Veterans' Preference: 10 PT > 80% Disability (US Army 11/2010 – 11/2014)

Highest Federal Grade: N/A

Security Clearance: Secret

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## WORK EXPERIENCE

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**Registered Nurse / Travel Nurse**

**05/2020 – 07/2021**

**SONOMA SPECIALTY HOSPITAL - LTAC**

**Salary: \$65.00 Hourly**

501 Petaluma Ave

Sebastopol, California 95472 US

**Hours per week: 36**

**Supervisor: Rosa Virginie Phone: (707) 823 - 8511 (May Contact: Yes)**

SCOPE OF ACCOUNTABILITY: Served as a dependable healthcare provider capable of working with fellow nurses to provide attentive, careful, and effective medical care. Provided patient care in compliance with high standards set by the hospital while following rigorous federal and healthcare regulations. Responsible for crucial duties in the Medical Surgery Unit, ICU, and Telemetry unit. Perform tests, examinations, patient health history questionnaires, medication administration, and treatment plans while maintaining excellent professional relationships with patients. Collaborated with fellow team members, doctors, supervisors, and administration to consistently maintain and improve patient care.

PRIMARY PATIENT CARE: Provided attentive medical support to supporting staff, patients, and Doctors in a stressful and highly intense work environment. Demonstrated exceptional interpersonal communication skills while perpetuating a healthcare environment where patients feel safe, comfortable, and accepted. Performed medical duties with utmost patience, dedication, attentiveness, care, sympathy, and friendliness. Viewed patients and analyzed their health history from an objective standpoint to consistently make educated and well-rounded decisions on the patient's healthcare.

PATIENT ASSESSMENTS: Performed medical examinations crucial to the proper health care of the patient including wound inspections, health history questionnaires, routine vital checks, blood pressure tests, and any blood work necessary. Demonstrated a complete and deep proficiency of medical processes, human anatomy, bodily functions, illnesses, and surgeries. Performed crucial administrative duties including keeping records of patient's overall treatment process, vitals, recovery, symptoms, complaints, and other developments. Provided detailed updates to doctors and supporting personnel invested in patient's care.

**PATIENT EDUCATION:** Supported patients as well as patient families through possibly stressful and anxiety-inducing times through the employment of excellent interpersonal communication skills. Educate patients and patient support systems on treatment options, health updates, diagnostic test results, emotional well-being resources, medications being offered or administered, and possible patient outcomes. Perpetuated a lighthearted, safe, and understanding environment while dealing with a diverse patient base.

**COMPLIANCE:** Employed excellent medical care while following strict healthcare regulations, standards, and laws designated by the specific hospital and federal government. Participated in accountability procedures and practices necessary for the improvement of healthcare processes and patient outcomes. Demonstrated a deep understanding of the inner workings of nursing as well as being a crucial member of hospital personnel.

**Registered Nurse / Travel Nurse**

**GLENDALE ADVENTIST HEALTH**

**1509 Wilson Terrace**

**Glendale, California 91206 US**

**Supervisor: Tim Culhane Phone: (213) 670 - 3436 (May Contact: Yes)**

**12/2020 – 04/2021**

**Salary: \$115.00 Hourly**

**Hours per week: 36**

**SCOPE OF ACCOUNTABILITY:** Delivered high-quality, patient-centered care by performing a variety of patient care services within the scope of designated responsibilities. Demonstrated high levels of patience, compassion, understanding, urgency, and attentiveness while executing operations crucial to the health and well-being of assigned patients. Specialized in the medical processes and procedures associated with the Telemetry and Medical Surgery Unit; specifically, responsible for administering medications, reporting updates in treatment plans, overseeing treatment plans of assigned patients, notifying supporting personnel on updates, conducting tests and checks, and responding to life-saving situations. Demonstrated adaptability and problem-solving skills necessary to treat patients in life-threatening situations.

**PRIMARY PATIENT CARE:** Served as the prime interface in which patients received day to day treatment, medications, and medical care. Perform several life-saving tasks on a daily basis while treating patients in life-threatening situations. Employed excellent interpersonal skills to keep patients relaxed, safe, and provided for while being in a high stress work environment. Attended to patient and family concerns with urgency and attentiveness.

**PATIENT ASSESSMENTS:** Performed medical examinations to identify risks to patient's health and well-being including routine physical exams, vital checks, ongoing behavior observations, diagnostic tests, consultations, and overall health history. Deep understanding of patient assessment practices through work with Covid-19 patient base.

