

SHAWANNA MILES



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San Antonio, TX 78251



[Online Digital Resume](#)

PROFESSIONAL SUMMARY

Patient-oriented Nurse with 15 years of diverse experience in direct patient care, staff supervision and department operations. Skilled at multitasking and prioritizing patient needs and daily assignments. Offering expertise with Telemetry specialty.

SKILLS

- Clear Patient Communication
- Compassionate and Caring
- Crisis Prevention Intervention
- Patient Condition Monitoring
- Infection Control Monitor
- Dedicated Team Member
- Immunizations and Vaccinations
- Electronic Charting
- Treatment Preparation

EDUCATION

Western Governors University
Salt Lake City, UT • 08/2018

Bachelor of Science: Nursing
Education

San Antonio College

San Antonio, TX • 12/2006

Associate of Science: Nursing

WORK HISTORY

Methodist Hospital Metropolitan - Telemetry Unit Charge Nurse

*1310 Mccullough San, Antonio, TX, 78212 • 06/2007 -
Current*

- Educated family members and caregivers on patient care instructions.
- Evaluated patient histories, complaints and current symptoms.
- Accurately documented treatment, medications and IVs administered, discharge instructions and follow-up care.
- Advocated for and strived to protect health, safety and rights of patient.
- Liaison between, patients, nurses and physician addressing and trouble shooting any problems that arise:
- Administered different therapies and medications in line with physician orders and treatment plan.
- Cared for patients in 27-bed unit, supporting fellow nurses in delivering outstanding treatment to patients.
- Ran Daily Quality Audits: CAUTI, CLABSI, Med Rec's, Preferred pharmacy and Vaccine, Restraint and CHG compliance. These audits help aid in reduction of infection and help with discharge process.

CERTIFICATIONS

- American Red Cross,(ACLS)
Advanced Cardiac Life Support
- EXP, 11/16/2023
- American Red Cross, (BLS)Basic
Life Support - 03/18/23

- Manage TELE-TRACKER and work with patient placement to ensure patients assigned were appropriate.

Nurse Finders Agency - Travel Registered Nurse *San Antonio, TX • 11/2013 - 11/2018*

- Delivered outstanding care to patients with various diagnoses and managed care from treatment initiation through to completion.
- Administered medications via oral, IV and intramuscular injections and monitored responses.
- Taught patients how to improve lifestyle choices, dramatically reducing chance of symptom reoccurrence.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Highly adaptable evidenced by floating to different facilities as supplemental staff to care for patient,
- Vaccinated patients to protect individuals from pneumonia, influenza and other illnesses of concern

Nix Home Health - Certified Nursing Assistant *4402 Vance Jackson • 08/2003 - 08/2007*

- Answered call lights and supported patient comfort and safety by adjusting bed rails and equipment.
- Promoted good oral and personal hygiene by aiding patients with shaving, bathing and teeth brushing.
- Checked patient vitals such as temperature, blood pressure and blood sugar levels.
- Assisted with feeding and monitored intake to help patients achieve nutritional objectives.

Manor Care - Certified Nursing Assistant *15290 Huebner, San, Antonio, TX • 10/2002 - 08/2003*

- Answered call lights and supported patient comfort and safety by adjusting bed rails and equipment.
- Promoted good oral and personal hygiene by aiding patients with shaving, bathing and teeth brushing.
- Delivered individualized patient care by recording vital signs, documenting observations, administering treatments and evaluating patient needs.
- Cared for residents in assisted living facility and

delivered high-quality support to meet needs