

Objective

To utilize my work experience, positive attitude and organizational skills to provide the best care and guidance to patients, families and care teams, moving healthcare forward.

Employment History

ProHealth Care – Director of Medical Group Operations

April 2021 - Present

- Operational oversight of 11 urgent care locations and provider teams.
- Implementation of evidence based practice improvements and staff education to provide the most efficient and patient centered care.
- Participation in system wide strategy and transformation, focusing on LEAN concepts and standardization.
- Budget authority and forecast planning responsibilities.

Aurora Health Care – Pre/Post Operative RN

November 2020 – May 2021

- Pre-operative and PACU care of patients in ambulatory surgery setting.

ProHealth Care – RN Case Manager

April 2020 – present

- Utilization management of emergency department admissions and inpatient reviews using mcg criteria.
- Point of entry for the hospital system direct admissions.

Aurora Health Care – Urgent Care Manager

October 2016 – April 2020

- Oversight of daily operations for eight urgent care locations and Brewer’s first aid team.
- Facilitated inter-department collaboration to provide effective, compassionate and efficient patient care.
- Budget planning and monitoring, including monthly variance reports.
- Provide effective communication from senior leadership through supervisors to front line teams.
- Volunteered to lead first aid stations at Brewer’s Miller Park including budget, nurse and physician staffing, standing orders and care guideline development.
- Facilitated market wide service quality teams.
- Focused efforts on team member engagement improvement achieving top tier in the first year.

Froedtert Health Community Memorial – Emergency Room RN

2010-2016

- Fulltime charge nurse on various shifts with scheduling responsibilities.
- Developed charge nurse and triage role, implemented training.

Aurora Health Care – Sinai & West Allis Emergency Room RN

1998-2010

- High quality care of patients, families and staff in the emergency room.
- Participated on quality control team.

Artistic Tanning & Day Spa – Owner/Operator

2003-2010

- Building and business design, market research and business planning.
- Negotiation of tenant leases and space utilization.
- Managed daily operations, personnel, marketing and budget.

Education/Skills

- Associates Degree in Nursing – Milwaukee Area Technical College, 2001
- Bachelor Degree in Nursing – University of Wisconsin, Milwaukee, 2010
- Master’s Degree in Nursing Leadership – Walden University, 2022
- BLS, ACLS, PALS certifications with 18 years emergency nursing experience.
- Leadership training programs including crucial conversations and crucial accountability.
- 7 years as small business owner.