

NORHATA DIGUSEN, RN

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Profile:

Humane in profession as a registered nurse that has the goal to uplift human health through responsible nursing with possessed knowledge, skills, attitude and good values. Able to work well as part of a dedicated team of medical professionals to ensure the delivery of quality medical care to diverse patient populations within a fast-paced emergency, and critical care environment. Skilled in maintaining proper lines of communication to team, patients and families. Proven to have sound knowledge in computer, data encoding and maintains and promote customer satisfaction through effective communications.

Objective:

To assists in the process, which ensures that patient care is delivered in accordance with established corporate wide policies and procedures, State regulations, and Nursing standards, and the hospital's code of ethics. Provides education to staff based on theoretical and clinical expertise.

Personal Background:

Age: 43 yrs. old
Birthday: 15 May 1978
Marital Status: Married
Religion: Islam
Languages spoken: English, Tagalog, Arabic, Hindi

Educational Attainment:

BS Nursing – Notre Dame University – 1996– 2000
Master of Arts in Nursing– Philippine Women’s University– 15 Units

Board Passer Philippine Nurses Licensure Exam
PRC License number: 0345820
US-RN- NCLEX License– November 2017
State of Illinois, Ohio State and Northern Marianas Island

Additional Qualification:

Certificate in Microsoft Word, PowerPoint, Excel, EPIC, Cerner and Oracle
Completed Preceptor Development Program
Certified preceptor to every new staff

Accreditation and Trainings:

Basic Life Support (Aug 31,2021)
ACLS certified (Aug 31,2021)

PALS Certified (Aug 31,2021)

Updated Mandatory classes (yearly)

Infection Control
MSDS
Fire and Safety
Medication Competency
NIHS Training
Hazmat Training

Areas of strength:

Comprehensive Trauma and Emergency Nursing
Knowledge and skills related to patient care management.
Knowledge and skills related to patient care interventions.
Knowledge and skills related to safe use of patient care equipment.
Knowledge and skills related to interpersonal relationship.
Knowledge and skills related to professional growth
Infection Control
Quality Management
JCI
Documentation/Writing/Flexible/Adaptive /Assertive/Patient-focus

Skills/ Abilities:

- Ability to function in an emergency or stressful situation.
- Ability to teach clients/families consistent with nursing and administrative practice, procedures and policies
- Ability to establish and maintain effective working relationships with physicians and personnel.
- Effective communication skills, both verbal and written.
- Ability to organize and prioritize workload.
- Fitness to practice the duties of the position.

Professional Experiences:

**Position: Clinical Nurse Auditor
Blue Peak Solutions**

Inclusive Dates: April 22, 2022- to date

Position Summary: Duties and Responsibilities:

- i. Clinically experienced professional who has a strong background in patient care, patient delivery systems and/or familiarity with Medicare's coding guidelines.
- ii. The Nurse Auditor will participate in audits of Part C Organization Determinations, Appeals and Grievances (ODAG), Special Needs Plan Model of Care (SNP MOC), and/or Programs of All-Inclusive Care for the Elderly (PACE). The position is responsible for reviewing policies and procedures, internal controls, and claims / medical records to

determine an organization's compliance with Medicare rules and regulations. Extensive training will be provided along with working on various teams to gain direct experience on the process.

- a. Direct experience in medical chart review for inpatient claims and Part C Access.
- b. Experience with medical necessity determinations applying clinical judgment, utilizing medical necessity criteria and screening tools based on nationally recognized tools.
- c. Familiarity with Coverage Determinations, Reconsiderations, Appeals and/or Grievance processes and regulations.
- d. Prior auditing experience in either a provider or payer environment.
- e. Working knowledge of DRG, ICD-9/10, CPT and HCPCS codes.
- f. Working knowledge of provider billing guidelines, payer reimbursement policies and related industry-based standards.
- g. Familiarity with Word, Excel and other applications.

