

Nakia Palmer

Thomasville, GA 31792

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Authorized to work in the US for any employer

Work Experience

Registered Nurse

HCA Florida Capital Hospital - Tallahassee, FL

August 2020 to Present

- Carried out the care plan planning
- Monitored and documented patient's vitals
- Provided education and discharge instructions
- Trained new staff
- Supervised student nurses, CNAs, and LPNs
- Provide exceptional care for patients
- Administer necessary medications
- Complete the admission process for new patients

Customer Service Representative

Continuum Global Solutions - Tallahassee, FL

July 2018 to July 2020

answer the phones and assisted Medicare patients with insurance plans, assist patients with billing information, assist patient with enrollment and benefits

Patient Care Assistant

Archbold Medical Center - Thomasville, GA

October 2016 to May 2018

Direct patient care, answer call lights in a timely manner, assist patients with ADLs, transport patients, postmortem care

Sales Associate

Belk - Thomasville, GA

July 2015 to August 2017

Cashier

Chandler's Drive In - Thomasville, GA

March 2013 to March 2016

keep drive thru area clean, reduce wait time for customers to get their food, prepare vegetables for back line workers, take orders for drive thru and front line, train new employees

Education

Associate in Nursing

Keiser University-Tallahassee, FL - Tallahassee, FL

August 2017 to May 2020

Associate in Nursing

Southern Regional Technical College - Thomasville, GA

August 2015 to December 2016

Skills

- Retail and Customer Service (6 years)
- Customer Support
- Customer Care
- Call Center
- CSR
- Customer Service
- Nursing
- Patient Care
- Medication Administration
- Vital Signs

Certifications and Licenses

Registered Nurse (RN)

July 2020 to Present

CPR Certification

BLS Certification

Compact State Nurse License

Additional Information

I give my all to my place of employment. I am always eager to learn new things, as well as teach others what I know. I work well with other and I adapt to change very well.