#### CLAUDIA JUAREZ CASTANEDA

# 27475 Hesperian Blvd, Hayward, Ca 94545 Andrecastaneda06@gmail.com (209)310-4612

### Work experience

Behavioral Therapist- Hayward, Ca

December, 2021 - Present

- Skilled in individual counseling, crisis intervention and empathy
- Coordinated with coworkers and supervisors to ensure positive client experience with consistency and tailored to meet each individuals clients needs.
- Tracked progress of patients and maintain accurate records
- Proved emergency counseling services when necessary

Caregiver- Martinez, Ca

August 2020- December, 2021

- Provided high-level resident service through friendly approach, exceptional professionalism and timely assistance with resident's appointments
- Executed daily personal hygiene tasks per resident, including room tidying, daily showers, and changing linens.
- Observed and monitored resident medication and behaviors
- Engaged residents and their families and developed trust ensuring 100% resident privacy following best practices with sensitive data entry

Jack In the Box.- Tracy, Ca

July, 2018 – June, 2020

#### Team Leader

- Maintained the restaurant image, always ready for an audit as well as ensuring our customers are eating in a clean restaurant
- Providing our customers with with the best quality and experience
- Perform routine preventative maintenance to ensure that machines continue to run smoothly, building systems operate efficiently, or the physical condition of building not deteriorate.

#### Education

- Chabot College, Hayward, Ca 2021- present
- John C. Kimball High School Graduated 2018

## Skills

- Relationship building
- Patience
- Interpersonal communication
- Night and safe deposit procedures
- Individual counseling
- Completing work