**PATIENT EDUCATION:** Employed excellent interpersonal communication skills to communicate information on treatment plans, treatment options, medications, medical procedures, and healthcare processes centered on keeping patients and their families calm, safe, and educated.

Maintained an empathetic and friendly demeanor consistently even through highly stressful periods.

**COMPLIANCE:** Demonstrated ample physical ability and stamina to comply with high demands in urgent and critical medical units. Responded to life-threatening situations with careful regard to hospital regulations, medical practice laws, and nursing rules. Maintained ability and capability to continue to provide consistent and attentive medical care to all assigned patients. Demonstrate clear ability to treat all patients with consistent levels of respect, care, and compassion while working with a wide variety of patients.

**CRISIS INTERVENTION:** Analyzed patient situations critically to prevent any misinformation, miscommunication, or mistreatment that could contribute to any potentially life-threatening medical situation. Developed care plans with utmost attentiveness while demonstrating a clear and deep education of medications, treatments, and illnesses.

**COMMUNICATION:** Engaged in professional relationships with fellow personnel, staff, as well as patients and patient support systems involved in the treatment process. Perpetuated a safe, therapeutic, welcoming, and comforting environment, effectively reducing levels of anxiety, stress, and worry.

**Registered Nurse / Travel Nurse**  
**EL CENTRO REGIONAL MEDICAL CENTER**  
**1415 Ross Ave**  
**El Centro, California 92243 US**  
**Supervisor: Frank Fernandez Phone: (716) 697 - 1904 (May Contact: No)**

**08/2020 – 10/2020**  
**Salary: \$60.00 Hourly**  
**Hours per week: 36**

- **Medical Surgical Unit**
- **Covid patient population**

**SCOPE OF ACCOUNTABILITY:** Practiced standard nursing responsibilities within the Medical Surgical Unit as well as the designated Covid-19 patient population unit. Practiced exceptional and self-aware interpersonal communication skills with supporting medical staff, supervisors, doctors, fellow nurses, patients, patient families, and others necessary to the improvement of patient health situations. Accommodated to hospital and individual patient needs by being readily available to adjust to location.

**PRIMARY PATIENT CARE:** Conducted tests, administered medications, performed vaccinations, assisted in medical surgeries, checked vitals, observed patient behaviors, conducted health history questionnaires, and completed other necessary tasks. Monitored patients throughout entire treatment process starting with patient admission until patient discharge. Exhibit high levels of empathy and care, effectively developing exceptional patient-medical personnel relationships.

**COMPLIANCE:** Demonstrated clear understandings of hospital regulations, state and federal laws, general nursing guidelines, and defined rules designed to always ensure the well-being of

patients. Performed assigned duties in a timely manner, especially in critical moments, upheld high standards of cleanliness and organization, and consistently treated all patients with the utmost respect and concern.

COMMUNICATION: Provided care for the Covid-19 patient population, furthering experience in interpersonal communication skills. Provided patients with a comfortable, safe, welcoming, and understanding environment while patients and their families faced a devastating virus. Adjusted to patient needs and wants with compassion in a highly critical medical environment.

**Registered Nurse / Travel Nurse**

**08/2019 – 05/2020**

**PROVIDENCE HOSPITAL TRANSMOUNTAIN CAMPUS**

**Salary: \$60.00 Hourly**

**2000 Woodrow Bean Transmountain Dr.**

**El Paso, TX 79911**

**Hours per week: 36**

**Supervisor: Elia Prieto Phone: (915) 549 - 4450 (May Contact: Yes)**

- **Telemetry Unit**
- **Surgical Unit**
- **Covid patient population**
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SCOPE OF ACCOUNTABILITY: Provided patient care primarily within the Telemetry, Medical Surgery, and designated Covid-19 Units. Contributed exceptional levels of experience, excellent interpersonal communication skills, clear understanding of medical practices, and a passion for assisting patients through life-threatening situations. Performed administrative duties necessary for the smooth workflow of the hospital as well as the perpetuation of a calm work environment for medical personnel.

PATIENT CARE: Consistently monitored patient reactions and bodily functions, reported updates to supporting medical personnel, demonstrated clear understandings of individual health situations, critically analyzed treatment options and medications, and consulted medical staff to ensure the safe discharge of the patient. Worked closely with patients experiencing cardiac issues and the symptoms associated with cardiac issues within the telemetry unit. Gained further experience providing support in the medical surgical unit. Provided attentive and critical care for the Covid-19 patient population, a highly intensive designated unit, while demonstrating consistent levels of empathy, a calm demeanor, and attention.

