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| **CHARLES CASTRO** |

 | Career ObjectiveSummary Motivated New Grad Nurse who is very hardworking and dependable, seeking for work experience and professional development opportunities.ExperienceRegistered Nurse Comcentric and Medx, denver, CO / Mar 2021 - Present* Administer Intramuscular Injections
* Prepare Covid-19 Vaccines
* Observe and assess patients after administration
* Providing patient teachings and intervention after administration

Pharmacy TechnicianWalmart, Highlands Ranch, CO / Sep 2018 - Apr 2019* Communicated extensively with patients to provide assistance, support and instructions.
* Dispensed medications to patients in accordance with pharmacist orders.
* Inspected medication storage locations to monitor drug expiration dates and supply adequate inventory.
* Delivered quality care to customers through close collaboration with pharmacist.
* Entered orders into system and filled medication orders.
* Calculated dosage, filled prescriptions and prepared prescription labels.
* Created new customer profiles and updated information in pharmacy computer systems.

Sales AssociateWalmart, Highlands Ranch, CO / Mar 2016 - May 2017* Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.
* Built and maintained effective relationships with peers and upper management to drive team success toward common sales, service and operational goals.
* Trained all new sales employees on effective sales, service and operational strategies to maximize team performance.
* Educated customers on product and service offerings.
* Readied merchandise for sales floor by marking items with identifying codes and accurate pricing.

Sales AssociateConverse, Castle Rock, CO / Nov 2015 - Apr 2016* Kept apprised of emerging trends and provided informative customer service to assist in product selection.
* Maintained knowledge of current promotions, exchange guidelines, payment policies and security practices.
* Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions.
* Retained product, service and company policy knowledge to serve as resource for both coworkers and customers.
* Educated customers on product and service offerings.
* C C Built and maintained effective relationships with peers and upper management to drive team success toward common sales, service and operational goals.

Crew TrainerMcDonald's, Highlands Ranch, CO * Trained workers in food preparation, money handling and cleaning roles to facilitate restaurant operations.
* Developed and implemented strategies to enhance team performance, improve processes and increase efficiency.
* Collaborated with cashiers trainees to document and resolve potential customer concerns to drive brand satisfaction and loyalty.
* Instructed new team members on correct procedures for all areas of operations.

Sales AssociateTJX Companies, Norwalk, CT * Arranged new merchandise with signage and appealing displays to encourage customer sales and move overstock items.
* Kept apprised of emerging trends and provided informative customer service to assist in product selection.
* Offered product and service consultations and employed upselling techniques.
* Educated customers on product and service offerings.
* Performed floor moves, merchandising, display maintenance and housekeeping to keep sales areas well-stocked, organized and current.
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|  | 9707 Whitecliff Pl, CO, 80129 |

EducationDenver College of NursingDenver, COAssociate of Science Nursing (Sep 2020)Completed coursework towards Associate of Science Science EducationArapahoe Community CollegeLittleton, COCompleted coursework towards Completed coursework Pre-requisites classes for nursing programs. Additional SkillsProblem-solving skillsBLSCustomer serviceFluent EnglishFirst AidInventoryTeam buildingMerchandisingExchangeMoneyNursingPoliciesPricingProblem resolutionProcessesQualitySalesSpanishTagalogTeam managementTelephoneTime managementCPRCertificationsRegistered Nurse 1671902 |  |

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