

Susan A. Veihl

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SUMMARY

Experienced nursing profession, for 29 years, bringing demonstrated clinical expertise leadership skill as charge nurse and unit coordinator for over 300 residents and staff. Proficient in updating charts and instrumental in the implementation of point-click care charting systems. Quality driven and efficient with strong interpersonal abilities, technical knowledge, monitoring medications and working with multidisciplinary teams to optimize patient care.

SKILLS

- | | |
|-----------------------------------------|-----------------------------------|
| *Unit Coordinator | *Long-term care |
| *Charge Nurse | *Patient education and counseling |
| *BLS instructor | *Culturally-sensitive care |
| *Education and IV administration | *Emotional awareness |
| *Palliative and pain management | *Staff development |
| *Immunization skills | *Preceptor |
| *Strong medical ethic | *Follow-up |
| *Care plan development and modification | *Family and patient support |

EXPERIENCE

RESITERED NURSE

State of Illinois Department of Veteran Affairs. Quincy, IL

05/2004 – 08/2021

- Monitored and managed various treatment and care interventions.
- Updated physicians on patient test results and assisted in developing care places.
- Collected lab specimens, ordering and interpreting diagnostic test and lab results.
- Monitored and recorded patient condition, vital signs, recovery progress and medication side effects.
- Administered medications tracked dosages and documented patient conditions.

- Supervised nurse administration of oral, IM and IV medications to patients as prescribed and monitoring responses for adverse reactions.
- Treated patients suffering from chronic and acute medical concerns, including asthma, seizure disorders and pneumonia.
- Trained new RN hires and ancillary staff of policies and standards of care and to meet patient service goals, to improve patient overall satisfaction.
- Oversaw patient admission and discharge processes to coordinate related paperwork.
- Prioritized nursing tasks and assignments and accurately reported patient status.
- Counseled patients and caregivers, providing emotional, psychological and spiritual support.
- Maintained personal and team compliance with medication administration standards and patient care best practices.
- Treated patients using pharmacological and non-pharmacological treatment modalities to address various disorders and disease processes.

LICENSED PRACTICAL NURSE

State of Illinois Department of Veteran Affairs. Quincy, IL

03/1992 - 05/2004

- Collected and documented vitals signs to track current patient conditions.
- Monitored patient's respiration activity, blood pressure and blood glucose levels in response to medical administration.
- Answered patient and family questions to educate on optimal treatment procedures.
- Promoted patient satisfaction by assisting with bathing, dressing, toileting and exercising.
- Assisted physicians with examinations and patient scans during diagnostic processes.
- Prevented drug interactions and contributed to correct diagnosis by recording patient health information, monitoring vitals and updating patient files.
- Worked with registered nurses to deliver comprehensive, high quality care to military veteran patients.

CERTIFIED NURSING ASSISTANT

State of Illinois Department of Veteran Affairs. Quincy, IL

04/1991 - 03/1992

- Facilitated activities of daily living, personal hygiene management, feeding and ambulation.
- Conducted routine checks on patient and their vital signs.
- Exhibited compassionate care and communication regarding issues surrounding death and dying.
- Responded to patient alarms and needs-assessment requests to identify course of care.
- Rendered hands on nursing care under direct RN supervision. Adhering to medical center policies and procedures.
- Maintained accurate, timely flow of information by completing thorough patient records and updating healthcare team on patient status.
- Consulted with nurses to develop patient care plans and evaluative treatment options.
- Documented activities and recorded information in computer system.

EDUCATION AND TRAINING -----

John Wood Community College. Quincy, IL

Associate Degree in Nursing

05/2004

John Wood Community College. Quincy, IL

Licensed Practical Nurse

03/1992

John Wood Community College. Quincy, IL

Certified Nursing Assistant

04/1991

ADDITIONAL INFORMATION/HONORS -----

- Instrumental in the implementation and training for updated computerized charting system of Point-click care at the Illinois Veteran Home-Quincy
- Unit Coordinator of 6 buildings, including assisted living with over 300 residents.
- Managed shift staffing for all buildings and general supply after hours.
- Employee of the month – September 2017
- Above and beyond award for positivity - 2014