

ERIKA REGISTER

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Skills Summary

- Cash Handling
- Cashiering
- Sales
- Host/Hostess
- Food Service
- Cleaning Experience
- Microsoft Office (6 years) • Microsoft Word (6 years) • Senior care (4 years)
- Caregiving (1 year) • Cooking (8 years)
- Home Care (5 years) • Patient Care
- Laundry
- Food Preparation

- Vital Signs
- Alzheimer's Care
- Dementia Care
- Personal Assistant Experience • Meal Preparation
- Sewing machine
- Sewing
- Heavy lifting
- Assembly
- Driving
- Customer service (2 years)
- First aid
- Caregiving
- Cooking
- Retail sales
- Sales

- Computer skills
- Multi-line phone systems
- Cash handling
- Customer service
- Childcare
- Cash handling
- Customer service

Experience

Georgia Bobs

Cashier | January 2017-February 2018

Provided a positive customer experience with fair, friendly, and courteous service. Registered sales on a cash register by scanning items, itemizing and totaling customers' purchases. Resolved customer issues and answers questions. Bags purchases if needed. Provided change for cash transactions.

Dollar General

Sales Associate/Key Holder | February 2018 -2019 July

Welcomed customers, maintained floor appearance, directed customers to goods and operated cash registers. Ensured that the company made more sales and had customers products suited to their needs. Exchanged items. Assisted other employees with getting complex customer issues resolved. Totaled drawers at the end of shift.

Farmers Furniture

Customer Service Representative | July 2019 -June 2020

Received and placed customer service telephone calls.Maintained solid customer relationships by handling questions and concerns with speed and professionalism. Resolved customer complaints, managed database records, drafted status reports on customer service issue. Data entry and research as required to troubleshoot customer problems

Always Caring

Personal Care Assistant | August 2020 – December 2020

Provided mobility support, assisted with maintaining personal hygiene by bathing, brushing their hair and teeth or applying skincare. Assisted with housekeeping duties such as cooking, cleaning, washing clothes and dishes and running errands.

The Villa's at Bellvue

Personal Care Assistant | February 2021 -February 2022

Provided assistance and emotional support to the elderly. Offered social stimulation, administered treatments, and assisted with everyday tasks such as errands, cooking, personal hygiene, housekeeping, and meals.

Claire's

Sales Associate/Key Holder | March 2022 – Present

Performed operational duties to run the retail store that included opening/closing, ensuring store security, oversaw safety and assisted with escalated customer issues.

Certifications

First Aid Certification

CPR Certification