# Nicole Randall

## **Wound Care Certified Registered Nurse**

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A registered nurse with fourteen years of experience working in acute care as well as multiple clinic settings; to include a specialty in outpatient wound care. Wound care certified with a passion for the multidisciplinary approach to healing chronic wounds. Driven work ethic that reflects integrity. Proven ability to build positive relationships with patients, family members, and physicians. Two and a half years coaching experience to include marketing and sales for the CrossFit fitness industry. Current sales and marketing with Organogenesis; a company with a portfolio that provides advanced biologics that support healing in multiple wound and defect types.

Authorized to work in the US for any employer

## Work Experience

## **Tissue Regeneration Specialist**

Organogenesis - Canton, MA March 2021 to Present

Tissue Regeneration Specialist

- Responsible for achieving the sales expectations of the assigned territory.
- Build strong customer relationships, conducting consultative sales producing calls, utilizing solid product and disease state technical knowledge, developing and following a solid territory business plan, and reporting sales related activities to upper management through a call reporting system.
- Responsible for selling product to physicians and support staff in clinics.

## **Certified Registered Wound Care Nurse**

Marshfield Clinic Eau Claire Center November 2019 to Present

Recruited by the the Chief Nursing Officer at Marshfield Clinic for my expertise in outpatient wound care to develop the wound healing program with the Marshfield Clinic Eau Claire Center.

- Policy and procedural development for day to day operations, patient schedule development, and protocol development for all dressings ordered by the provider.
- Developed an inventory of advanced wound care products to be ordered by the provider
- Work with companies such as Organogenesis and MiMedx to submit insurance verification: obtain products such as Apligraf, Dermagraft, Puraply Antimicrobial, and Epifix; assisted provider in application of these advanced therapies.
- Obtained the Conservative Sharp Wound Debridement Certification: CSWD-C through the advanced health institute.
- Coordination of care with the provider of the complex wound care patient with ordering ancillary services to support wound healing
- Manage patient intake, assessment, and perform advanced wound therapies ordered by the provider.
- Case management to facilitate the management and coordination of care.

- Develop treatment plans with the provider to help wounds heal, such as utilization of cleansing products, antibiotic therapy, hyperbaric oxygen therapy, or surgery.
- Provide education to patients and caregivers on how to treat and dress wounds to assist healing and prevent infection.
- Complete paperwork for patient records and insurance verification for advanced wound products and therapies requested by the provider.

## **Perioperative Registered Nurse**

Marshfield Clinic Eau Claire Center August 2018 to February 2020

Responsible for the pre/post procedural endoscopy patient.

- Verified all testing and required examinations have been completed and results reported to the anesthesiologist and physician to be cleared for the procedure.
- Obtain surgical and anesthesia consents on the day of surgery
- Ensure vitals/labs are within normal limits and report abnormalities to the physician and anesthesia before procedure.
- Post procedural monitoring to include airway, vitals, and pain management according to protocol and physician orders.
- Ensure patient safety until stable and ready for discharge per protocol.
- Provide discharge education instruction to patients and their family members verifying a clear understanding of post procedural plan of care.

## Registered Nurse Case Manager Trained in Utilizing the Healogics Policy

St. Joseph's HSHS Wound Care and Hyperbaric Medicine - Eau Claire, WI April 2016 to September 2019

Eau Claire, WI

APRIL 2016-SEPTEMBER 2019

Registered nurse case manager trained in utilizing the Healogics policy, "Nine Essential Steps of Wound Healing". Managed and coordinated patient care under the direction of Dr. Pauley; medical director and Sarah Liddell PA-C.

- Coordination of patient care along side the provider in treating and referring patients for further evaluation to assist in the wound healing process.
- Proper application and patient education on negative pressure wound therapy; to include both disposable and non disposable variations of therapy.
- Well versed in application and proper use of compression therapy to include unna boots, 2-layer compression wraps; how to properly measure and order permanent compression for long term use.
- Prepare and assist the provider in properly applying offloading casting devices such as the total contact cast.
- Work with companies such as Organogenesis and MiMedx to submit insurance verification: obtain products such as Puraply Antimicrobial and Epifix; assisted the provider in application of these advanced therapies.
- Completed a 40 hour course in Jacksonville FL: Healogics trained hyperbaric oxygen therapy operator.

## **Army Nurse**

United States Army Reserves

February 2009 to November 2016

in the United States Army Reserves Combat Support Hospital out of Fort Snelling, MN. Military Occupational Specialty Code (MOS): 66H: Medical Surgical Nurse. Collaborated with physicians, pharmacists, dietitians, and other therapies to help provide the care for soldiers and their families.

