

TWANEISHA D. MCCLAIN, MSN RN

18038 Stump St, Dumfries, VA 22026 ↔ Phone: (843) 861-7334 ↔ Email: twaneishagee@yahoo.com

- ✓ Maintained academic standards as established by the school and the university
- ✓ Assumes responsibility for and/or participates in the planning and organization of courses to which assigned
- ✓ Participated in the implementation and evaluation of school, program, course and student activities
- ✓ Incorporated new knowledge and techniques in classroom and laboratory teaching
- ✓ Conducted research or practice activities appropriate to rank
- ✓ Performs other duties assigned

NURSING INSTRUCTOR

VISTA COLLEGE, EL PASO, TX

HOURS: 40-45 WEEK/FULL TIME

APR 2019-NOV 2019

- ✓ Participate in coordination and quality assurance to the overall program
- ✓ Provide education and supervision of students in the classroom, laboratory, and clinical areas
- ✓ Participate in planning, implementing, and evaluating the teaching learning process in the classroom, laboratory, and clinical setting
- ✓ Facilitate student success in meeting the Differentiated Entry Level Competencies set forth by the state regulatory for nursing
- ✓ Participate as liaison with established clinical affiliation agencies
- ✓ Set objectives and long-term goals for the nursing department
- ✓ Participate in student evaluation process of class/clinical performance
- ✓ Develop and maintain an environment conducive to the teaching/learning process
- ✓ Participate in student progress and retention.
- ✓ Maintain accurate and complete records as required by the School and various regulatory agencies for the VN program.
- ✓ Maintaining open lines of communication inter and intra-departmentally.
- ✓ Demonstrate ability to problem solve issues with students and/or colleagues.

DIRECTOR OF NURSING

EL PASO HEALTH AND REHAB, EL PASO, TX

HOURS: 40-45 WEEK/FULL TIME

APR 2018-MAR 2019

- ✓ Direct, oversee and evaluate all nursing personnel (registered nurses, LPN etc.)
- ✓ Guide staffing procedures
- ✓ Set objectives and long-term goals for the nursing department
- ✓ Organize and coordinate admission, nursing and patient care procedures
- ✓ Develop and enforce policies aiming for legal compliance and high-quality standards
- ✓ Control budgets and monitor expenditures
- ✓ Resolve issues and deficiencies when needed
- ✓ Manage record-keeping procedures
- ✓ Collaborate with other departments and professionals to streamline operations
- ✓ Report to upper management
- ✓ Facilitated the holistic and pain management clinic in the rehab clinic which incorporated guided meditation, yoga, acupuncture, massage therapy and aromatherapy
- ✓ Developed a chronic pain assessment to identify early indicators for those patients who may qualify for additional resources such as counseling, need social skills to functions in the community and linking them with a case manager to facilitate community needs

RN CLINICAL COORDINATOR QUALITY MANAGEMENT

DEL SOL MEDICAL CENTER, EL PASO, TX

HOURS: 40 WEEK/FULL TIME

MAR 2017- APR 2018

- ✓ Coordinates the collection, evaluation, and dissemination of performance data relative to specified quality improvement programs within the hospital
- ✓ Maintains documents and records according to state and federal health care standards
- ✓ Able to abstract core measure and chart reviews
- ✓ Facilitates assigned process improvement initiatives by using problem-solving methodology, root cause analysis and/or FMECA.

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- ✓ Fosters a positive first impression by ensuring all work areas are organized, clean and project a professional appearance.
- ✓ Demonstrates knowledge of the occurrence reporting system. Uses system to report potential safety issues

SENIOR MEDICAL REVIEWER II **PALMETTO GBA, COLUMBIA, SC**

HOURS: 40 WEEK/FULL TIME

JUL 2016- APR 2017

- ✓ Performed accurate and timely medical reviews for Medicare and interpreted contracts.
- ✓ Initiated and/or responded to correspondence from providers or members concerning medical determinations
- ✓ Identified needs for medical record review, documentation and support decision making in regard to claim and benefits
- ✓ Provided guidance to other staff members and interpret and apply CMS guidelines to specific situations
- ✓ Trained new employees to be medical reviewers
- ✓ Processed workload and complete project work in the appropriate computer system
- ✓ Participated in special projects/committees as assigned and necessary

NURSE STEPDOWN/CHARGE NURSE **DDEAMC -FT. GORDON, GA**

HOURS: 40-50 WEEK/FULL TIME

AUG 2014-APR 2017

- ✓ Collected comprehensive data pertinent to the patient's health situation and collaborated with team to effectively manage 30+ bed unit.
- ✓ Identified expected outcomes for a plan individualized to the patient or the situation
- ✓ Developed tailored plans of care that prescribe strategies and alternatives to attain expected outcomes
- ✓ Implemented and coordinate the plan of care and employs safe strategies to promote health and a safe environment
- ✓ Monitored five assigned patients, updating information on vital signs and progress of treatment
- ✓ Conducted ongoing assessments and documented data related to patients' care including assessment results, interventions, medications, patient responses, or treatment changes.
- ✓ Identified, assessed, consulted with Pain Management team with Soldiers pain management concern with various devices such as TENS (transcutaneous electrical nerve stimulation), acupuncture, and spinal cord stimulator
- ✓ Ensured proper ordering and management of supplies all devices to include TENs unit, batteries, etc.
- ✓ Achieved zero findings during Joint Commission Survey and decreased employee turnover rate by 10%
- ✓ Executed self-scheduling and oversaw the practice unit council implementation programs
- ✓ Implemented palliative care program within the organization

RN CASE MANAGER

UNIVERSITY HOSPITAL, AUGUSTA, GA HOURS: PRN

APRIL 2014-DEC 2014

- ✓ Completed an initial assessment of patient and family to determine home care needs. Provides a complete physical assessment and history of current and previous illness.
- ✓ Developed a care plans which establishes goals, based on nursing diagnosis and incorporates therapeutic, preventive, and rehabilitative nursing actions. Includes the patient and the family in the planning process.
- ✓ Initiated appropriate preventive and rehabilitative nursing procedures. Administers medications and treatments as prescribed by the physician.

UNEMPLOYEMENT

JAN 2014- APRIL 2014

DIRECTOR OF NURSING/ **ADMINISTRATOR**

APR 2013- JAN 2014

AUG 2013- DEC 2013

PROFESSIONAL HOSPICE & PALLIATIVE CARE, AUGUSTA, GA

HOURS: 40-60 WEEK/FULL TIME

- ✓ Insured that clinical records are maintained in compliance with state, federal and agency standards.
- ✓ Served as a consultant to each team member by providing clinical expertise and assistance as needed.

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- ✓ Facilitated homecare visits by the Medical Director as needed and all documentation needed for certification, re-certification and any discharges from hospice care.
- ✓ Coordinated training and schedules, supervised and evaluated staff, and managed daily operations.

RN ADMINISTRATOR/DIRECTOR OF NURSING **REST ASSURED HOME CARE, AUGUSTA, GA**

MAY 2012- MAY 2013

HOURS: 40 WEEK/FULL TIME

- ✓ Evaluated clients, families and the home environment for skilled services.
- ✓ Teach and supervised the patient and family members regarding the nursing care needs.
- ✓ Incorporated the team members and community resources in the care of clients as appropriate.
- ✓ Established priorities, objectives and goals with the patient implementing plans to achieve these.

HONORS

- ✓ High honors, South University- 2019
- ✓ Honors, South University - 2017
- ✓ Rosefield Clinical Excellence Award- 2012
- ✓ Sigma Theta Tau International Honor Society- 2017
- ✓ Tri-Beta Honor Society 2004