

Celeste Treviño (Drake)

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Education

Western Governors University

Master of Business Administration – Healthcare Management - January 2022

The University of Texas - Tyler

Bachelor of Science - Nursing - 2018

Austin Community College

Associate of Applied Science Degree - Nursing -2017

Austin Community College

Associate of Science Degree - Business Administration -2014

Professional Experience

RN License No: 936121

Oncology Certified Nurse (OCN)

- ID 723857

Chemotherapy/Biotherapy

Certified - ONS ID# 723857

UCHealth - Anschutz Medical Campus

Aurora, CO — February 2022 – Current

Associate Nurse Manager - Outpatient Infusion Center - Anschutz Outpatient Pavilion

Direct management of a 20-chair hospital-based infusion center. Development and management of partnerships with providers referring to the outpatient center. management and organization of staff to ensure adherence to organizational policies and procedures, safe patient care, positive care continuum, effective goal setting, and positive process improvements.

Ascension Seton Medical Center Austin

Austin, TX — February 2018 – March 2022

Manager - Ascension Seton Speciality Care Clinic & Infusion, ASMCA Outpatient Infusion Services

Direct management of a multi-specialty, hospital-based care clinic and multi-site infusion center. Development and management of partnerships within and outside the Ascension network. Management and organization of staff to ensure adherence to organizational policies and procedures, safe patient care, positive care continuum, effective goal setting, and positive process improvements.

Supervisor - ASMCA Outpatient Infusion Services - February 2020 - May 2021

Direct development, management and oversight of the hospital-based outpatient infusion clinic located inside Ascension Seton Medical Center Austin. Responsible for the daily management of clinic operations including staff supervision & development, operations planning and budgeting, and patient care coordination.

Registered Nurse – 7N Oncology Acute Care – February 2018 – February 2020

- Full-time Chemotherapy/Biotherapy Registered Nurse
- Charge Nurse
- Infusion Nurse
- Preceptor
- 2018 Daisy Award Honoree
- Local Improvement Team (LIT) President for Clinical Ladder Participation

Direct patient care in the acute care setting on a fast-paced, inpatient/outpatient blended oncology unit. Unit demands include management of full patient load (4-5:1 ratio) and daily outpatient infusions. Active Charge Nurse and Preceptor roles integrated throughout work experience on unit. Active member and President for LIT, coordinating and facilitating unit improvements and growth opportunities.

City Segway Tours, Mebane Bike Tours, Fat Tire Tours

Austin, TX — Apr 2011- Jan 2018

US Product Manager, Client Relations Team Manager September 2012 - March 2017

Sales & Client Relations Coordinator April 2011 - September 2012

March 2017 - January 2018

Lead member of the client relations team, assisting with direct client scheduling and vendor client scheduling for US and European operations. Promotion to US Product Manager & Client Relations Team Manager. Role development to include vendor relations, inventory and product management, operations support, staff hiring and training, client relations support, website support, and headquarter office support. After 5 years in management, transitioned back to sales and client relations due to increased focus on nursing school needs and demands.

Responsibilities and Achievements

- 6+ year role in Vendor and Client Relations
- Client Relations Team Management, hiring and training
- Vendor retention of 6+ Years
- Vendor accounts receivable of approximately \$0.5M revenue, annually
- Website design and management
- Product and inventory development & management
- Vendor Relations, Negotiation and Contracting
- Multi-site Operations Support

Skills

- Operational leadership and direction for clinical and non-clinical teams
- Driver of evidenced-based change and clinical best practice
- Development of departmental goals and strategies for best associate-patient relationship and experience
- Departmental management and budgeting
- Associate relations, development, and conflict resolution
- Public relations & negotiations