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**BAYAN ABAD, RN**

□ 5535 W Sunnyside Ave † Chicago, Illinois 60630 □ 773-544-5521 □ babad91@gmail.com

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**PROFESSIONAL EXPERIENCE**

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**ASCENSION RESURRECTION MEDICAL CENTER  
2022**

REGISTERED NURSE □ Chicago, IL

**JAN 2022- MAY 2022**

- Implement and monitor patient care plans.
- Monitor, record, and communicate patient conditions as appropriate.
- Serve as a primary coordinator of all disciplines for well-coordinated patient care.
- Note and carry out physician and nursing orders.
- Assess and coordinate patient's discharge planning needs with members of the healthcare team.

**CVS CAREMARK**

**NOV 2017 – FEB 2018**

**BENEFITS VERIFICATION SPECIALIST □ Mt Prospect, IL**

Worked closely with Patient Intake Coordinators and insurance providers to verify coverage for patients. Responsibilities included verifying insurance coverage, performed benefit investigations and obtained prior authorization for both new and existing patients in order to process patient prescription orders in a timely manner while demonstrating excellent customer service to patients, healthcare professionals and insurance carriers.

- Performed a variety of routine and special phlebotomy procedures as authorized by the Manager/Director
- Completed and submitted all necessary insurance forms and electronic claims to process the claims in a timely manner as required by all third-party payors.
- Researched and resolved any electronic claim denials.

**NORTHSHORE UNIVERSITY HEALTHSYSTEM**

**JAN 2016 – JULY 2017**

**PHLEBOTOMIST □ Evanston, IL**

Provided technically expert phlebotomy service throughout all areas of the hospital including but not limited to intensive care units, transplant units, psychiatry units, outpatient areas, nursery and research patients. Served as liaison between the laboratory and patients and nursing. Demonstrated excellent customer service and communication skills and functioned as part of a highly effective team that consistently put "Patients First".

- Performed a variety of routine and special phlebotomy procedures as authorized by the Manager/Director
- Maintained specimen integrity by using aseptic technique, following department procedures, observing isolation procedures.
- Responsible for ordering tests into the Laboratory and Hospital computer systems and documenting Lab receipt of specimens
- Collected patient specimens in accordance with test requirements and in a manner which is appropriate for the age and specific patient population served
- Collected blood samples for specific tests ensuring volume is adequate and correct tubes are utilized

**UNIVERSITY OF ILLINOIS AT CHICAGO**

**SEP 2013 – NOV 2015**

**NURSING ASSISTANT / PHLEBOTOMIST □ Evanston, IL**

Provided support to the staff and patients of assigned unit. Worked independently as well as with other staff to provide resource information and general nursing care to patients. Completed clerical tasks related to regulatory annual requirements, audits and patient processes. Helped patients and medical staff with preoperative and post anesthesia care unit (PACU) while demonstrating excellent customer service and communication skills. Actively supported the Hospital's and department's quality goals and service principles.

- Performs Point of Care testing as assigned.
- Empties drains and documents amount and color of drainage in the Electronic Health Record (EHR).
- Measured and records vital signs, notifies RN of any abnormalities/changes
- Participated in organizational, departmental and shared leadership activities; supports department and unit goals in daily behavior.
- Utilized established communication channels/chain of command to escalate or resolve patient care problems.
- Execute live venipuncture including the use of venipuncture tools and supplies and Butterfly collection device.
- Performing EKGs and equipment use -Patient preparation and identifying cardiac arrhythmias.
- Performed a variety of routine and special phlebotomy procedures as authorized by the Manager/Director

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**EDUCATION**

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Northwestern College, Bridgeview, 2021  
**REGISTERED NURSE: ASSOCIATES DEGREE IN NURSING**

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**Certifications**

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**CNA: CERTIFIED NURSING ASSISTANT**  
**BLS/CPR: BASIC LIFE SUPPORT**  
**PTC: PHLEBOTOMY LAB TECHNICIAN CERTIFICATION**  
**EKG/ECG: ELECTROCARDIOGRAM TECHNICIAN**

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**SKILLS**

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Patient safety, Patient care, Bedside manner, EPIC, Infection Control, Assessments, Care Plans, Vitals Medication calculation, Attention to detail, Delegation, Bilingual (Arabic), HIPPA, Punctual, Multi-tasking, Documentation, Team player, Organized Clinical judgment, Leadership, Phlebotomy, People person