COMPLIANCE: Completed necessary trainings, ensured compliance with cleanliness standards, held fellow medical personnel accountable for all medical processes, and contributed to upholding state, federal, and hospital regulations, laws, and rules.

COMMUNICATION: Provided elevated levels of attention and care specifically for the Covid-19 patient population. Effectively communicated with supporting staff, supervisors, fellow registered nurses, and other medical personnel to ensure the proper health care and discharge of each individual patient as well as the entire unit.

**Registered Nurse**  
**UNIVERSITY BEHAVIORAL HEALTH**  
1900 Denver Ave  
El Paso, TX 79902 US  
Supervisor: Helen Walls Phone: (915) 539-7015 (May Contact: No)

**02/2018 – 08/2020**  
Salary: \$24.00 Hourly

Hours per week: 24

SCOPE OF ACCOUNTABILITY: Demonstrated proficiency in administering the fundamentals of the nursing process, contributed to the nursing assessment, nursing diagnosis, planning, implementation and evaluation; developed and participated in the care plan of the patients in all units of hospital to include Psychiatric and Intensive Units with a patient population including adult, geriatric, adolescents, and children.

PATIENT CARE: Created patient base relations to ensure patient referrals and return of patient; an integral part of the team by learning quickly all aspects to ensure patient satisfaction; perform high quality nursing care to patients. Evaluated patients' behavior to formulate diagnoses or assess treatment. Conducted individual, group, or family therapy for those with chronic and acute mental disorders such as schizophrenia, ADHS, behavioral issues, or other related mental disorders and illnesses. Evaluated the needs of the patients and administered treatments and therapies that restored the patients to baseline functioning. Developed individualized care plans in response to the patient's needs.

PROGRAM MANAGEMENT: Offered healthcare services for purpose of improving an individual's mental health or to treat mental illness. Evaluated the effectiveness of care and addresses any issues that affect the desired patient outcomes; instructed and educated patients and families. Assesses and coordinates patient's discharge planning needs with members of the healthcare team. Develop and implement patient management plans, record progress notes, and assisted in provisions of continuity of care.

CRISIS INTERVENTION: Responded to distressed patients in a non-threatening manner and attempting to understand the source of distress. Identified whether and when patients are at risk of harming themselves or others

COMMUNICATION: Interfaced with social workers and doctors on care management. Collaborated with a multidisciplinary treatment team to revise goals, objectives and interventions appropriate to the changes in the patient status. Built rapport with nursing staff and other health care professionals to enhance smooth delivery of health care needs to patients. Contacted community resources and other home health disciplines as necessary

**Registered Nurse**  
**KINDRED HOSPITAL**  
1740 Curie Drive  
El Paso, TX 79902 US  
Supervisor: Belia Pinion Phone: (915) 799-3482 (May Contact: No)

**01/2018 – 07/2020**  
Salary: \$23.75

Hours per week: 40+

SCOPE OF RESPONSIBILITY: Served as a healthcare team member for a long-term acute care facility with a diverse adult patient population ages 18 year and older. Provided high-quality patient care in the Med/Surg Unit. Compliance with applicable policies, procedures, and processes. Assessed and diagnose patients' actual or potential responses to health problems and/or the environment. Completed accurate and timely documentation; collaborated with care managers, social workers, and other medical professionals to ensure optimal patient care,.

PRIMARY PATIENT CARE: Provided full range of nursing services, ability to adapt to fast-paced, critical care environments. Assessed patient's condition and individual nursing care. ed a safe and healthy environment for patients. Evaluated patients' status and correctness of provided therapy. Communicated with supervisors and physicians in case of change in patients' conditions. Supported nursing staff and healthcare team in quality improvement programs. Performed vitals, administer medications, and complete documentation.

PATIENT ASSESSMENTS: Utilized comprehensive nursing knowledge to independently manage the care of up to seven patients daily; managed patient assessments, clearance for surgical procedures, patient care documentation, patient status, discharge documentation, and accurate documentation and retention of case notes and treatment records in accordance with HIPAA standards.

PATIENT EDUCATION: Provided health education to patients and family members regarding post-operative care instructions for total joint replacement, health risks, recovery times, and guidelines towards developing good outcomes. Developed trusting, effective relationships for patients with a wide variety of socioeconomic backgrounds, education levels, and personality types. Optimized the value of healthcare through emphasis on health promotion and patient/family education.

COMPLIANCE: Utilized evidence-based nursing practices for the benefit of patients. Maintained responsibility for the implementations of standards of the practice systems, department policies and procedures. Provided regular spot-checks to verify accurate documentation and ensure the protection of rights for the patients.

