# Lisa Lor

Green Bay, WI 54303 lisalor48\_5ff@indeedemail.com +1 608 738 4278

Objective Medical Assistant

Authorized to work in the US for any employer

### Work Experience

#### **Patient Service Representative**

Bellin Health - Green Bay, WI February 2021 to Present

Admit patients for GI procedures

Help give directions for patients to their appointments

Answer any phone calls

Give wrist bands to patients and verify their demographics

Approach patients and give direction to use patient welcome center to check in or direct patients to check in with a patient service representative

Verify patient demographics and check if there is any changes with insurance

Check insurance and verify if anything hasn't changed since their last appointment

#### Caregiver/Med Tech

New Perspective Senior Living - Howard, WI November 2021 to August 2022

Assist residents in their daily routine cares: grooming

dressing

toileting

catheter cares

taking vitals and weights

Doing laundry and showers

#### Caregiver and CNA

CNA

April 2021 to November 2021

#### **CNA - Certified Nursing Assistant**

Woodside Lutheran Homes and Rehabilitation (CNA) April 2021 to November 2021

Attentive to resident cares

Following care plans like, grooming, showering, laundry services, transfers, feeding.

Switch am to pm bags/emptying bags

Charting on residents

Communicate with shifts if any abnormal symptoms or behavior

Took vitals

Discharge and admit paper work

## Education

Logan High School - La Crosse, WI

Northeast Wisconsin Technical College - Green Bay, WI

## Skills

- Communication skills
- Caregiving
- Home Care
- Vital Signs
- CNA (4 years)
- Catheter Care
- Nursing
- Laundry

## Certifications and Licenses

#### **CNA**

**CPR Certification** 

**First Aid Certification**