Position Title: Intensive Care Unit
Kettering Health Washington Township
1997 Miamisburg Centerville Road,
Washington Township OH, 45429

Inclusive Date: November 17,2021- to July 16,2022

Duties and Responsibilities:

- Specialize in providing highly skilled, complex care to Medical and Surgical patients. Serve Medical and General surgery patients who are critically ill and require ventilation, vasopressors, continuous dialysis, and therapeutic specialty beds.
- Utilizes the nursing process in providing nursing care to patients in all settings in collaboration with other health care providers.
- Accountable for his/her own professional development and practice within the scope of care defined by law.
- Acts as a patient advocate for the delivery of safe care including delegation of care and participation in performance and practice improvement activities.

Position Title: Emergency Room Nurse
Kettering Medical Center
3535 Southern Boulevard, Dayton,
OH, 45429

Inclusive Date: May 17,2021– November 17,2021

Duties and Responsibilities:

- Provide care for patients with life–threatening medical conditions. Work in the critical care unit of a hospital or healthcare facility and look after patients who have experienced invasive surgery, accidents, trauma or organ failure.
- Application of the nursing process to holistic patient care:
- Provide emergency medical care of critically ill patients in Emergency Services Department.
- Ensure the provision of quality emergency medical care to patients requiring emergency treatment in accordance with physician orders, hospital policy, and standard nursing practice.
- providing interventions in emergency situations, such as assisting with intubations or resuscitation, administering meds, drawing blood, and changing dressings. Nurses working in trauma may also have to deal with the unexpected situations.
- Assess a patient's health, as well as detect changes in symptoms, health or pain.
- Work to quickly assess the needs of each patient, Triage/prioritize care based on its critical nature, and work to stabilize a patient, treat the problem, discharge the patient after the emergency is over or make arrangements for a longer hospital stay.
- Work as part of a team with physicians, other nurses and healthcare professionals to provide care, monitor health conditions,
- Plan long–term care needs, administer medicine, use medical equipment, perform minor medical operations, and advise patients and their families on illness, care and continued care after a hospital stay.
- Help doctors operate, administer medicines and work with specific treatments that, if wrong could prove fatal. Attention to detail is crucial.

Position: CLINICAL NURSE SPECIALIST
GEBBS Healthcare
GLobe Tower 2, Mandaluyong City, Philippines

Inclusive Dates: October 16, 2019– October 15, 2020

Duties and Responsibilities:

- * Duties involve analyzing the denials of insurance claims or of coverage for medical treatments or procedures at a healthcare facility.
- * review medical code data and records to determine whether the denial was warranted or whether to move forward with an appeal.
- * Weigh other factors such as health care regulations, input from medical staff involved in the patient's diagnosis, and the pre–existing conditions of the patient.
- * Generating a report that notifies the parties involved of your decisions and must provide evidence to support determination.
- * Conducts medical necessity review of all admissions. Utilizes approved clinical review criteria to determine medical necessity for admissions including

appropriate patient status and continued stay reviews, possibly from an offsite location.

* Provides inpatient and observation (if indicated) clinical reviews for commercial carriers to the Financial Clearance Center (FCC) within one business day of admission.

* Communicates all medical necessity review outcomes to in-house care management staff and relevant parties as needed.

* Collaborates with the in-house staff and/or physician to clarify information, obtain needed documentation, present opportunities and educate regarding appropriate level of care.

* Prioritizes patient reviews based on situational analysis, functional assessment, medical record review, and application of clinical review criteria.

* Demonstrates knowledge of the principles of growth and development of the life span and possesses the ability to assess data reflective of the patient's status and interprets the appropriate information needed to identify each patient's requirements relative to his or her age, specific needs and to provide the care needed as described in departmental policies and procedures.