**Registered Nurse**

**DEL SOL MEDICAL CENTER**

**10301 Gateway Blvd W.**

**El Paso, TX 79925 US**

**Supervisor: Laura Ordonez Phone: (915) 595-9000 (May Contact: No)**

**07/2017 – 12/2017**

**Salary: \$24.00**

**Hours per week: 40+**

SCOPE OF RESPONSIBILITY: Provided patient care for critical care and bariatric surgical patients in the Med/Surg Unit. Compliance with applicable policies, procedures, and processes. Assessed and diagnosed patients' actual or potential responses to health problems and/or the environment. Completed accurate and timely documentation; collaborated with managers, social workers, and other medical professionals to ensure optimal patient care.

PATIENT CARE: Provided full range of nursing care, ability to adapt to a fast-paced, critical care environment. Assessed patient's condition and individual nursing care. Maintained a safe and healthy environment for patients. Evaluated patients' status and correctness of provided therapy. Communicated with supervisors and physicians in case of change in patients' conditions. Supported nursing staff and healthcare team in quality improvement programs. Perform vitals, administer medications, and complete documentation. Administered medications, IV's, vitals, input/output, monitored medical equipment and documentation.

COMPLIANCE: Utilized evidence-based nursing practices for the benefit of patients. Assisted in the delivery of patient care management and submittal of required forms/documents for all services performed to conform to all local, state and federal guidelines. Provided regular spot-checks to verify accurate documentation and ensure the protection of rights for the patients.

**Healthcare Specialist / Registered Nurse**

**11/2014 – Present**

**US ARMY RESERVES**

**Salary: \$350.00 Month**

**7248 Medical Support Unit**

**Fort Bliss, TX 79916 US**

**Hours per month: 24**

**Supervisor: Stacey Schalber Phone: (915) 355-0202**

SCOPE OF RESPONSIBILITY: Provide nursing care for military personnel in clinical and medical surgical setting. Obtain medical histories and record vital signs, explain treatment procedures to patients, preparing patients for examination, and assist the physician during the examination. Collect and prepare laboratory specimens and/or perform basic laboratory tests on the premises, dispose of contaminated supplies, and sterilize medical instruments. Instruct patients about medications, prepare, and administer medications as directed by a physician.

PATIENT CARE: Assess patient's condition and provide individual nursing care. Maintain safe and healthy environment for patients. Evaluate patients' status and correctness of provided therapy. Communicate with supervisors and physicians in case of change in patients' conditions. Support nursing staff and healthcare team in quality improvement programs. Perform vitals, administer medications, and complete documentation. Administer medications, IV's, vitals, input/output, monitored medical equipment and extensive documentation requirements.

COMPLIANCE: Utilize evidence-based nursing practices for the benefit of patients. Assist in the delivery of patient care management and submittal of required forms/documents for all services performed to conform to all local, state and federal guidelines. Provide regular spot-checks to verify accurate documentation and ensure the protection of rights for the patients.

TRAINING: Continuous on-going ENT and military continuing education, and physical fitness training.

**Healthcare Specialist / ENT**

**10/2010 – 11/2014**

**US ARMY**

**Salary: \$3000.00 Month**

**Fort Bliss, TX 79916 US**

**Hours per week: 40+**

**Supervisor: SSG Keener**

**SCOPE OF ACCOUNTABILITY:** Served as key member of interdisciplinary healthcare team for a Soldiers Family Medical Center at Fort, Bliss, TX. Provided comprehensive medical information to patients, assisted in medical procedures, and managed appointments/walk-ins; responsible for patient intake administering injections, medications, performed vitals, EKG's, and other testing. Supervision of support medics.

**MEDICAL PROFICIENCY:** Greeted patients in a professional manner and prepped them for schedules examinations. Efficiently recorded patient medical history and vital signs prior to examination. Interviewed patients and/or relatives to acquire accurate medical history, and immunization status; performed standardized procedures recording, weight, height, and additional required information.

**ADMINISTRATION:** Managed extensive administrative duties to include answering multi-line phone systems, scheduling appointments, providing and maintaining medical records, and processing patients; utilized ALTA and CHCS systems. Managed medical records, monitored medical equipment, updating and retrieving medical records, and providing support to medical staff. Focused on medical teamwork, stamina, accuracy, detail orientation, and problem solving.

