

# TRUONG (NATALIE) PHAM

## SUMMARY

Organized and compassionate Registered Nurse of 7+ years in working ICU setting, performing medical procedures, including vital signs, collections and processing of specimens, performing diagnostic tests, medication administration, blood draw, intravenous treatments and infection control. Meticulous regard for detail and accuracy with strong follow-through and administrative skills. Maintain composure and make accurate decision in fast-paced, unpredictable and stressful environments. History of interfacing seamlessly with doctor, specialized support services, patients and families. I will be able to quickly learn any required duties in which I may not have the experience

## EXPERIENCE

### Registered Nurse, Multiple ICU Specialties (Neuro/Trauma, CCU, CVICU)

AMN Healthcare | August 2018 - Current

- Performed nursing care following prescribed rules, policies, protocol and procedures.
- Developed and maintained professional relationship with members of health care team, patient and patient's family.
- Assessed ICU patients each shift to ascertain vitals and key information.
- Maintained comprehensive base of unit supplies to meet expected patient demands, public health emergencies and mass casualty incidences.
- Trained other nurses on patient care and daily tasks, supporting growth and professional development.

### Registered Nurse, Medical ICU

Erlanger Baroness Hospital | Chattanooga, Tennessee | May 2016 - August 2018

- Discussed disease process, risk factors and ways to alleviate complications to facilitate recovery upon discharge.
- Implemented range of equipment, medicines and life-saving modalities to achieve expected outcomes.
- Assessed patients' physical, psychosocial and emotional needs and documented in confidential medical records.
- Managed intravenous medication to stabilize patient heart and blood pressure.

## CONTACT

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## SKILLS

- Emergency Interventions
- Multi-tasking and prioritization
- Patient Advocacy
- Medical Equipment Setup
- Critical Thinking
- Healthcare Team Collaboration
- Diagnostic Procedures
- Caring for wounds
- Educating patients/families
- EPIC/CERNER Software
- Exceptional customer service

## EDUCATION AND TRAINING

### Bachelors of Science Nursing

University of Tennessee at Chattanooga, Chattanooga, TN  
December 2018

### Associates of Science Nursing

Chattanooga State Community College, Chattanooga, TN  
May 2016

## CERTIFICATIONS

TN Registered Nurse Licensure-July 2016  
BLS – June 2024  
ACLS - June 2024  
NIHSS – Sept 2022

## LANGUAGES

Bilingual – fluent in Vietnamese