- Completed the one month BOLC (basic officer leadership course) in Fort Sam Houston, TX to further develop as a leader in the officer role.
- Yearly weapons qualification with the M-16 completed at Fort McCoy, WI
- Completed yearly AT (annual training) with the battalion. Two weeks of continuing education training and field training to consist of complete set up and operation of a combat support hospital.

## Registered Nurse Case Manager Trained in Utilizing the Healogics Policy

Paris Regional Medical Center Wound Care and Hyperbaric Medicine - Paris, TX April 2014 to December 2015

Paris, TX

APRIL 2014- DECEMBER 2015

Registered nurse case manager trained in utilizing the Healogics policy, "Nine Essential Steps of Wound Healing". Managed and coordinated patient care under the direction of Dr. Quinn.

- \* Coordination of patient care with the provider in referring patients for further evaluation to assist in the wound healing process: vascular, infectious disease, endocrinology, or surgery to name a few.
- \* Proper application and patient education on negative pressure wound therapy; to include both disposable and non disposable variations of therapy.
- \* Well versed in application and proper use of compression therapy to include unna boots, 2-layer compression wraps; how to properly measure and order permanent compression for long term use.
- \* Prepare and assist the provider in properly applying offloading casting devices such as the total contact cast.
- \* Work with companies such as Organogenesis, Smith and Nephew, and MiMedx to submit insurance verification: obtain products such as Apligraf, Dermagraft, Puraply Antimicrobial, Oasis, and Epifix; assisted provider in application of these advanced therapies.

#### **Registered Nurse**

Mayo Clinic Health System Eau Claire May 2013 to February 2014

Managed and coordinated patient care directly with Dr. Manz; Spine and Orthopedic Surgeon. Assisted in coordination of care with Dr. Bledsoe and Dr. Perez; Neurosurgery.

- Assisted Dr. Manz with pediatric scoliosis clinic; coordinating appointment follow ups with ordering necessary radiology films per Dr. Manz order, obtained vitals and important pertinent history.
- Developed pre/post surgical education process for patients requiring surgical intervention. RN in charge of pre/post surgical education with patients for Dr. Perez and Dr. Bledsoe.
- Triage calls and medication management
- Coordinating referrals go to the appropriate provider.

#### **Registered Nurse Medical Telemetry**

Mayo Clinic Health System Eau Claire March 2008 to July 2013 Managed care with an interdisciplinary team approach for the cardiac patient. Strong ability to manage numerous patients with high acuities.

- Provided patient and family education for ongoing care of the cardiac patient
- Proficient in the preceptor role.
- Coordinated care with the healthcare team to assess, plan, implement, and evaluate care plans.
- Prepared and administered medications through various routes: (oral, subcutaneous, intramuscular, intravenous) based on physician orders.
- Well versed in EKG rhythms; required to complete the EKG, BLS, and ACLS courses. Able to identify irregular telemetry readings.
- Able to respond to life saving situations based on nursing standards and protocols.

#### **Senior Airman**

United States Air Force National Guard - Madison, WI July 2004 to February 2009

Air Force Specialty Code (AFSC): Non Destructive Inspection (NDI)

- Completed basic training at Lackland Air Force Base in San Antonio, TX March 2005.
- Technical School training for Non Destructive Inspection (NDI): Ten week course completed at the Pensacola Naval Air Station in August 2005.
- Proficient in the examination and testing the properties of materials used in various structures of the aircraft to find possible faults like corrosion, cracks, and other imperfections.
- Proficient in the use of magnetic particle inspection, x-ray, eddy current and oil analysis procedures.
- Deployment to Balad Air Force Base in Irag: January 2008

## Education

## **Bachelors of Science in Nursing**

University of Wisconsin Eau Claire - Eau Claire, WI December 2010

#### **Associates Degree in Nursing**

Chippewa Valley Technical College - Eau Claire, WI December 2007

# **Nursing Licenses**

#### RN

Expires: February 2022

State: WI

#### RN

Expires: February 2022

State: WI

## Skills

- Nursing
- Hospital Experience
- Medication Administration
- Wound Care
- Managed Care
- EMR Systems
- Medical Records

## Links

http://uwec17gmail.com

# Military Service

## **Branch: Army Reserves**

Rank: Captain

July 2004 to November 2016

Air Force National Guard 1July2004-March2009

Army Reserves March2009-November2016

## Commendations:

- War on Anti terrorism medal
- Iraqi freedom medal

## Certifications and Licenses

## **Wound Care Certified (WCC)**

December 2016 to December 2021

## **Sharp Debridement Certified (CSWD-C)**

October 2020 to Present

**BLS Certification** 

**BLS Certification** 

**CPR Certification**