

# Andrea Ward, RN, BSN

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## SKILLS

Registered nurse with over 16 years experience in critical care, psych/mental health, ambulatory and informatics. Specialized practice in ER/Telemetry/Pre-op/PACU/Neuro step-down.

-Extensive experience and understanding of pathophysiology and pharmacology of critically ill patients.

-Honored with several awards as a highly effective nurse.

## EXPERIENCE

### **SCL Health - Saint Joseph CCEC, Northglenn, CO – Emergency Room** *Registered Nurse*

February 2018 – January 2021

- Perform primary functions of an RN in assessing, planning, directing and evaluating patient care.
- Prioritize and provide age and developmentally/specialty appropriate care by applying advanced specialty and knowledge for ensuring patient safety.
- Follow physician orders in delivery of nursing care.
- Maintain patient privacy and confidentiality of information and records at all times.
- Adhere to infection control, isolation precautions, and aseptic technique during patient care delivery.
- Collect lab samples and perform POCT in accordance with policies and procedures.
- Perform admission, discharge and transfer procedures.

### **SCL Health - Lutheran Medical Center ER, Wheatridge, CO– Emergency Room** *Registered Nurse*

March 2018 – March 2020

- Awarded 2 Daisy Award nominations for outstanding nursing care.
- Perform primary functions of an RN in assessing, planning, directing and evaluating patient care.
- Prioritize and provide age and developmentally/specialty appropriate care by applying advanced specialty and knowledge for ensuring patient safety.
- Follow physician orders in delivery of nursing care.
- Maintain patient privacy and confidentiality of information and records at all times.
- Adhere to infection control, isolation precautions, and aseptic technique during patient care delivery.
- Collect lab samples and perform POCT in accordance with policies and procedures.
- Perform admission, discharge and transfer procedures.

**SCL Health Community Hospital, Westminster**– *Emergency Room/Telemetry Registered Nurse*

October 2015 - October 2017

- Successfully led a team in a quality improvement project surrounding medical supply ordering.
- Awarded several “Good Catch” awards for preventing patient medication errors.
- Awarded “Bravo” award for nursing excellence.
- Perform primary functions of an RN in assessing, planning, directing and evaluating patient care.
- Prioritize and provide age and developmentally/specialty appropriate care by applying advanced specialty and knowledge for ensuring patient safety.
- Follow physician orders in delivery of nursing care.
- Maintain patient privacy and confidentiality of information and records at all times.
- Adhere to infection control, isolation precautions, and aseptic technique during patient care delivery.
- Collect lab samples and perform POCT in accordance with policies and procedures.
- Perform admission, discharge and transfer procedures.

**SCL Health - Bruner Family Medicine Residency Clinic, Denver, CO**– *Clinical Registered Nurse/Back Office Supervisor*

February 2014 - March 2015

- Managed 14 medical assistants in a large family practice residency clinic.
- Responsible for addressing staff/patient issues, concerns and achieving resolution in a timely and patient-centered manner.
- Provided education to patients with newly diagnosed DM and GDM.
- Triage walk-in patients/patient phone calls and determined appropriate disposition.
- Attended Virginia Mason Institute and lead process improvement projects within the clinic.

**SCL Health, Broomfield, CO**– *Informatics Systems Educator*

October 2012 - February 2014

- Provided computer based application (EPIC) education and staff development functions such as planning and implementing end user functionality orientation, in-service education, application and new release testing and development.
- Developed competency tools and materials for current and new EPIC functionality, determined skill levels necessary for employees and developed course objectives .
- Maintained active communication among IST EPIC team, ambulatory staff, interdepartmental staff and organization.
- Assisted in end user training activities and adapting training materials.

**Community Health Systems, Franklin, TN**– *Patient Care Clinical Documentation Analyst/Carefusion Consultant (contract position)*

March 2012 - June 2012

- Inpatient build experience with HMS Patient Care.
- Workflow and gap analysis for hospitals throughout multiple CHS health system.
- Provided go-live support to multiple facilities (command center support, logging and resolving issues).

- Assisted RNs, RTs, and CNAs with clinical documentation and workflow development.
- Experience with formulary clean-ups and modifications for barcode medication administration system.
- Provided in-depth training of PPOC handheld devices.

**Roots of Health, Puerto Princesa, Palawan, Philippines** – *Volunteer*

September 2011 - March 2012

- Served meals to women/children and the elderly in several impoverished areas.
- Assessed vital signs and provided medical assistance to members of those communities.

**Cerner Corporation, Kansas City, MO** – *Senior Healthcare Delivery Consultant*

February 2011 - August 2011

- Took an active role in application design, solution testing and served as the primary contact for developing and executing end user training.
- Assisted a new hospital EMR implementation (provided end user support and command center assistance) and system validation.
- Provided consultant services for Mayo Clinic Arizona (worked directly with IT and Nursing Informatics on order modifications and support, both inpatient and outpatient).
- Ensured that Cerner solutions reflected best practices and increased patient safety.

**SCL Health - Lutheran Medical Center, Wheatridge, CO** – *Relief Charge RN - Intermediate Neuro Care Area*

March 2009 - February 2011

- Responsible for the assessment, monitoring and treatment of patients admitted for stroke, seizure, ETOH and drug withdrawal, brain masses with craniotomy, post-neurovascular procedures, AMS and a variety of neurological disorders.
- Super user for 2009 EPIC conversion
- Informatics trainer/conversion support for RNs/Physicians during CPOE roll-out in 2011

**EDUCATION**

**University of Colorado - School of Nursing** – *MSN - PMHNP*

August 2019 - PRESENT, Aurora, CO

**University of Colorado - School of Nursing** – *BSN*

August 2005 - May 2007, Denver, CO

Graduated Cum Laude

**LICENSES/CERTIFICATIONS**

**Registered Nurse** – *Colorado - RN. 0183847*

Expiration: September 30, 2023

**BLS – AHA**

Expiration: January 31, 2022

**TNCC – AHA**

Expiration: October 31, 2022

**PROFESSIONAL MEMBERSHIPS**

Colorado Nurses Association

American Nurses Association

American Association of Nurse Practitioners