

# Dontel Coleman

Jacksonville, FL 32210

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## Work Experience

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### **Ramp Agent**

Southwest Airlines - New Orleans, LA

April 2022 to June 2022

### **Ramp Agent**

Gat Airlines - New Orleans, LA

July 2021 to April 2022

### **Picker/Packer**

Amazon.com - Jacksonville, FL

December 2020 to May 2021

### **Customer Service Representative**

Walmart - Jacksonville, FL

June 2020 to December 2020

### **Customer Service**

Home Base Collaborative Family - Jacksonville, FL

January 2019 to June 2020

## Education

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### **High school diploma**

John Ehret High School - Marrero, LA

August 2015 to July 2020

### **Associate's degree in Engineering**

Louisiana State University-Alexandria - Alexandria, LA

## Skills

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- Presentation skills
- Customer service
- Load & Unload
- Warehouse Experience
- Heavy Lifting
- Delivery Driver Experience

- Packaging
- Shipping & Receiving
- Driving
- Merchandising
- Maintenance
- Security
- Freight Experience
- Order Picking
- Organizational Skills
- Logistics
- Microsoft Word
- Sales
- Time Management
- Computer Operation
- Research
- Order Picker
- Assembly
- Materials Handling
- Operating systems
- AS400
- Human resources
- Databases
- SharePoint
- Paralegal
- Microsoft Windows
- Computer Networking
- Microsoft SQL Server
- Linux
- Agile
- Oracle
- Paralegal (3 years)
- Legal (3 years)
- Paralegal
- Distributed systems
- Test-driven development
- Java
- Scalability
- C++
- System design
- Manufacturing

- Git
- iOS
- Kotlin
- Jira
- Continuous improvement
- iOS development
- OOP
- UML
- Swift
- Document management
- SaaS
- Software development
- Software deployment
- Product management
- Enterprise software
- Analysis skills
- Bilingual
- Leadership
- Scrum
- Data collection
- APIs
- Power BI
- JavaScript
- C/C++
- MySQL
- User Interface (UI)
- XML
- REST
- Business Requirements
- Healthcare
- jQuery
- C#
- SDLC
- Design patterns
- UI design
- Web Services
- Test Cases
- SQL
- HTML5
- Visio

- Unit Testing
- ASP.NET
- ADP
- Spring
- React
- Product development
- Google Docs
- Google Suite
- Software troubleshooting
- NoSQL
- Performance tuning
- Node.js
- TypeScript
- Google Cloud Platform
- AWS
- MailChimp
- B2B sales
- Accounts receivable
- Technical support
- Typing
- Spanish
- Restaurant experience
- Mac OS
- Financial acumen
- QuickBooks
- Payroll
- Personal assistant experience
- Office manager experience
- Insurance sales
- Budgeting
- Automotive repair
- Content creation
- Social media management
- Salesforce
- Telemarketing
- Quality control
- Application Development
- Angular
- Bootstrap
- JSON

- CI/CD
- Data Warehouse
- Administrative & Business Operations (3 years)
- CSS
- Administrative & Business Operations (4 years)
- Non-destructive testing
- Construction & Extraction (4 years)
- Underwriting
- Cleaning & Grounds Maintenance (4 years)
- AutoCAD
- Warehouse management
- English
- HVAC
- HVAC/R
- Programmable logic controllers
- Financial services
- Customer support
- Banking
- Painting (4 years)
- Tree care
- Cleaning & Grounds Maintenance (4 years)
- Warehouse management
- Warehouse management
- SOAP

## Certifications and Licenses

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### **NMLS**

### **Driver's License**

### **Six Sigma Certification**

### **BC/BE**

### **EPA Universal Certification**

### **HVAC Certification**