

Nikita Mahay

Milwaukee, WI 53221

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Authorized to work in the US for any employer

Work Experience

Beauty Advisor and Customer Service Associate

Walgreens - Chicago, IL

September 2015 to January 2018

These positions involved completing the warehouse, organizing and cleaning the department/store, operating the register, doing beauty events (promoting certain items), and putting up advertisement tags throughout the store. These positions also require extraordinary customer service, greeting and thanking every customer for shopping with Walgreens, and taking responsibility when the manager is not available (stopping theft in the store). Trained to work as a "Designated Hitter" for Pharmacy at Walgreens (Giving and filling prescriptions).

Walgreens - Milwaukee, WI

August 2015 to January 2018

53221

414-761-0994

Customer Service Associate

JCPenney - Greendale, WI

July 2015 to September 2015

This position involved providing professional and extraordinary customer service as well as leadership and responsibility skills as an employee. Additional tasks included operating the cash register, organizing clothing throughout the store, cleaning out fitting rooms, and dealing with and resolving problems with upset customers.

Education

Master's degree in BSN MSN Nursing

Alverno College - Milwaukee, WI

January 2021 to Present

Bachelor's degree in Biology

Loyola University Chicago - Chicago, IL

August 2017 to December 2021

High school or equivalent

Greenfield High School - Greenfield, WI

Skills

- Chemistry
- Biomedical
- Customer Support
- Customer Care
- Bilingual
- Computer Skills
- Customer Service
- Money Handling
- Punjabi

Languages

- Punjabi - Intermediate
- Spanish - Beginner

Certifications and Licenses

ELNEC

Present

Trauma Informed Training

Present

Basic Life Support (BLS)

Present

Groups

Volunteering

Volunteer:

- Chardi Kala 6K Run for the Sikh Temple of Wisconsin

7512 S. Howell Ave

Oak Creek, WI 53154

414- 764-7454

Volunteering for the Sikh Temple of Wisconsin at the Chardi Kala 6K Run involves setting up posters/signs, tables, food, and tents for the event. This position also requires serving food and water to the runners and greeting/assisting everyone who comes to the event.

- Soup Kitchen

Unity Lutheran Church

1025 E. Oklahoma Ave, Milwaukee, WI 53207

At the soup kitchen, volunteers help distribute food for families within the Milwaukee community.

Volunteers wash dishes, pour drinks, and pour food for everyone who enters.

World Health Organization Food Panty
December- March 2021

Additional Information

Highschool:

- Cumulative grade point average was a 3.9

The class ranking was 24 out of 313 students, the top eight percent of my grade. (Second Semester of Junior Year)

- Received an Honor Roll award each semester at Greenfield High School. (Students receive a golden pic and a certificate)
- Elected to be the Vice President of the Spanish Honor Society for 2016-2017.
- Nominated to the National Youth Leadership Forum (NYLF) due to my leadership potential and academic achievement.
- Compete in the MSOE OP Science competition where we competed against many schools in the Midwest.

Activities:

- Member of the Math Club in High School
- Member of Medical Careers Club in High School
- Member of the National Honor Society in High School
- Member of the Psychology Club in High School
- Vice President of the Spanish Honor Society in High School
- Traveling around the country and to foreign countries (India).
- Member of the Sikh Temple of Wisconsin Youth Group
- Attended the Ms. Medical Mastermind event at the Medical College of Wisconsin which allowed students to experience medical college life as well as use stethoscopes and observe donated organs.
- Member of Hindu Student Organization at Loyola University- Chicago
- Member of Indian Student Association at Loyola University- Chicago

Skills:

- Took five years of Spanish
- Can speak Punjabi

AP Classes:

- Ap Human Geography (Grade 9)
- Ap U.S. History (Grade 10)
- Ap Chemistry (Grade 11)
- Ap Physics (Grade 11)
- Ap Psychology (Grade 12)
- Ap Language and Composition (Grade 12)
- Ap Spanish (Grade 12)
- Ap Biology (Grade 12)
- Ap Calculus (Grade 12)
- Project Lead The Way: Principles Of Biomedical Science

Loyola University in Chicago

- Bachelors of Science - Biology
- GPA: 3.113
- Active member of the Indian Student Association

Alverno College

- DeMSN Program
- BSN
- MSN
- Current GPA: 3.4