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**EDUCATION**

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Master of Business Administration  
University of Phoenix, El Paso, TX 79936 US  
GPA: 3.10 / 4.00  
Conferred: 05/2008

Bachelor of Science in Nursing  
New Mexico State University, Las Cruces, NM 88003 US  
GPA: 3.67 / 4.00  
Conferred: (05/2017)

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**LICENSES / PROFESSIONAL DEVELOPMENT / CERTIFICATIONS**

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- Licensed Registered Nurse – Texas, License Number: 927179
- Certified Emergency Medical Technician #E2048249 Expires 03/31/2021
- Army Healthcare Specialist 04/2011
- BLS Certified Expires 01/2020

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**LANGUAGE SKILLS**

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SPOKEN

WRITTEN

READ



English

Native

Native

Native

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**SECURITY CLEARANCE**

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Cleared for Secret information and granted access to Sensitive Compartmented Information based on Single Scope Background Investigation completed 2012.

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**TECHNCIAL EXPERTISE**

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- Microsoft Office Suite
- Cerner
- ALTA
- CHCS
- Data Entry

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**VOLUNTEER WORK**

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Hospital of Providence East, El Paso, TX 79938

Volunteer: Shadowed and assisted Operating Room Nurse in assuring patient was aware of disease process, necessary documents, and consent prior to surgery. Assisted Operating Room team in assuring surgical equipment was ready, patient was prepped before surgery, and proper disposition of surgical specimens. Assisted Post-Aesthesia Care Unit (PACU) in the close monitoring of patient after surgery and provided medication when necessary.

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**ADDITIONAL INFORMATION**

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Proactive and dedicated Registered Nurse with experience working in various healthcare environments in Registered Nurse and Healthcare Specialist position. I have developed competencies in a variety of procedures and protocols working directly on issues related to patient care and treatment. I have served as an avid advocate for helping others and have earned a reputation as highly skilled and trusted professional offering effective treatment solutions through a combination of leadership and a thorough knowledge of patient needs and healthcare goals.

Skilled and experienced in all phases of health care delivery, patient assessments, initiation and implementation of care plans, and patient/client education in demanding medical environments, including the management of patient care through effective utilization of resources. Professionally prepared to provide the full range of advanced management functions related to the delivery of diverse healthcare services.

Proven clinical proficiency in performing thorough patient care for a broad range of patients, with the ability to provide high-quality care in rapidly changing environments while addressing the

patients' health needs, personal concerns, and safety. Knowledgeable across a wide-range of nursing and medical disciplines, with excellent knowledge of nursing protocols, ethics, and professional responsibilities related to the delivery of diverse healthcare services; sensitive and responsive to patients' needs with a strong commitment to on-going education to optimize healthcare outcomes.

Possess strong occupational knowledge and the cross-functional experience in a broad range of medical and healthcare disciplines to provide a full range of healthcare services; comfortable adapting to a variety of settings and responsibilities, with the innate ability to lead and establish partnerships with professionals at all levels to ensure high level-of-care standards, patient safety, comfort, and delivery of care.

Strong leadership in maintaining standards of patient care, implementing a process driven, patient-oriented philosophy that embodies leadership, individual responsibility, and continuous improvement of healthcare outcomes; qualities that will characterize value to any healthcare organization. Strong interpersonal and communication skills, self-motivated and able to remain calm and focused in high-stress and fast-paced environments. Capable of working independently or as a cooperative "team" member and adapt well to new situations with willingness and desire to continuously learn more.

#### Areas of Skill:

- Primary Nursing Care
- Care / Treatment Plans
- Interventional Procedures
- Patient Assessments
- Admissions / Discharge
- Patient Case Management
- Patient / Family Education
- Medical Ethics / Protocol
- HIPPA Standards / Compliance

#### **TECHNCIAL EXPERTISE**

- Microsoft Office Suite
- Cerner
- ALTA
- CHCS
- Data Entry

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## REFERENCES

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### **LEONARDO GAMOA**

El Paso Health Department  
Physician, Intervention Specialist  
El Paso, TX 79905  
(915) 521-329-4408

### **JOHN BRICKER**

William Beaumont Hospital  
Internal Medicine Clinic  
Department Head Nurse  
El Paso, TX 79920  
(915) 742-2723

### **NICHOLE WILLIAMS-AGBELUSI**

Odessa High School  
Assistant Principal  
Odessa, TX 79763  
(678) 431-7412

### **MARCO SARINANA**

William Beaumont Hospital  
LPN, Med/Surg  
El Paso, TX 79920  
(915) 861-4708

### **BELIA PINON**

Kindred Hospital  
RN, Charge Nurse  
El Paso, TX 79902  
(254) 220-2981