# CHERYL MANUEL RN, BSN, CCM

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827 Village Ct. Lake Charles, LA 70605

## **Profile**

### **Board Certified Registered Nurse Case Manager**

**Compact Nursing License** 

ACLS/ BLS

Previous ACLS/ BLS instructor for State of Louisiana which required classes on how to teach adult learners

NREMT Paramedic

Previous NREMT Paramedic instructor

45 FEMA Certifications

Meritorious Service Award for life Saving Skills

Nominated and chosen to be featured in next edition of Worldwide Leaders in Healthcare as one of America's Top Nurses.

## Experience

## **Registered Nurse Case Manager**

4/2015- 6/2017 Harbor Hospice Of Lake Charles Lake Charles, LA 12/2018- Current/ PRN

 Provide appropriate care to each patient assigned according to individual patient and family needs including, presentations, admissions, assessments, medication reconciliation, discharges and pronouncements. Coordinate individual care for each patient as an integral part of and interdisciplinary care team member as well as audit patient charts to comply with CMS.

### **Registered Nurse Case Manager**

2/2018 - 12/2018 Amedisys Hospice Lake Charles, LA

 Provide appropriate care to each patient assigned according to individual patient and family needs including, presentations, admissions, assessments, medication reconciliation, discharges and pronouncements. Coordinate individual care for each patient as an integral part of and interdisciplinary care team member as well as audit patient charts to comply with CMS.

## **Registered Nurse Community COVID Testing / Contract**

6/2020-8/2020. Tusk Enterprises/Rhino Medical. Arlington, TX

 Assist and monitor community COVID-19 testing site in New Orleans, LA. Contract position. Collaborate with United States National Guard at this community testing site. Instructed community on how to self-administer PCR nasal swab testing. Performed PCR nasal swab on those unable to perform self-testing.

## **Board Certified Registered Nurse Case Manager**

8/2019- 6/14/20 Avail Hospital Lake Charles Lake Charles, LA

- Implemented Case Management Program/ department
- Implemented policy and procedure for CM program
- Critical member of leadership which helped ensure hospital obtained CMS accreditation
- Ensure patients are admitted and transitioned to appropriate level of care, have
  effective plan of care, are receiving prescribed treatment, plan and anticipate
  any needs during and after hospital stay, collaborate with necessary disciplines
  to ensure needs are in place prior to discharge, as well as patient advocacy
  while complying with CMS guidelines.
- after hospital stay, collaborate with necessary disciplines to ensure needs are in place prior to discharge, as well as patient advocacy while complying with CMS guidelines.

#### **Emergency Room Registered Nurse**

4/2014- 4/2015 Lake Charles Memorial Hospital Lake Charles, LA

 Provide emergency care to medical and trauma patients, ensure patient safety, prioritize patient conditions as necessary, delegate tasks to CNA's and ER techs as necessary, work within my scope of practice as a registered nurse, collaborate with other medical professionals to facilitate the continuation of proper and effective patient care.

### Education

South Louisiana Community College Lake Charles, La NREMT Basic / NREMT Paramedic 1/2003

- Faculty Honor's List Fall 2004
- Faculty Honor's List Spring 2004

McNeese State University Lake Charles, La
ASN / Graduation Fall 2013
BSN/ Graduation Fall 2020

#### Skills

- 4 years hospice experience
- Excellent time management skills, organized, efficient, detail oriented, work well under pressure

10 years full-time Paramedic, ER, previous and current hospice

45 FEMA Certifications

Leadership and Influence, Decision Making and Problem Solving, Effective Communication, National Incident Management Systems, Emergency Program Manager, etc

CMS knowledgeable

Board Certification in Case Management, CMS learning network subscription, Recouped tremendous amounts of money from previous years denials in claims after implementing Case Management Department

- Established good working relationships with numerous physicians in community
- CNA meetings and education

Regional Director requested that I hold CNA monthly meeting and education with CNA staff as interim at previous hospice

· Streamlined admission process for previous hospice

Director of Operations requested that I streamline the process to make it more efficient

Established excellent working relationships with co-workers

several current staff members as well as current employees

## References

Leslie Mouton 6675 E. Highway 90 Lake Charles, LA 70615 337-764-5597

Dharmesh Patel, MD 9811 Katy Fwy #1060 Houston, Tx 77024 1-713-590-0640

Bhaviniben Patel, MD 3939 Ryan St. Lake Charles, LA 70605 1-469-586-7682

Patricia Crochet 3730 Nelson Rd. Lake Charles, La 70605 1-337-329-2028

Chris Stanley 975 Main St. Hackberry, LA 70645