

Juliana Morales

Lindsay, CA 93247

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Pursue my career in the medical field and continue growing with more to my knowledge.
Become a great asset for any company.

Authorized to work in the US for any employer

Work Experience

Registered Nurse

Kaweah Health - Visalia, CA

August 2022 to Present

- Provided direct care of up to 6 patients per shift
- Carried out the care plan planning
- Monitored and documented patient's vitals
- Provided education and discharge instructions

Phlebotomy Technician

Labcorp - Porterville, CA

December 2018 to April 2020

- Customer service
- Blood draw collection/process
- Data entry
- Transport specimens
- Process payments
- Inventory

Phlebotomy technician

Crestiview laboratory - Lindsay, CA

January 2018 to December 2018

Work in porterville lab for 3 hours, then travel to lindsay lab and work for 6 to 7 hours.

Patient service and care, draw blood, collect specimens, centrifuge, label specimens, separate needed specimens, transport specimens to lab, input patient info into and specimen collection into computer, call and fax dr office for lab results, place supply orders, clean and maintain sanitized environment, file paperwork.

Phlebotomy technician

Crestiview laboratory - Porterville, CA

January 2018 to December 2018

Draw blood from residents at rehab, collect specimens, label and separate needed needed specimens, commute to patient home for blood draw, process paperwork for specimens collected, input info into computer for send-outs and in-house specimens.

Phlebotomy Technician

Foundation Laboratory - Porterville, CA
December 2015 to September 2016

Patient service, blood draw, specimen collection, transport specimens to laboratory, input patient information and specimen collection into computer, process payment, place supply orders, inventory count, maintain clean sanitized environment, file paperwork, and walk reports to Dr. office.

Collections Specialist

Visalia, CA
March 2015 to July 2015

Collect on accounts. Call, cancel, suspend, activate accounts. Send invoices with backup for clients weekly. Provide customer service. Meetings, conference calls. Mail out papers. Create spreadsheet for clients weekly. Entry data, work excel, Microsoft word. Touch bases with clients on accounts for payment. Work with clients if following behind on payments. Agreement on payments. Set-up payment with credit card, check, deposit.

Call center representative

Vida Sana Medical Group INC - Lindsay, CA
November 2013 to November 2014

answering, transferring, and redirecting calls. Scheduling, rescheduling, and canceling appointments for patients. Accommodating patients with needs.

Sales representative in connection center

Walmart - Porterville, CA
August 2011 to February 2012

Contracts with companies; AT&T, Verizon, Sprint, T-mobile. Prepaid with companies; AT&T, Verizon, T-mobile, Family mobile, Straight talk, boost, net-10, Virgin mobile and cricket. provide customer service with contract phones, prepaid phones, activations, upgrades, cancellations, and transfer device. Claims, log contracts and scan merchandise.

Department Manager

Walmart - Porterville, CA
January 2011 to August 2011

in shoes and jewelry. same as sales representative, on hand changes, merchandise returns to company, claims sent out, ring sizing, logged merchandise in and out, filed reports, and meetings with managers.

Customer Service Manager (CSM)

Walmart - Porterville, CA
April 2010 to January 2011

supervised front cashiers, organized schedules, performed evaluations, multi-tasked, logged in money, money transfers and transactions, countdown money at end of shift, customer complaints, customer returns, worked register, And dealt with hand held terminal.

Sales representative

Walmart - Porterville, CA

June 2007 to April 2010

in jewelry department, helped customers choose jewelry, replaced battery watches, band watches, performed ear piercings, customer returns, claims, scanned merchandise, and inventory.

Education

Associate Degree in Nursing in nursing

Porterville college - Porterville, CA

August 2020 to May 2022

certificate in Phlebotomy

Porterville Adult School - Porterville, CA

July 2014

Certificate in Clinical Administrative Medical Assistant

San Joaquin Valley College - Visalia, CA

April 2011 to June 2012

Nursing Licenses

RN

Expires: July 2024

State: CA

Skills

- INVENTORY (4 years)
- AUTOCLAVE (1 year)
- FILING (1 year)
- 50 WPM (Less than 1 year)
- CPR (Less than 1 year)
- Phlebotomy
- Venipuncture
- Vital Signs
- Nursing
- Patient Care
- EMR Systems
- Experience Administering Injections
- Laboratory Experience
- Critical Care Experience

- Medication Administration
- Medical Office Experience
- Computer Skills
- Anatomy Knowledge
- Infection Control Training
- Communication skills
- Bilingual
- Spanish

Certifications and Licenses

CPR Certification

Certified Phlebotomy Technician

Additional Information

Skills

Certified Phlebotomy Technician

Covered California counselor

Bilingual/Biliterate-Spanish

Management abilities

*Computer skills * Front/ Back Office *Patient Intake * Fast learner

*Typing 50 wpm *CPR/First Aid *Patient verification *Outlook

*Vital Signs *Microsoft Office *Record keeping *Filing

*Excel * PowerPoint *Inventory *Data entry

*Injections * Autoclave