

Suzanne Chapman, RN

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Registered Nurse

Patient Care | Nursing Assessments | Standards of Care

Qualified, passionate nursing professional with 30+ years of experience in patient care services, health assessments, and nursing, within fast-paced, healthcare environments. Skilled in communicating with patients and families, and collaborating with various members of the organization to provide the highest quality of care. Highly adept at cultivating and maintaining relationships, ensuring accuracy of documentation, and proactively delivering superior care to all patients. Proficient in Cerner, Millennium, Medhost, Meditech, Picis, and EPIC.

- Patient Education
- Relationship Building
- Medication Administration
- Leadership & Communication
- Medical Information
- Physical Assessments
- Analysis & Reporting
- Patient Safety
- Teamwork & Collaboration
- Privacy Management
- Data Entry & Documentation
- Emergency Protocols

EDUCATION & CREDENTIALS

Diploma in Nursing, Grace Hospital School of Nursing

Licenses/Certifications: Registered Nurse (RN), California / Massachusetts | ACLS | BLS | PALS | NIHSS

PROFESSIONAL EXPERIENCE

MERCY GENERAL HOSPITAL, SACRAMENTO, CA

REGISTERED NURSE-PACU (2020-2022)

PACU- PRE OP REGISTERED NURSE

- Delivered exceptional leadership to the healthcare team, while ensuring that all patients and families are cared for by applying nursing expertise to meet needs of diverse patients in challenging Post Anesthesia Care environment.
- Successfully utilized high-quality communication skills to educate family members on patient care instructions.
- Played an integral role in advocating for the care of patients; collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Administered different therapies and medications in alignment with physician orders and treatment plans; monitored patient reactions after administering medications and IV therapies.
- Trained new nurses in proper techniques, care standards, operational procedures, and safety protocols.

MASS GENERAL NEWTON-WELLESLEY HOSPITAL, Newton, MA

2011 – 2020

Registered Nurse – PACU (2017-2020)

- Delivered exceptional leadership to the healthcare team, while ensuring that all patients and families are cared for by applying nursing expertise to meet needs of diverse patients in challenging Post Anesthesia Care environment.
- Successfully utilized high-quality communication skills to educate family members on patient care instructions.
- Played an integral role in advocating for the care of patients; collaborated with physicians to quickly assess patients and deliver appropriate treatment while managing rapidly changing conditions.
- Administered different therapies and medications in alignment with physician orders and treatment plans; monitored patient reactions after administering medications and IV therapies.
- Trained new nurses in proper techniques, care standards, operational procedures, and safety protocols.

Registered Nurse – Emergency Department (2011-2017)

- Provided high-quality nursing care to all patients in a 52-bed unit while supporting fellow nurses and assisting traumatic injuries or illnesses, including stroke patients, accident victims, and cardiac patients.

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Page Two of Two

- Monitored medication dosages to prevent critical and potentially fatal patient incidents; delivered important IV and venous medications to control symptoms and provide effective treatments.
- Educated patients and families on improving lifestyle choices to reduce symptom reoccurrence, as well as effective treatment options and at-home care strategies, enhancing long-term outcomes.
- Performed ongoing assessments and monitored patient comfort and safety during examinations and tests; communicated and collaborated with all healthcare staff to ensure successful patient care.
- Delivered medications via oral, IV, and intramuscular injections, evaluated patient progress and responses to various treatments; interviewed patients to obtain medical information, weight/height measurements, and vitals.
- Served as an EPIC Superuser, maintaining records of patient care, condition, and progress; reported and discussed observations with physicians.

Additional Registered Nurse Experience (1996-2011)

Travel Registered Nurse, Emergency Department, Various Organizations, 2007-2011 | ***Registered Nurse – Emergency Department***, Crittenton Hospital Medical Center, 1996-2007