

26 Raven Dr. Aurora, IL 60506
630-991-0027 • citysusie1954@comcast.net
RN License # 041-217463

Susan M. Konczyk RN

OBJECTIVE:

Experienced and dedicated RN committed to provide quality care, understanding and support to a wide range of patients. Seeking a challenging position caring for patients, in which my extensive medical and practical experience will be utilized.

SUMMARY OF QUALIFICATIONS:

I possess strong communication and leadership skills, ability to work under pressure, organizational, multi-tasking, time management and critical thinking skills. I have experience on a Level 1 Trauma ICU, PACU, charge RN. I also have been fortunate to gain experience in other areas of Nursing as listed in my work experiences.

WORK EXPERIENCE:

Rise and Thrive Medical Spa – RN Part Time - 2022 to present
Administration of IV therapies, Ketamine, Vaccines, PRF with Microneedling
Botox Injector
Physical assessments
General office duties

United Healthcare – Lisle, IL – 2008 to 2019
Bariatric Resource Services Supervisor
Case Management which entails critical thinking and assessing the patient telephonically
Analysis and interpretation of gathered data
Ensure consumers meet the criteria set forth by employer groups to be eligible for specialized contracted services
Disease management education Participate in Performance Improvement projects, time studies
Revision and implementation of new processes, policies and procedures
Liaison between employer groups, consumer and providers offices to maintain customer relations

Good Samaritan Hospital - Downers Grove, IL - 2001 to 2008
ICU RN- Level One Trauma Center
Pain Clinic / PACU (Recovery Room)
Experience working with Swan-Ganz, Arterial, CVP, ICP and PICC lines, Groshong catheters, Port-A-Caths and Quinton catheters
Cared for Trauma patients which included ventilator, dialysis, wound care and tracheotomy care
Administered conscious sedation and cardiac meds
Active on the Code Blue Team
Assist with epidural injections, nerve blocks, caudal injections, stellate ganglion blocks, and trigger point injections under fluoroscopy and at bedside
Assess and monitor inpatients and outpatients for adequate pain control
Work with the community providing education on pain relief measures available through the pain clinic
Educate patients on appropriate use of their pain medication for adequate pain control
Administer conscious sedation
Work in conjunction with other disciplines to provide a comprehensive pain management program for the patient
Assess epidural sites and discontinue epidural catheters for postpartum patients
Recover patients post-op

ACLS certified

Valley West Community Hospital - Sandwich, Ill

ICU RN 2000-2001

Refer to duties listed under ICU at Good Samaritan Hospital ICU

Access Home Care/American Home Health - Aurora, Ill 1994-20010

Manager of Clinical Services – Managed Care

Responsible for hiring, training and management of staff up to 35 comprised of supervisors, registered nurses, certified nurse's aides, physical therapists and social workers. Management of staff to assure compliance with State, Federal and JCAHO regulations and guidelines

Reduced operating costs by revision of the staff scheduling systems and establishing protocols for operations

Obtained, negotiated and renewed contracts

Marketing Coordinator / Community Liaison

Market home health services to medical and community facilities

Coordinate health fairs, luncheons, and community health and prevention programs

Manage statistical information regarding patient referrals

Establish new contracts

Medicare Supervisor

Supervision of CNA's and RN's to assure compliance with Medicare, JCAHO and State standards.

Staff scheduling, functioning as a field RN when required

QA projects

Infusion RN

Maintenance of Port-a-Caths, PICC lines, Groshong catheters, including patient education. Administration of medication via infusion devices.

Short and long term goals developed for patients

Interim Home Health Care - Oak Park, Ill

Registry Field RN 1992-1994

Gottlieb Hospital - Melrose Park, Ill

Charge and Staff RN/ Oncology Unit - 1988 - 1992

Care of patients with central lines, Port-a-Caths, Certified in mastectomy, tracheotomy and chest tube instruction, chemotherapy

Chicago HMO - Chicago, Ill

Utilization Review Coordinator 1985 - 1988

Prospective, Concurrent and retrospective case reviews, QA studies

Educations of providers regarding HMO policies

Knowledge of SIIS criteria, ICD 9 coding, and Medicare regulations

Illinois Masonic Medical Center - Chicago, Ill 1983-1985

Oncology RN

Preparation and administration of chemotherapy

Certification in IV therapy and phlebotomy

Pediatric Clinic - Assistant Charge RN

LPN Work Experience

Park View East Convalescent Home - Aurora – Charge RN 1982-1983

ST. Anthony Hospital - Chicago, Ill 1980-1982

LPN Step – Down Unit

Myerscough Nursing Agency- Chicago, Ill 1979-1989

Grant Hospital - Chicago, Ill 1978 -1979

Education

CCM - Certified Case Manager, ACLS, St. Francis University-Courses toward Bachelor Degree,
Waubensee College -1983 Associate Degree in Nursing
Waubensee College - Business courses
Chicago Public Schools – LPN - 1977