HAMAD MEDICAL CORPORATION-Doha, Qatar

TRAUMA/ EMERGENCY NURSE

September 31, 2011 – Sept 1, 2015

Job Description: STAFF NURSE/ ER-TRAUMA/CRITICAL AREAS

- Provides direct patient care and serves as clinical resource, role model/mentor in the delivery of patient care.
- Assists in management of patient care.
- Participates in the Performance Improvement process aimed to improve patient outcomes.
- Maintains and promotes customer satisfaction through effective customer service.
- Administer medication and therapies in a safe, timely and effective manner.
- Clinical documentation reflects application of the nursing process.
- Provides care that is relevant to each age group
- Provides patient/ significant other with self- care and health maintenance knowledge base and skill.
- Adhere to infection control and environmental care standards and practices.
- Attends to emergency/ crisis situations calmly and effectively.
- Reports for duty according to roster and work requirements.
- Demonstrates a working knowledge of resource consumption.
- Promotes the development of clinical skills of the staff nurse orienteers, nurse trainee and nursing students.

Duration of Employment : April 30 2006- May 30,2011
Name of Hospital : Rashid Hospital and Trauma Center
Address : Dubai, U.A.E
Bed Capacity : 900 Beds Capacity
Unit: Emergency and Trauma Unit

Position : Staff Nurse

Job Description: STAFF NURSE/ ER-TRAUMA

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- Work as part of a team with physicians, other nurses and healthcare professionals to provide care, monitor health conditions,
- Plan long-term care needs, administer medicine, use medical equipment, perform minor medical operations, and advise patients and their families on illness, care and continued care after a hospital stay.
- Help doctors operate, administer medicines and work with specific treatments that, if wrong could prove fatal. Attention to detail is crucial.
- Care of multiple patients, with differing needs, stages of health and risks.
- Calm under Pressure: urgent, life-or-death situations almost daily.
- Assess, plans, implements and evaluates nursing plan of care tailored for the individual patient that is evidence based, according to patient's needs, lifestyle, gender and cultural background.
- Maintains and demonstrate clinical competence in all aspects of patient care including those with complex needs.
- Triages patient into category using the appropriate triage guidelines (CTAS).
- Initiates prompt nursing intervention based on changes in the patient's condition, age and circumstances.
- Evaluates the quality and appropriateness of care and assess the impact of nursing intervention as appropriate.

GIZAN GENERAL HOSPITAL- GIZAN, SAUDI ARABIA

Position: Staff Nurse (EMERGENCY NURSE)

February 28 2004- 2005, March 12,2001- March 12, -2002

Job Description: STAFF NURSE EMERGENCY ROOM/ OR NURSE

- Performs bedside care: VS taking, morning care, perineal care, surgical wound dressing,
- Admits patient and notify physician.
- Assisting the doctor in physical examination
- Carrying out orders and providing appropriate nursing care.
- Starting an IV line and giving IV/IM injections.
- Preparing patient for necessary diagnostic and laboratory examination.
- Administering medications by observing 5 rights and make note of drug reaction.
- Inserting and changing Foley catheter by observing sterile technique determining its intactness and patency, recording output every shift.
- Suctioning ET tube, including oral and nasal secretions observing its amount, color, odor and consistency.
- Discharging patient per doctor's order.
- Imparts health teaching prior to patient discharge.

Ministry of Interior
Security Forces Medical Center
Abha, Al khaldiya St. Kingdom of Saudi Arabia
Staff Nurse- Emergency Nurse
June 30, 2002- June 30, 2003

Job Description: STAFF NURSE EMERGENCY ROOM

- Provide emergency medical care of critically ill patients in Emergency Services Department.
- Ensure the provision of quality emergency medical care to patients requiring emergency treatment in accordance with physician orders, hospital policy, and standard nursing practice.
- Perform patient assessment and nursing diagnosis.
- Evaluate episodic and acute responses to broad classifications of physical or psychosocial issues.
- Manage the planning and implementation of interventions.
- Coordinate patient referrals and discharge planning activities.
- Assess, plans, implements and evaluates nursing plan of care tailored for the individual patient that is evidence based, according to patients needs, lifestyle, gender and cultural background.
- Maintains and demonstrate clinical competence in all aspects of patient care including those with complex needs.
- Triages patient into category using the appropriate triage guidelines (CTAS).
- Initiates prompt nursing intervention based on changes in the patient's condition, age and circumstances.